

**MONTANA-DAKOTA UTILITIES CO.  
ADMINISTRATIVE AND GENERAL  
OPERATION AND MAINTENANCE EXPENSES  
GAS UTILITY  
FOR THE TWELVE MONTHS ENDING JUNE 30, 2012**

Please see the following pages:

Advertising – Please see pages 2-4 for samples of advertising and Rule 20:10:13:81, Statement H, Schedule H-1, page 11 for the advertising expenses.

Benefits – Please see Rule 20:10:13:81, Statement H, Schedule H-1, page 5 for the detail of benefits.

Regulatory Commission Expense – Please see Rule 20:10:13:81, Statement H, Schedule H-1, page 14 for the regulatory commission expense.

# Safety is our top priority.



Pipeline operators are extensively regulated by federal and state regulations with regard to design, construction, operation and maintenance. The natural gas and propane gas industry works diligently to stay abreast of new safety methods and technologies to ensure the highest levels of security.

At MDU, our primary goal is to deliver natural gas and propane gas reliably and safely to you, our customer. In doing so, we want you to know what to do if you ever smell gas or if a natural gas or propane gas pipeline emergency occurs where you live or work.

Natural gas and propane gas pipelines have the best safety record of any type of transportation system in the United States. Natural gas and propane gas are clean, convenient and efficient, which makes it the popular energy of choice. Despite an excellent safety record, a gas leak caused by damage to a pipeline may pose a hazard and has the potential to ignite. MDU works diligently to ensure the safety of our pipeline through a variety of measures.

**Leak Recognition and Response:** A gas leak is usually recognized by a "rotten egg" smell, a dust cloud, mist, fog, bubbles in standing water, dead vegetation for no apparent reason or a roaring, hissing or whistling sound. If you suspect a leak, move to a safe location and call 911. The pipeline operator, in cooperation with local emergency responders, will immediately dispatch personnel to the site to help handle the emergency and provide information

to the public safety officials to aid their response to the emergency.

- Utility Markers:** For your safety, markers show the approximate location of pipelines and identify the companies that own and operate them. Markers may be anywhere along the right-of-way or directly over the pipelines. The pipeline may not follow a straight course between markers.
- Damage Prevention:** The greatest risk to underground natural gas and propane gas pipelines is accidental damage during excavation.
- Call Before You Dig. It's the Law!** Remember to call 811 before digging, wait for the site to be marked, respect the marks and dig with care (remember pipeline markings do not indicate pipeline depth).  
For additional information, call 1-800-MDU-FAST (1-800-638-3278) or visit [www.montana-dakota.com](http://www.montana-dakota.com).  
For additional information on pipelines in your area, visit the North Dakota Public Service Commission at [www.psc.nd.gov](http://www.psc.nd.gov) or the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).



**Build your dream home  
with natural gas...  
because it's your money.**



**1-800-638-3278  
montana-dakota.com**

*In the Community to Serve®*





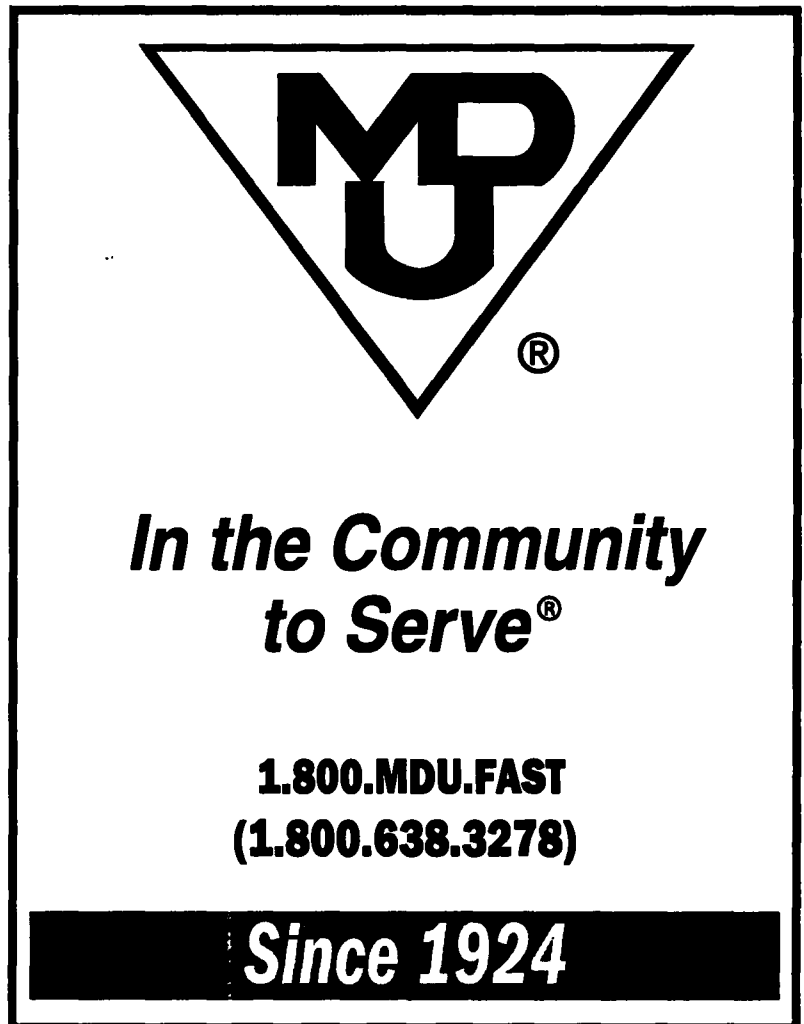
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