GENERAL TERMS AND CONDITIONS

1. Applicability

These General Terms and Conditions apply to all classes of Gas service unless otherwise indicated on the rate schedule.

2. Point of Service Attachment

Point of service attachment is defined as that point where the facilities of the Company are physically connected to the facilities of the customer. In general, the point of service attachment is on the outlet side of the meter where the customer's fuel piping connects with the meter.

3. Customer's Installation

The customer will furnish, install and own all fuel piping, equipment, appliances, fixtures and other devices necessary to distribute gas service from the point of service attachment. All such items furnished by the customer will be maintained by the customer at all times in conformity with the requirements of the constituted authorities and with the terms and conditions of the Company.

4. Customer Connection Charge

Customer Connection is defined as attaching a customer to receive utility service upon a request for service or reconnection of discontinued service. The Company may require the Customer, Landlord or representative (at least the legal age of majority) to be present during the Service turn-on. The connection charge will be billed to all customers applying for utility service. (Customer Connection does not include the reconnection of a customer whose utility services were discontinued due to nonpayment of utility bills. Reconnection charges for such customers are based on the Company's hourly rates for service work with a one-hour minimum.) The amount of the Customer Connection Charge will be \$10.00 for all Customer Connections during normal business hours defined as 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding legal holidays, and \$75.00 for Customer Connections during other than regular business hours. Customers requesting service after the Company's normal business hours will be informed of the after hour service rate and encouraged to have the service performed during normal business hours. The Customer Connection Charge shall be paid by the Customer receiving utility service from the Company, and is due and payable upon presentation. If a bill is not paid, the Company shall have the right to refuse service.

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SOUTH DAKOTA GAS RATE SCHEDULE					
NORTHWESTERN CORPORATION d/d/a NORT	Section No. 5				
HURON		4th Revised	<u>Sheet No. 1a</u>		
SOUTH DAKOTA	Canceling_	3rd Revised	<u>Sheet No. 1a</u>		

(Continued)

Seasonal Use Customers (Grain Dryers, Asphalt Plants, Municipal Pools etc.) will be charged \$80 for all Customer Connections during normal business hours defined as 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding legal holidays, and \$125.00 for Customer Connections during other than regular business hours. The Customer Connection Charge shall be paid by the Customer receiving utility service from the Company, and is due and payable upon presentation. If a bill is not paid, the Company shall have the right to refuse service.

5. Owner's Consent To Occupy

In case the Customer is not the owner of the premises or of the intervening property between the premises and the Company's lines, the Customer will obtain from the property owner(s) the necessary consent to install and maintain in said premises all such gas equipment as is necessary or convenient for supplying gas to the Customer.

6. Service & Mains

Residential: For services except mobile homes in mobile home parks, the Company will install a service or main extension along the shortest feasible route from the current gas main to the customer's building upon the customer making a non-refundable contribution, if required, based upon the distance from the current gas main to the point of service attachment as follows:

For residential customers using natural gas as their primary heating source and for water heating: the customer will be charged a \$90.00 connection fee for the first 150 feet of service pipe. Any distance beyond 150 feet may result in the company requiring an Advance for Construction or a Contribution in Aid of Construction based on the consideration of revenues from the project and the cost of the construction as described in the Economic Feasibility section below.

For residential customers using natural gas for space heating only, fireplace only, water heating only, natural gas grill only, or any combination other than primary space heating and water heating as described above: the Company will consider the total cost of serving the Customer and the expected revenue from the Customer. In this determination, if the project is not economically feasible as described in the Economic Feasibility section below, the Company may require an Advance for Construction or a Contribution in Aid of Construction from the customer to aid in the construction expense to serve the Customer.

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SOUTH DAKOTA GAS RATE SCHEDULE NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY

Section No. 5			
HURON		4th Revised	<u>Sheet No. 2</u>
SOUTH DAKOTA	Canceling	3rd Revised	Sheet No. <u>2</u>

GENERAL TERMS AND CONDITIONS (Continued)

ACCESS TO PREMISES

The Company has the right of access to the Customer's premise at all reasonable times for the purpose of installing, reading, inspecting, or repairing any meters, devices and other equipment used in connection with furnishing of any or all service, or for the purpose of removing its property and for all other proper purposes. In addition, the Company may require the customer, Landlord or representative (at least the legal age of majority), be present when performing work inside a customer's facility.

Access to the meter is required for the Company to read the meter. If access is not provided, the Company may estimate the billing for up to three consecutive months. The Company will notify the Customer upon each unsuccessful attempt to access the meter. If access has not been provided at the end of the three consecutive month period, the Company may charge a \$20 Special Access Fee in order to secure an actual read of the meter.

PROTECTION OF COMPANY'S PROPERTY

The Customer will properly protect the Company's property on the Customer's premises from loss or damage and will permit no one who is not an agent of the Company to remove or tamper with the Company's property.

METERING

The service used will be measured by a meter or meters to be furnished and installed by the Company at its own expense and upon the registration of said meters all bills will be calculated. If more than one meter is installed on different classes of service (each class being charged for at different rates) each meter will be considered by itself in calculating the amount of any bill, except as otherwise provided on a specific rate schedule. Meters include all measuring instruments.

BYPASSING OR TAMPERING WITH METERING FACILITIES

Customers shall not interfere in any way with the metering facilities after they have been set in place. In cases where the meter seal is broken or the working parts of the meter have been tampered with or the meter damaged or there is evidence that a bypass has been used, the Utility may render a bill for the current billing period based upon the estimated use, considering past experience under similar conditions and may, in addition thereto, charge for the actual cost of repairing or replacing said meter and connections. Service may be discontinued or refused at the premises where such bypassing or tampering has occurred until all such charges are paid. Legal action may also be pursued in the instance of meter tampering. This section does not apply to metering facilities that are damaged by acts of God.

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