

SAMPLE FORMS

NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA

Section No. 6  
3rd Revised Sheet No. 6  
Canceling 2nd Revised Sheet No. 6

CUSTOMER NAME DATE  
MAILING ADDRESS  
CITY, STATE ZIP

RE: ACCOUNT NUMBER

Dear CUSTOMER NAME

NorthWestern Energy has received a return payment in the amount of \$999,999.99 on the above account. Your payment was returned for the following reason:

REASON

Please resubmit your payment within five (5) business days. If your account was previously in the termination process, the termination process may continue. You may pay by choosing from any of the following options:

- 1) Mail your payment to Po Box 1338, Butte MT 59702
- 2) Pay online at [www.northwesternenergy.com](http://www.northwesternenergy.com)
- 3) Pay by phone with a NorthWestern Energy Customer Contact Representative at 1-800-245-6977 T
- 4) Pay via the automated phone system:  
  - Checking, Savings and Money Market payments 1-800-218-4959
  - Credit/Debit and ATM card payments 1-877-361-4927
- 5) Remit your payment to your nearest NorthWestern office. N

Your cooperation is greatly appreciated. If you have any questions, please call our Customer Contact Center at 1-800-245-6977. Our hours are 6am to 10pm. T

Sincerely,

NorthWestern Energy  
Collections Department

Date Filed: December 5, 2008

Service on and after  
Effective Date: January 15, 2009

Jeffrey Decker  
Issued By: Regulatory Specialist

