

SAMPLE FORMS

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
2nd Revised Sheet No. 6
Canceling 1st Revised Sheet No. 6

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

DATE

RE: ACCOUNT NUMBER

Dear CUSTOMER NAME

NorthWestern Energy has received a return payment in the amount of \$X,XXX.XX on the above account. Your payment was returned for the following reason:

REASON

Please resubmit your payment within five (5) business days. If your account was previously in the termination process, the termination process may continue. You may pay by choosing from any of the following options:

- 1) Mail your payment to Po Box 1338, Butte MT 59702
- 2) Pay online at www.northwesternenergy.com
- 3) Pay by phone with a NorthWestern Energy Customer Care Representative at 1-800-245-6977
- 4) Pay via the automated phone system:
 - Checking, Savings and Money Market payments 1-800-218-4959
 - Credit/Debit and ATM card payments 1-877-361-4927

Your cooperation is greatly appreciated. If you have any questions, please call our Customer Care Center at 1-800-245-6977. Our hours are 6am to 10pm.

Sincerely,
NorthWestern Energy
Collections Department

Date Filed: October 26, 2007

Service on and after
Effective Date: November 14, 2007

Effective on less than 30 days notice by authority of the
Public Utilities Commission of South Dakota, dated 11/14/2007.

Jeffrey Decker
Issued By: Regulatory Specialist

N

