

**SOUTH DAKOTA GAS RATE SCHEDULE**

**NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA**

Section No. 1  
Sheet No. 2  
6th Revised  
Canceling 5th Revised Sheet No. 2

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Jeffrey Decker  
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SAMPLE FORMS

NORTHWESTERN ENERGY  
 HURON  
 SOUTH DAKOTA

Section No. 6  
 Sheet No. 1  
 Canceling 7<sup>th</sup> Revised  
6<sup>th</sup> Revised Sheet No. 1



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Customer Name/Service Address		Account Number	
JOHN DOE 1234 MAIN ST HURON SD			
		Billing Date	99/99/9999

Account Activity			
<b>Energy Costs</b>		Previous Balance	999.99
Elec Cost Per Day	9.99	Payments Received Through 99/99/9999 - Thank You	999.99 CR
Gas Cost Per Day	.99		
<b>Information Center</b>			
<b>Account Summary</b>			
		Previous Account Balance	999.99
		Payments Received	999.99CR
		Current Charges	999.99
		Current Account Balance	999.99
		Monthly Budget Payment	999.99
<b>Utility Service</b>			
		Outdoor Lighting	999.99
		Electric	999.99
		Natural Gas	999.99
		Taxes	999.99
		Total Current Utility Charges	999.99
<b>Products &amp; Services</b>			
		Monthly Fixed Charges	999.99
		Other Charges	999.99
		Other Taxes	999.99
		Adjustments	999.99
		Late Payment Fee	999.99
		10/10/2006 Bank Draft Payment	999.99
		<b>Total Amount Due</b>	<b>999.99</b>

(See back of page for additional billing details)

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

Return this portion of the bill with your payment.  
 Please direct inquiries to 1-800-245-6977 24 hours per day.

Account Number	
Date Due	99/99/9999
Please Pay This Amount	

Amount Paid

#XXXXXXX#  
 #XXXX XXXX XX#  
 JOHN DOE  
 1234 MAIN ST  
 HURON SD 57350-2043

NORTHWESTERN ENERGY  
 PO BOX 1338  
 BUTTE MT 59702-1338  
 |||

0000 00000000 01234569 000000000000

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**NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA**

Section No. 6  
Sheet No. 1.1  
Canceling 6<sup>th</sup> Revised 5<sup>th</sup> Revised Sheet No. 1.1

Account Number 0123456-9

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**Products and Services**

**Monthly Fixed Charges**

	Qty	Unit Price	Monthly Charge	Balance
ServiceEdge Basic Contract	1.00 @	999.99	999.99 999.99	

**Utility Billing Detail**

Rate	Read Code	Meter No	Read Dates From To	Days	Meter Readings Current - Previous	Mult	Usage	Units	Amount
10 Electric Residential	Actual	1014334	05/24 04/24	30	85073 84600	1	473.00	KWH	
			Energy Charge						99.99
			Elec Fuel Purchase Power						99.99
								Service Total	99.99
81 Gas Res Serv SD	Actual	2056112	05/24 04/24	30	6677 6677	1	.00	CCF	
							.00	THERM	
			Local Delivery Charge						99.99
								Service Total	99.99
Taxes State Sales Tax	9.99	City Sales Tax	9.99	Total Taxes	9.99				

This page for information only. All charges are included in the amount due on the cover page.

**We appreciate the opportunity to serve you and welcome your feedback.**

We invite you to contact us with your suggestions, concerns or questions 24 hours a day at 1-800-245-6977, email us at [advocate@northwestern.com](mailto:advocate@northwestern.com) or write us at P.O. Box 1318, Attention: Customer Advocate, Huron SD 57350. South Dakota customers with unresolved questions or concerns may contact the consumer affairs division of the South Dakota Public Utilities Commission at 500 East Capital Avenue, Pierre, SD 57501, or by Telephone at 1-605-773-3201.

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SAMPLE FORMS

NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA

Section No. 6  
Sheet No. 3  
6<sup>th</sup> Revised  
Canceling 5<sup>th</sup> Revised Sheet No. 3

CUSTOMER NAME  
MAILING ADDRESS  
CITY, STATE ZIP

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Notice of Intent to Disconnect Service

DATE  
Account Number:  
Service Address:

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Dear CUSTOMER NAME,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99

Please disregard this notice if payment has been made. We are willing to work with you to resolve the payment of your utility account, which may include possible payment arrangements. Please call a representative at our Customer Contact Center at 1-800-245-6977.

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Unless payment of \$999,999.99 is received prior to 99/99/9999 service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored.

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You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.

Residential disconnection may be postponed for one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

Sincerely,  
NorthWestern Energy  
Collections Dept.

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**SAMPLE FORMS**

**NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA**

**Section No. 6  
Sheet No. 29  
Sheet No. 29**  
1<sup>st</sup> Revised  
Canceling Original

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SAMPLE FORMS

NORTHWESTERN ENERGY  
HURON  
SOUTH DAKOTA

Section No. 6  
Sheet No. 30  
1<sup>st</sup> Revised  
Canceling Original Sheet No. 30

CUSTOMER NAME  
MAILING ADDRESS  
CITY, STATE ZIP

DATE

Account Number:  
Service Address:

Dear CUSTOMER NAME,

Paying your NorthWestern Energy monthly budget bill is important. NorthWestern's Budget Payment Plan is a convenient way of paying the same amount each month. Because your budget account is past due, it is being removed from the Budget Payment Plan and the account is being billed in full. If you would like to discuss your account, please contact a representative immediately at 1-800-245-6977.

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NorthWestern's Budget Payment Plan makes paying your monthly utility bill easy. To make this process even easier we offer NorthWestern's EZ Pay. With NorthWestern's EZ Pay, your utility bill is automatically paid on the day you choose. To sign up for NorthWestern's EZ Pay or to get more information, please call our Customer Contact Center at 1-800-245-6977.

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Sincerely,  
NorthWestern Energy  
Collections Department

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