

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF INADEQUATE
REASON FOR DISCONNECTION,
FAILURE TO PROVIDE SERVICE AND
TARIFF VIOLATIONS MADE BY
MIDAMERICAN ENERGY


AFFIDAVIT OF DEB GREGG OF THE
CONSUMER AFFAIRS DIVISION OF
THE PUC

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Deb Gregg, after being duly sworn upon her oath, hereby states and disposes as follows:


1. My name is Deb Gregg and I am an employee of the South Dakota Public Utilities Commission in the Consumer Affairs Division.
2. The Consumer Affairs Division of the PUC first heard from Mr. McDonald on October 3, 2007.
3. Mr. McDonald told me and my staff he had no intention of preventing MidAmerican Energy from access to his home. Rather, Mr. McDonald told PUC Staff he did not know access was necessary.
4. Mr. McDonald stated he does not recall annual receipt of any door hangers advising him of this need.
5. Mr. McDonald left Sioux Falls for the Black Hills on June 1, 2007 and did not return until October, 2007. Although he is accessible by telephone in the Black Hills, and despite the fact his neighbors have his phone number, he was not personally contacted by MidAmerican regarding the apparent problem.
6. Mr. McDonald was denied service for two and a half days. Although it is not cold and heat was not necessary, he had neither cooking facilities nor hot water during the refusal by MidAmerican.

7. Both MidAmerican and Mr. McDonald informed me he is not due and owing on his normal service and he always pays in advance in anticipation of his annual trip to the Black Hills.
8. Although upon Commission Staff urging, MidAmerican agreed to provide services to Mr. McDonald it argues he remains liable for cost of the time and materials it alleges it incurred as a result of this situation.


 Deb Gregg
 South Dakota Public Utilities Commission

STATE OF SOUTH DAKOTA)
) SS
 COUNTY OF HUGHES)

On this 5th day of October, 2007, before me Tina Douglas, a Notary Public within and for said County and State, personally appeared Deb Gregg, known to me to be the person who is described in and who executed the within and foregoing instrument and acknowledged to me that she executed the same.


 Tina Douglas
 Notary Public

My Commission Expires: April 14, 2011
 (SEAL)



MIDAMERICAN ENERGY COMPANY
 P.O. Box 778
 Sioux City, Iowa 51102

SOUTH DAKOTA GAS SALES TARIFF
 SD P.U.C. Section No. V
 First Revised Sheet No. 24
 Cancels Original Issue Sheet No. 24

RULES AND REGULATIONS

11.00 Refusal and Disconnection of Gas Service (Continued)

11.04 Disconnection of Service (Continued)

3) Method of Discontinuing Gas Service - In discontinuing gas service for non-payment, the Company may lock or remove the gas meter, plug the gas service line, sever or disconnect the gas service outside the premises, or use any other method to discontinue gas service to the customer.

Service shall not be disconnected on any Friday, Saturday, Sunday, legal holiday, or on any day when the Company's business offices are not open to the public.

4) Reconnection Charge - The following reconnection charges will be made by the Company to reinstate gas service:

- a) when a meter has been locked:
 - \$35.00 charge during normal working hours - per reconnection.
 - \$55.00 charge after working hours - per reconnection.
 - \$75.00 charge during Sundays/Holidays - per reconnection.

b) When a customer refuses to allow access to the meter for disconnection, Company's reconnection charge shall be based on the cost of the time and materials related to the shut off at the curb.

5) Payment of Unpaid and Past Due Balance - Gas Service refused to any applicant, or discontinued to any customer, under this rule will not be provided or restored until the past due and unpaid balance and reconnection charge has been paid in full or satisfactory credit arrangements for the payment of this amount are agreed upon.

6) Disconnection Without Notice - Unauthorized Use or Unsafe Conditions - The Company may discontinue gas service without notice in the event of:

- a) Unauthorized use of or tampering with the Company's equipment; or
- b) A condition determined to be hazardous to the Customer, to other customers of the Company, to the Company's equipment, or to the public.

11.05 Termination of Gas Service by Customer - A customer shall give 48 hour's notice to the Company of his intention to discontinue gas service. Failure to give this notice shall make the customer liable for payment for all gas supplied to the premises until gas service has been discontinued by the Company.

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Date Filed: April 14, 1999 Effective Date: May 1, 1999

Issued By: James J. Howard
 Vice President