

Record#	Staff	Received	Resolved	Docket #	TypeOfComplaint	\$ Saved
1194	DG	06/05/07	06/05/07		NG07-013	\$0.00

Consumer's First Name	Consumer's Last Name	Business Name
WILLARD	WAY	
Address	City	State Zip Code
1304 MEADOW VIEW RD	YANKTON	SD 57078-
Home Phone	Work Phone	Message Phone
[REDACTED]		
Email Address	Fax Number	Cellular Number

Type of Service	Utility Company	Company Contact
NG	NORTHWESTERN ENERGY	

Information from Consumer

-----Original Message-----

From: [O]Jacobson, David
Sent: [O]Tuesday, June 05, 2007 4:46 PM
To: [O]Gregg, Deb; Burns, Vicky; Schuchard, Jason
Cc: [O]Cremer, Karen
Subject: [O]NorthWestern Energy Rate Case

The message below may look familiar. Its the same one I sent out about a year ago only updated with the new company and modified to reflect that company.

Rate case time again. This time NorthWestern Energy increasing Natural Gas Rates. The company will be sending out a bill stuffer to customers in the next few weeks so we may get some calls. If you can separate out the callers voicing an opinion on the rate increase so the Commissioners can review them at a later time, that would be great. We may see more calls than we did with Black Hills last fall. Many customers do not like NorthWestern because of their recent bankruptcy. If callers have questions you can't answer, you can forward them to Bob K., Keith or myself. Some facts that may help answer caller questions.

Anybody can look at the filing on our website.

1. The Commission has 180 days to issue its decision in the docket before the company can put the rates into effect. This time will be spent in analysing the case, going to hearing, filing briefs, or possible settlement of the case.
2. Staff testimony will be due toward the end of September at a date TBA.
3. The hearing is scheduled for mid October at a date TBA.
4. The company is requesting a 5.5% increase of \$3,682,377 with total claimed cost of service of \$70,972,931.
5. Customers can comment by phone, letter, fax email, or by intervening in the case and these comments will go into the record. Intervention means they can testify and be cross examined at the hearing. The intervention deadline will be announced shortly.

If you're ready for practice here is a caller which I believe has a general comment about the request for increased rates. Thanks.

please call Way Willard 665-4658 RE: Northwest Rate Case

Action Taken by PUC

-----Original Message-----

From: [O]Jacobson, David
Sent: [O]Wednesday, June 06, 2007 2:10 PM
To: [O]Jacobson, David; Gregg, Deb; Burns, Vicky; Schuchard, Jason
Cc: [O]Cremer, Karen
Subject: [O]RE: NorthWestern Energy Rate Case

I don't know if any of you had time to call the commentor below, but I spoke to him about 45 minutes this morning so he should be taken care of. He can be added to the list of NG07-013 commentors stating his opposition to the rate increase for the same reasons as Mr. Huber the other day which were concerns about the rate case with all that NorthWestern has done the last several years (bankruptcy). He wanted to make sure the Staff looks into why and how they mismanaged the company so terribly, the salaries that are and were being paid to management, He just wanted Staff to "be hard" on the company. His information is

Way, Willard

[REDACTED]
Yankton, SD 57078-6460

[REDACTED]
Final Action