

NG97-011



BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION OF ) ORDER OPENING DOCKET  
THE SAFETY PROCEDURES OF MONTANA- )  
DAKOTA UTILITIES CO. ) NG97-011  
)

On May 29, 1997, the Public Utilities Commission (Commission) received a complaint from a Montana-Dakota Utilities (MDU) customer against MDU. The complaint involved a gas leak. Specifically, the issues were the bill and the safety and well-being of the clients of MDU. The monetary portion of the bill was resolved between MDU and the customer, but the safety issue was still a concern.

At its regularly scheduled June 24, 1997, meeting, the Commission considered the matter, docketed as NG97-008, along with comments from MDU and the customer. Staff recommended that no probable cause be found and that NG97-008 be closed. Further, Staff recommended that a new docket be opened to investigate the safety procedures of MDU.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-34A.

The Commission unanimously voted to open a new docket to investigate the company-wide safety procedures of MDU. It is therefore

ORDERED that a docket be opened to investigate the company-wide safety procedures of MDU.

Dated at Pierre, South Dakota, this 2nd day of July, 1997.

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By:           Melaine Kalbo          

Date:           7/3/97          

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

          James A. Burg            
JAMES A. BURG, Chairman

          Pam Nelson            
PAM NELSON, Commissioner

          Laska Schoenfelder            
LASKA SCHOENFELDER, Commissioner

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

**IN THE MATTER OF THE INVESTIGATION OF ) ORDER CLOSING DOCKET  
THE SAFETY PROCEDURES OF MONTANA- )  
DAKOTA UTILITIES CO. ) NG97-011**

On May 29, 1997, the Public Utilities Commission (Commission) received a complaint from a Montana-Dakota Utilities (MDU) customer against MDU. The complaint involved a gas leak. Specifically, the issues were the bill and the safety and well-being of the clients of MDU. The monetary portion of the bill was resolved between MDU and the customer, but the safety issue was still a concern.

At its regularly scheduled June 24, 1997, meeting, the Commission considered the matter, docketed as NG97-008, along with comments from MDU and the customer. Staff recommended that no probable cause be found and that NG97-008 be closed. Further, Staff recommended that a new docket be opened to investigate the safety procedures of MDU. The Commission unanimously voted to open a new docket to investigate the company-wide safety procedures of MDU.

At its regularly scheduled meeting of December 12, 2000, Staff presented an update and recommended that the docket be closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-34A. The Commission unanimously voted to close the docket.

It is therefore

ORDERED, that the docket be closed.

Dated at Pierre, South Dakota, this 21<sup>st</sup> day of December, 2000.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By:	<u>Melaine Kelso</u>
Date:	<u>12/22/00</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

Laska Schoenfelder  
LASKA SCHOENFELDER, Commissioner