



Dustin Johnson, Chair
Gary Hanson, Vice Chair
Steve Kolbeck, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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1-800-332-1782

September 20, 2007

Mr. Gary Roby
23378 -- 434th Ave
Howard, SD 57349

Re: Keystone/TransCanada Pipeline

Dear Mr. Roby:

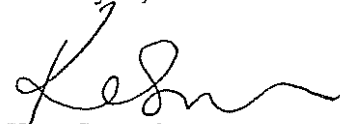
We are in receipt of your August 23, 2007, "Complaint Against TransCanada." We have not been successful with several attempts to contact you by telephone regarding this over the past month. It appears from the document, your concerns are threefold. You allege TransCanada:

- i) "told us the PUC permit was a done deal and the pipeline was going through;"
- ii) "came by without an appointment;" and,
- iii) "refused to leave the easement."

None of the above issues are addressed in the docket filed with the PUC. The current PUC docket deals explicitly with the pipeline siting rules and laws. Landowner issues are not included in the set of rules and laws for which the PUC has authority. If you intent to pursue your Complaint, we need you to answer specific questions and schedule a time to appear in Pierre, SD in front of the Commissioners. You will need to support your request with legal authority, and may want to hire a lawyer. As indicated above, Staff does not believe the items contained in your Complaint are within the PUC's jurisdiction to take action. Commission Staff cannot, therefore, support your Complaint, but will certainly help you file a formal complaint if you so desire.

The process can seem complicated for those unfamiliar with it, and I am happy to explain it over the telephone. I can be reached at 605-773-3201. In the event I do not hear from you, I will not file your Complaint in a separate docket. Rather, I will file it along with other correspondence in the TransCanada docket currently open with this office.

Thank you,



Kara Semmler