# Montana-Dakota Utilities Co.



A Division of MDU Resources Group, Inc. 400 N 4th Street Bismarck, ND 58501

# State of South Dakota Gas Rate Schedule - SDPUC Volume No. 2

Section No. 3

4<sup>th</sup> Revised Sheet No. 13

Canceling 3<sup>rd</sup> Revised Sheet No. 13

# **OPTIONAL SEASONAL GENERAL GAS SERVICE Rate 72**

Page 1 of 2

# Availability:

In all communities served, except for those communities set forth on Rate 76, for customers otherwise qualifying for service under Firm General Gas Service Rate 70. See Rate 100, §V.3, for definition of class of service.

#### Rate:

Basic Service Charge:

For customers with meters rated \$0.35 per day

under 500 cubic feet per hour

For customers with meters rated \$0.70 per day

over 500 cubic feet per hour

Distribution Delivery Charge: \$1.175 per dk

Cost of Gas:

Winter - Service rendered October 1 through May 31 Determined Monthly -

See Rate Summary Sheet for Current Rate Т

Т

Summer – Service rendered June 1 through September 30 Determined Monthly –

See Rate Summary Sheet for Current Rate

#### Minimum Bill:

Basic Service Charge.

#### Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V.11, or any amendments or alterations thereto.

#### Cost of Gas:

Issued By:

The cost of gas includes all applicable cost of gas items as defined in Purchased Gas Cost Adjustment Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

Service rendered on and Date Filed: June 29, 2012 Effective Date:

> after August 1, 2012 Tamie A. Aberle

Regulatory Affairs Manager

Docket No.: GE12-0004

# Montana-Dakota Utilities Co.

A Division of MDU Resources Group, Inc. 400 N 4<sup>th</sup> Street Bismarck, ND 58501

# State of South Dakota Gas Rate Schedule - SDPUC Volume No. 2

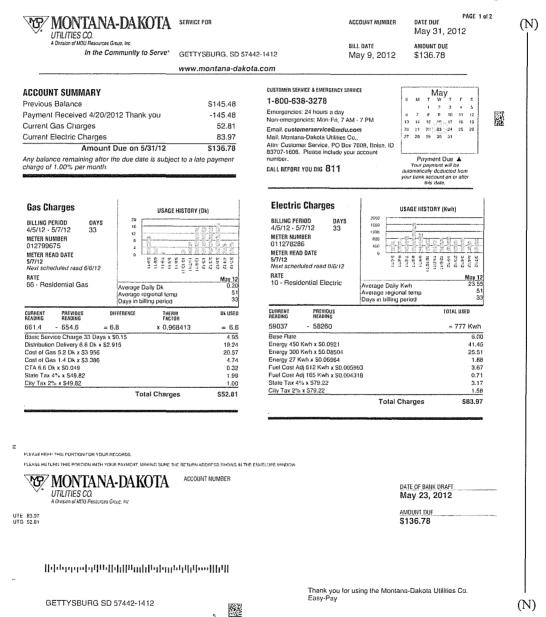
Section No. 6

1<sup>st</sup> Revised Sheet No. 4

Canceling Original Sheet No. 4

# STANDARD CUSTOMER BILL

Page 1 of 2



Date Filed:

July 27, 2012

**Effective Date:** 

August 1, 2012

Issued By: Tamie A. Aberle

Regulatory Affairs Manager

Docket No.: GE12-004

# Montana-Dakota Utilities Co.

A Division of MDU Resources Group, Inc. 400 N 4<sup>th</sup> Street Bismarck, ND 58501

# State of South Dakota Gas Rate Schedule – SDPUC Volume No. 2

Section No. 6

1st Revised Sheet No. 4.1

Canceling Original Sheet No. 4.1

#### STANDARD CUSTOMER BILL

Page 2 of 2

(N)

(N)

MONTANA-DAKOTA UTILITIES CO. A Division of MDU Resources Group, Inc.

In the Community to Serve\*

Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday. www.montana-dakota.com

#### Ways to Pay Your Bill

Easy-Pay: Automatically pay your bill each month by liaving Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution each month. To entroll, call 1-800-538-3278 or complete the Easy-Pay Enrollment authorization form located on our website, www.montana-dakota.com, and return with a worlder check. Pay By Phone or Online: We accept payments through Western Union® Speedpay® a third-party service provider. You will find the Speedpay link on our website or simply cell toll-free 1-866-263-5185 and follow the prompts. Payments can be made 24/7 using your credit card, debit card or electronic transfer from a checking, money market or savings account. You will need your utility account number (available on your bill) to process your payment. Western Union® Speedpay® charges a \$3.95 convenience fee per Payment Locations: Pay by cash, check or money order at one of our navment locations: there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment to Montana-Dakota Utilities Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date. Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. To enroll, complete the Balance Billing form located on our website or contact Customer Service at 1-800-638-3278.

Payment Due Date: Your bill is past due if not paid within 22 days after it is mailed. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Mentana-Dakota at 1-800-638-3278 and let us know that payment has been made.

#### **Billing Terms and Definitions**

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge or Base Rate: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used. Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not previde Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for Commission approved conservation programs in the states of MT and SD.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DOSM—Distribution Delivery Stabilization Mechanism: A charge applicable to gas service provided in 101 and 50 designed to adjust for the ever- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Ok – Dakatherns: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use.

Fuel and Purchased Power. This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through tu customers and is subject to change an a monthly basis for customers served in MT and ND. Fuel Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on a monthly basis in SD.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs. Kwh - Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period. Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj. Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis in WY.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service provided in ND for recovery of transmission related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs in the state of MT as required by the Montana State Legislature.

#### Important Customer Information

In You have questions regarding your fall or service, please call Montana-Dakota Customer Service FIRST at 1-800-639-3278. If you cannot pay your bill at this time, we are willing to make satisfactory payment arrangements. If your questions are not resolved after you have called Customer Service, you may contact the regulatory agencies governing in the state service is provided:

MIT PSC 1-800-66-150 or write to P.O. Box 200001, Helena, Montana 59620-2801

- ND PSC: Write to 600 E. Boulevard, Bismarck, ND 58505-0480
- SD PHC: 1-605-773-3201
  - WY PSC: Write to 2515 Warren Avenue, Suite 300 Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a

When you provide a check as payment, you authorize us to use information from your check when you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund fransfer from your account or to process the payment as a check transaction. When we use information from your account as soon as the electronic fund transfer (FFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution. Payments marked with a restrictive legand (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details here and check the box on the front of this stub. Name: Mailing Address: ZIP: \_State: \_\_\_ \_Email:\_

Date Filed:

July 27, 2012

Effective Date:

August 1, 2012

Issued By:

Tamie A. Aberle

Regulatory Affairs Manager

Docket No.:

GF12-004



# STATE OF SOUTH DAKOTA **ELECTRIC RATE SCHEDULE**

A Division of MDU Resources Group, Inc. 400 North Fourth Street Bismarck, ND 58501

SD P.U.C 7th Revised Section No.

6 5

5

Sheet No. Sheet No.

Cancelling

6th Revised

Page 1 of 2



USAGE HISTORY (Ok)

ACCOUNT NUMBER

PAGE 1 of 2 DATE DUE May 31, 2012

(N)

UTILITIES CO. A Division of MDU Resources Group, Inc.

In the Community to Serve\* GETTYSBURG, SD 57442-1412

33

DE USED

1 96 19.24

20.57

4.74

0.32

1.00

\$52.81

BILL DATE May 9, 2012

AMOUNT DUE

\$136.78

May

www.montana-dakota.com

#### **ACCOUNT SUMMARY**

Gas Charges

BILLING PERIOD 4/5/12 - 5/7/12

METER NUMBER 012799675

CUHITER I REACTION

661.4

METER READ DATE 5/7/12 Next scheduled read 6/6/12 RATE 63 - Residential Gas

Previous Balance	\$145.48
Payment Received 4/20/2012 Thank you	-145.48
Current Gas Charges	52.81
Current Electric Charges	83,97
Amount Due on 5/31/12	\$136.78

Any balance remaining after the due date is subject to a late payment charge of 1,00% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE 1-800-638-3278

Emergencies: 24 hours a day Non-enlargencies: Mon-Fri, 7 AM - 7 PM Email: customerservice@mdu.com

Mail: Montana-Dakota Utilities Co. Alth: Customer Service, PO Box 7608, Boise, ID 63707-1606. Please include your account number.

CALL BEFORE YOU DIG 811

Payment Due: A Your payment will be automatically despected from your bank account on or other this date.

**Electric Charges** 

BILLING PERIOD	DAYS	
4/5/12 - 5/7/12	33	
METER NUMBER		
011278286		

METER READ DATE 5/7/12 Next scheduled road 6/6/12

10 - Residential Electric

USAGE INSTORY (Kwh) 1230

May 12 23.55 51 33 Average Daily Kwh Average regional temp Days in billing period

CURRENT READING	PREVIOUS READING		TOTAL USED
59037	- 58260		= 777 Kwh
Base Rate			6.00
Energy 450	Kwh x \$0.0921		41.45
Energy 300 Kwh x 50,08504			25.51
Energy 27 I	Swh x 50.06964		1.88
Fuel Cost A	dj 612 Kwn x \$0.005993		3.67
Fuel Cost A	dj 165 Kwh x \$0.004318		0.71
State Tar 4	% x \$79.22		3.17
City Tax 25	x 579.22		1.58
		Total Charges	\$83.97

PLEASE REFER THIS FOR BON FOR YOUR RECORDS

PHE-VIOUS REACING

- 654.6 Basic Scivice Charge 33 Days x S0 15 Distribution Delivery 6.6 Dk x 52.915

Cost of Gas 5.2 Dk x 53.956

Cost of Gas 1.4 Dk x 53.386

CTA 6.6 Dt x \$0.049 State Tax 4% x \$49.02

City Tax 2% x \$49.82

FLEASE NETO-THINGS PORTION WITH YOUR PAYMENT, MAKING SURLETHE RETURN ADDRESS SHOWS 91 THE COVELOPG WINECOA

Total Charges

Average Daily Dk Average regional temp Days in billing period

DIFFERENCE



DATE OF BANK DEAFT May 23, 2012

\$136.78

GETTYSBURG SD 57442-1412

Thank you for using the Montana-Dakota Utilities Co

Easy Pay

(N)

July 27, 2012 Date Filed: Effective Date: August 1, 2012

> Issued By: Tamie A. Aberle

Regulatory Affairs Manager



# STATE OF SOUTH DAKOTA **ELECTRIC RATE SCHEDULE**

at 1-900-638-3278

A Division of MDU Resources Group, Inc. 400 North Fourth Street Bismarck, ND 58501

SD P.U.C

Original

Section No.

6 5.1

Cancelling

Sheet No. Sheet No.

Page 2 of 2

(N)

(N)



Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.

www.montana-dakota.com

In the Community to Serve

#### Ways to Pay Your Bill

Easy-Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution each month. To enroll, call 1-800-638-3278 or complete the Easy-Pay Enrollment authorization form located on our website, www.montana-dakota.com, and return with a voided check.

Pay By Phone or Online: We accent payments through Western Union® Speedpay® a third-party service provider, You will find the Speedpay link on our website or simply call toll-free 1-866-263-5185 and follow the prompts. Payments can be made 24/7 using your credit eard, debit card or electronic transfer from a checking, money market or savings account. You will need your utility account number (available on your bill) to process your payment. Western Union® Speedpay® charges a \$3.95 convenience fee per transaction for this service.

Payment Locations: Pay by cash, check or money order at one of our payment locations;

there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment to Montana-Dakota Utilities Co., P.O. Box 5600, Rismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date. Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. To enroll, complete the Balance Billing form located on our website or contact Customer Service

Payment Due Date: Your bill is past due if not paid within 22 days after it is mailed. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

#### **Billing Terms and Definitions**

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge or Base Rate: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used. **Constant:** A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for Commission approved conservation programs in the states of MT and SD.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used. DDSM - Distribution Delivery Stabilization Mechanism: A charge applicable to gas service

provided in ND and SD designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk - Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use.

Fuel and Purchased Power. This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis for customers served in MT and ND. Fuel Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on a monthly basis in SD.

Kw - Kilowatt: The Kw billed is the peak demand for maximum 15-minute measured demand) for electricity during the billing period of the ninimum Kw amount as stated in the company's tariffs, Kwh - Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period. Kvar Panalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a passthrough to customers and is subject to change on an annual basis in WY.

TCA - Transmission Cost Adjustment: A charge per Kwh applicable to electric service provided in ND for recovery of transmission related expenditures and investments net of revenue received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs in the state of MT as required by the Montana State Legislature.

#### Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service FIRST at 1-800-638-3278. If you cannot pay your bill at this time, we are willing to make satisfactory payment arrangements. If your questions are not resolved after you have called Customer Service, you may contact the regulatory agencies governing in the state

- MT PSC: 1-800-646-6150 or write to P.O. Box 202601, Helena, Montana 59620-2601 ND PSC: Write to 600 E. Boulevard, Bismarck, ND 58505-0480
- SD PUC: 1-605-773-3201
- WY PSC: Write to 2515 Warren Avenue, Suite 300 Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution. Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord

and satisfaction without our express prior written approval.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details here and check the box on the front of this stub.			
Account No.			
Name:			·
Mailing Address:	-,		<del></del>
City:	State:	ZIP:	
Phone:()	Email:		

Date Filed:	July 27, 2012	Effective Date:	August 1, 2012

Issued By: Tamie A. Aberle

Regulatory Affairs Manager