



MidAmerican Energy Company
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Renee White
Rates Analyst

December 20, 2023

Ms. Patrician Van Gerpen
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Dear Ms. Van Gerpen:

MidAmerican Energy Company (MidAmerican) respectfully requests the South Dakota Public Utilities Commission approve the updated customer information Welcome Booklet enclosed for filing. MidAmerican submits its filing pursuant to South Dakota Administrative Rule 20:10:16:02 and respectfully requests an approval date of January 31, 2024.

With this filing, MidAmerican is submitting an updated Welcome Booklet attached as Exhibit A. The updated booklet includes the following revisions:

- Page 1 – Updated photo
- Page 5 – Clarified the gas meter location and function
- Pages 13-4 – Revised Bill Terms to include all terms included on a South Dakota customer bill
- Pages 17-18 – Updated Description of Service to match description of rate on customers' bills
- Page 23 – Updated Set It Smart energy efficiency tip
- Page 25 – Removed ICARE link to simplify the action customers can take (customers are more likely to go to www.midamericanenergy.com)

MidAmerican is committed to providing excellent service to all customers and believes that the updated Welcome Booklet will provide customers with information in a format that will provide customers with information in an easily understood format.

Any questions pertaining to this filing may be directed to Renee White at 563-333-8047, or sent to RegulatedPricing@MidAmerican.com.

Sincerely,

/s/ Renee White

Renee White
Rates Analyst, Regulated Pricing

Attachment