

MidAmerican Energy Company 106 E 2nd St Davenport, IA 52801 (563) 333-8047 <u>Renee.White@midamerican.com</u> Renee White Rates Analyst

June 26, 2023

Ms. Patrician Van Gerpen Executive Director South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501

Dear Ms. Van Gerpen:

MidAmerican Energy Company (MidAmerican) respectfully requests the South Dakota Public Utilities Commission approve the updated customer information Welcome Booklet enclosed for filing. MidAmerican submits its filing pursuant to South Dakota Administrative Rule 20:10:16:02 and respectfully requests an approval date of July 31, 2023.

With this filing, MidAmerican is submitting an updated Welcome Booklet attached as Exhibit A. The updated booklet includes the following revisions:

- Pages 11-12 Updated the sample gas bill to reflect the gas rate changes resulting from Docket No. NG-22-005, and added electric and gas rate class identifiers to help customers find this information
- Page 15 An updated URL link to guide customers directly to the rate tariffs at MidAmericanEnergy.com/rates-tariffs
- Pages 15-16 Updated tables to reflect the gas rate changes resulting from Docket No. NG-22-005
- Page 22 Updated the URL to the HomeCheck Online assessment tool and removed reference to the free energy kit program, which ends June 30, 2023
- Page 23 Updated the URL to the HomeCheck Online assessment tool, as well as the "Seal It Up" tip copy
- Page 28 Revised copy in "Customer-Owned Lines" section
- Pages 31-32 Revised grammar in copy

MidAmerican is committed to providing excellent service to all customers and believes that the updated Welcome Booklet will provide customers with information in a format that will provide customers with information in an easily understood format.

Any questions pertaining to this filing may be directed to Renee White at 563-333-8047, or sent to <u>RegulatedPricing@MidAmerican.com</u>.

Sincerely,

/s/ Renee White

Renee White Rates Analyst, Regulated Pricing

Attachment