

Docket Number: GE21-002
Subject Matter: First Data Request
Request to: MidAmerican Energy Company
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 3/23/2021
Responses Due: 4/7/2021

1-5) Will customers be allowed to walk in the customer service center?

Response:

The service center is closed to public access for confidentiality, liability and safety reasons. The service center personnel employed by MidAmerican do not have access to the customer information systems in order to assist customers.