

Docket Number: GE21-002
Subject Matter: First Data Request
Request to: MidAmerican Energy Company
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 3/23/2021
Responses Due: 4/7/2021

1-4) With all the SD customer offices closing, if a customer has a question regarding their bill or service and wishes to speak to someone in person, where would a South Dakota customer need to go to speak with someone face to face?

Response:

MidAmerican Energy can now schedule video conferences with customers in lieu of requiring office visits to do business.