

KH/HZ/AK

GE 02-001

In the Matter of _____ **IN THE MATTER OF THE FILING BY**
_____ **MIDAMERICAN ENERGY COMPANY**
_____ **FOR APPROVAL OF REVISED**
_____ **RESIDENTIAL AND COMMERCIAL**
_____ **CUSTOMER INFORMATION**
_____ **PAMPHLET**

Public Utilities Commission of the State of South Dakota

DATE	MEMORANDA
<i>3/18 02</i>	<i>Filed and Docketed:</i>
<i>3/21 02</i>	<i>Weekly Filing:</i>
<i>3/28 02</i>	<i>Revised Pamphlet:</i>
<i>4/19 02</i>	<i>Order Approving Charges to Customer Information Pamphlet:</i>
<i>4/19 02</i>	<i>Docket Closed.</i>



MidAmerican Energy Company
401 Douglas Street
P. O. Box 778
Sioux City, Iowa 51102
712 277-7500 Telephone

March 15, 2002

RECEIVED

MAR 18 2002

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Ms. Debra Elofson
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: Gas and Electric Customer Information Pamphlet

Dear Ms. Elofson:

Attached are draft copies of two- combination gas and electric forms of MidAmerican's Customer Information Pamphlet used for residential and commercial customers.

MidAmerican has updated the gas portion of the combination pamphlets to include the recent gas tariff rate changes, which were approved in Docket No. NG-01-011. The other update, the purchased gas adjustment factor is based on the 12-months average ending December 2001.

The Company requests approval of the two new forms of the Customer Information Pamphlet for our South Dakota customers.

Enclosed are the original and 5 copies of the filing with the attached Customer Information Pamphlets. Please file stamp the extra copy of the filing and return in the enclosed stamped self-addressed envelope.

If you have any questions, please feel free to contact me at (712) 277-7704.

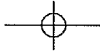
Sincerely,

A handwritten signature in cursive script, appearing to read "Marvin G. Sorensen".

Marvin G. Sorensen
Gas Pricing Strategist

Attachment

Cc: Suzan Stewart/MidAmerican Energy Company



* Refer to inside of this pamphlet for rate information *

- Has an outstanding debt for MidAmerican service at a previous address and has not made arrangements with an applicant who:
 - 3. MidAmerican may refuse natural gas and electric service to an applicant who:
 1. MidAmerican may require a deposit from a customer. The amount of the deposit cannot be more than one-sixth of the customer's estimated total annual bill. Deposits earn simple interest of seven percent a year, payable from the date of deposit to the date of refund.
 2. Instead of a deposit, MidAmerican may accept a contract, signed by a guarantor satisfactory to MidAmerican, which guarantees payment on the account.
 - The guarantor will receive a copy of any disconnect notices sent to the customer. The amount for which a guarantor is responsible cannot be more than the allowed deposit. The guarantor agrees to furnish satisfactory credit by paying the service for 12 consecutive months without having service disconnected for nonpayment and without receiving three or more disconnection notices, or at the guarantor's request, with 60 days written notice to MidAmerican.
 3. MidAmerican may refuse natural gas and electric service to an applicant who:
 - Has an outstanding debt for MidAmerican service at a previous address and has not made arrangements with an applicant who:
 - 4. Non-payment of undisputed past due natural gas or electric bills and unwillingness to agree to a payment plan with MidAmerican can result in disconnection of natural gas and electric service.
 - MidAmerican will mail a notice of proposed disconnection to the customer. In the case of a customer's first disconnection, MidAmerican shall provide personal notice by either telephone, visit or certificate of mailing. The notice will include a statement of the customer's right to appeal and where to appeal.
 - MidAmerican allows an additional 30-day delay from November 1 through March 31 before disconnecting natural gas or electric service because of unpaid past due charges.
 - We also allow a 30-day medical extension when the customer files a written statement from a doctor or public health/social official with MidAmerican.
- Welcome to MidAmerican's neighborhood!**
 This folder will acquaint you with MidAmerican Energy's payment and credit policies. Please give us a call if you have any questions. We're here to serve you, 24 hours a day, seven days a week.
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5. We will not disconnect natural gas or electric service for non-payment on:
 Friday, Saturday or Sunday; on a legal holiday; or a day our office is closed to the public.

6. If we provide natural gas or electric service to an address different from the billing address, or we know that a landlord relationship exists and the landlord as the customer, is subject to disconnection, we will, where feasible, offer the tenants the opportunity to apply for natural gas or electric service in their own names.

No tenant is responsible for outstanding bills or other charges of his or her landlord.

Customer Office
 3900 West 12th Street
 Sioux Falls, SD 57107

For Information or Complaints, Call Toll-Free:
 1-888-1 ASK MEC (1-888-427-5632)

For Gas Leaks, Call Toll-Free:
 1-800-595-LEAK (1-800-595-5325)

For Electric Outages, Call Toll-Free:
 1-800-799-4443

MidAmerican Energy is regulated by the South Dakota Public Utilities Commission. If you are unable to resolve a problem and wish to file a complaint, you may contact the South Dakota Public Utilities Commission:

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Helpful Information About MidAmerican Energy

MidAmerican Energy provides natural gas and electric service according to the rules of the South Dakota Public Utilities Commission.

These rules are summarized inside.

MidAmerican ENERGY
 PROVIDING ENERGY TO YOU WITH THE BEST OF YOUR SERVICE



MidAmerican Energy's residential rates are summarized below.

You will find your appropriate price schedule listed on your monthly bill.

Description of Service	Price Schedule	GAS RATES	Charges per Therms
Small Volume Firm	SVF	Service Charge	\$ 7.50
Peak day less than 500 therms		Non-Gas Commodity Charge First 250 therms @	\$ 0.17725
		Balance therms @	\$ 0.11725

In addition to the above rates, the following charges are also applicable:
Purchased Gas Adjustment (per therm)*

PGA: 0.51189 Applicable to price schedule SVF

(The above numbers are based on a 12-month average ending 12/01; fluctuates monthly, + or -)

State and Local Taxes

Transportation Service available for customers purchasing their own gas.

* Contact MidAmerican Energy for questions regarding this charge.

Description of Service	Price Schedule	ELECTRIC RATES	Summer Charges per kWh	Winter Charges per kWh
Residential, Base Use	RBD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0612
		Additional kWh @	\$ 0.0610	\$ 0.0490
Residential, All Electric Use	RBD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0497
		Additional kWh @	\$ 0.0610	\$ 0.0180
Residential, Electric Base Use with Electric Water Heating	RWD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0497
		Additional kWh @	\$ 0.0610	\$ 0.0490
Residential, Electric Space Heating	RSD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0612
		Additional kWh @	\$ 0.0610	\$ 0.0180
Residential, Summer Time-of-Use (On Peak)	TPD	Service Charge	\$16.00	N/A
		On-Peak kWh @	\$ 0.1874	N/A
Residential, Summer Time-of-Use (Off Peak)	TOD	Service Charge	\$16.00	N/A
		Off-Peak kWh @	\$ 0.0438	N/A
Residential, Base Time-of-Use (Winter)	TBD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0612
		Additional kWh @	N/A	\$ 0.0490
Residential, Base Use with Electric Water Heating Time-of-Use (Winter)	TWD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0497
		Additional kWh @	N/A	\$ 0.0490
Residential, Electric Space Heating Time-of-Use (Winter)	TSD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0612
		Additional kWh @	N/A	\$ 0.0180
Residential, All Electric Time-of-Use (Winter)	TED	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0497
		Additional kWh @	N/A	\$ 0.0180

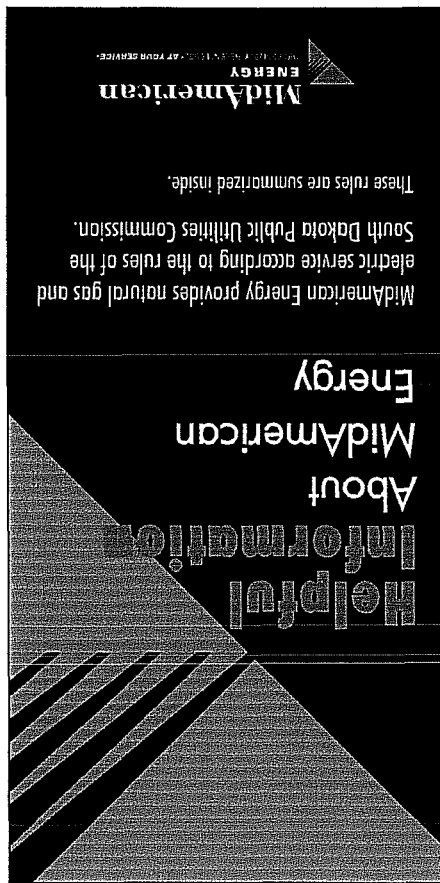
In addition to the above rates, the following charges are also applicable:
Energy Cost Adjustment (per kWh)*

ECA: 0.0085

(The above number is based on a 12-month average ending 12/01; fluctuates monthly, + or -)

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3. **MidAmerican may refuse natural gas and electric service to an applicant who:**
 - Has an outstanding debt for MidAmerican service at a previous address and has not made arrange-

- ments to pay that debt for the same class of service.
 - Will not provide MidAmerican with proper information at the time of application.
 - Attempts to restore service to a household with a delinquent bill, with no attempts made to pay the old debt.
 - Fails to make a deposit when requested.
 - Violates state statutes, regulations or MidAmerican tariffs on file with the Public Utilities Commission.
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* Refer to inside of this pamphlet for rate information *

5. **We will not disconnect natural gas or electric service for nonpayment on:**
 - Friday, Saturday or Sunday; on a legal holiday; or a day our office is closed to the public.
 - 6. **If we provide natural gas or electric service to an address different from the billing address, or we know that a landlord relationship exists and the landlord, as the customer, is subject to disconnection, we will, where feasible, offer the tenant the opportunity to apply for natural gas or electric service in their own names.**
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Capitol Building
Pierre, SD 57501
1-800-382-1782 or 605-773-3201

MidAmerican Energy's commercial rates are summarized below.

You will find your appropriate price schedule listed on your monthly bill.

GAS RATES			
Description of Service	Price Schedule		Charges per therm
Small Volume Firm Peak day less than 500 therms	SVF	Service Charge	\$ 7.50
		Non-Gas Commodity Charge First 250 therms @	\$ 0.17725
		Balance therms @	\$ 0.11725
Medium Volume Firm Peak day less than 2000 therms	MVF	Service Charge	\$ 60.00
		Non-Gas Commodity Charge per therm @	\$ 0.07201
Large Volume Firm Peak day of 2000 therms and higher	LVF	Service Charge	\$275.00
		Non-Gas Commodity Charge-Not to Exceed per therm @	\$ 0.03526
Small Volume Interruptible Peak day less than 2000 therms	SVI	Service Charge	\$ 60.00
		Non-Gas Commodity Charge per therm @	\$ 0.07201
Large Volume Interruptible Peak day of 2000 therms and higher	LVI	Service Charge	\$275.00
		Non-Gas Commodity Charge-Not to Exceed per therm @	\$ 0.03526

In addition to the above rates, the following charges are also applicable:

Purchased Gas Adjustment (per therm)*:

PGA: 0.51189 Applicable to price schedules SVF, MVF
 0.70228 (Monthly Demand) Applicable to price schedule LVF
 0.44771 (Commodity) Applicable to price schedule LVP
 0.46511 Applicable to price schedules SVI, LVI

(The above numbers are based on a 12-month average ending 12/01; fluctuates monthly, + or -)

State and Local Taxes

Transportation Service available for customers purchasing their own gas.

* Contact MidAmerican Energy for questions regarding this charge.

ELECTRIC RATES				
Description of Service	Price Schedule		Summer Charges per kW	Winter Charges per kW
General Service, Base Use	GBD	Service Charge	\$ 10.00	\$ 10.00
		First 4000 kWh @	\$ 0.0885	\$ 0.0842
		Additional kWh @	\$ 0.0630	\$ 0.0554
General Service, Electric Space Heating	GED	Service Charge	\$ 10.00	\$ 10.00
		All kWh @	\$ 0.0791	\$ 0.0472
General Service, Base Use-Demand Metered	GDD	Service Charge	\$ 80.00	\$ 80.00
		First 250 kWh per kW of demand @	\$ 0.0620	\$ 0.0530
		Next 150 kWh per kW of demand @	\$ 0.0220	\$ 0.0210
		Additional kWh @	\$ 0.0105	\$ 0.0105
General Service, Base Use - Primary Voltage	GPD	Service Charge	\$200.00	\$200.00
		First 250 kWh per kW of demand @	\$ 0.0469	\$ 0.0404
		Next 150 kWh per kW of demand @	\$ 0.0216	\$ 0.0216
		Additional kWh @	\$ 0.0103	\$ 0.0103
		Transformer Ownership Credit	\$ 0.30/kW	\$ 0.30/kW
General Service, Electric Heat -Demand Metered	GHD	Service Charge	\$ 80.00	\$ 80.00
		First 250 kWh per kW of demand @	\$ 0.0630	\$ 0.0320
		Next 150 kWh per kW of demand @	\$ 0.0220	\$ 0.0162
		Additional kWh @	\$ 0.0105	\$ 0.0105
General Service, Time of Use (Peak Periods)	GEP	Service Charge	\$ 14.50	\$ 14.50
		All kWh @	\$ 0.1416	\$ 0.0538
		Reactive Demand Charge	\$.50/kVAR	\$.50/kVAR
General Service, Time of Use (Off-Peak Periods)	GEO	Service Charge	\$ 14.50	\$ 14.50
		All kWh @	\$ 0.0331	\$ 0.0452
		Reactive Demand Charge	\$.50/kVAR	\$.50/kVAR
General Service, Time of Use at Primary Voltage (Peak Periods) GRP	GRP	Service Charge	\$200.00	\$200.00
		All kWh @	\$ 0.1388	\$ 0.0527
		Transformer Ownership Credit	\$.30/kW	\$.30/kW
		Reactive Demand Charge	\$.49/kVAR	\$.49/kVAR
General Service, Time of Use at Primary Voltage (Off-Peak Periods)	GRO	Service Charge	\$200.00	\$200.00
		All kWh @	\$ 0.0324	\$ 0.0443
		Transformer Ownership Credit	\$.30/kW	\$.30/kW
		Reactive Demand Charge	\$.49/kVAR	\$.49/kVAR
General Service, Separately Metered Electric Space Heating	GSD	Service Charge	\$ 8.50	\$ 8.50
		All kWh @	\$ 0.0610	\$ 0.0180
General Service, Separately Metered Electric Water Heating	GWD	Service Charge	\$ 6.50	\$ 6.50
		All kWh @	\$ 0.0300	\$ 0.0300

In addition to the above rates, the following charges are also applicable:

Energy Cost Adjustment (per kWh)*

ECA: 0.0085

(The above number is based on a 12-month average ending 12/00; fluctuates monthly, + or -)

State and Local Taxes

*Contact MidAmerican Energy for questions regarding this charge.

South Dakota Public Utilities Commission
WEEKLY FILINGS
For the Period of March 14, 2002 through March 20, 2002

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this report. Phone: 605-773-3705 Fax: 605-773-3809

CONSUMER COMPLAINTS

CT02-008 **In the Matter of the Complaint filed by Tyler and Dee Haugen, Sturgis, South Dakota, against Qwest Corporation Regarding Unauthorized Billing for Services and Poor Quality of Customer Service.**

On January 8, 2002, Complainants contacted Qwest and requested Qwest's Smart Pac calling plan. On February 11, 2002, Complainants contacted Qwest after receiving a bill from Qwest charging them long distance rates for calls that should be toll free by having the Smart Pac calling plan. The representative issued a credit in the amount of \$103.75 and the long distance calls were rerated to .10 per minute. Complainants were also informed that the Smart Pac plan was not properly added to their account. On February 14, 2002, Complainants' long distance service was disconnected. On February 15, 2002, Complainants were told that nothing could be done to restore their service until after the weekend. On February 18, 2002, Complainants were told that their account was red flagged because of the high volume of long distance calls. Complainants requested that service be restored and Qwest stated it would take 72 hours. Long distance service was restored on February 20th. On February 26, 2002, Complainants received a bill from Qwest for \$1,327.82. Complainants contacted Qwest about the incorrect billing as they were being charged for calls that should be in their extended area calling plan. On February 27, 2002, Complainants were told that they were not able to have the Smart Pac plan and that they would need to have the value choice plan. Complainants request that their bills be revised and that appropriate credit be issued for the calling plan they agreed to.

Staff Analyst: Mary Healy
Staff Attorney: Kelly Frazier
Date Docketed: 3/14/02
Intervention Deadline: N/A

CT02-009 **In the Matter of the Complaint filed by Donald L. Beaner, Parker, South Dakota, against Excel Telecommunications, Inc., MCIWorldCom and Sioux Valley Telephone Company Regarding Unauthorized Billing for Services and Failure to Switch Providers.**

Complainant states that on September 5, 2001, he contacted MCI and signed up for

service with them. He also contacted Sioux Valley to advise them of his wish to change providers to MCI. Several days later, Complainant states that he verified with Sioux Valley that he had been switched to MCI. On November 6, 2001, Complainant became aware that his service was still with Excel and he had not been switched to MCI. Because Complainant was not switched over to MCI, the rates he was charged by Excel were much higher than what he would have paid to MCI. Complainant has offered to pay Excel the amount he would have paid MCI. Excel has not accepted his offer. Complainant requests that the Commission determine which company should be responsible to pay the outstanding Excel bill as he believes that it was an error on the part of one of the companies.

Staff Analyst: Mary Healy
Staff Attorney: Karen Cremer
Date Docketed: 3/18/02
Intervention Deadline: N/A

ELECTRIC

EL02-004 In the Matter of the Petition for Declaratory Ruling of the City of Beresford on Whether a Proposed Transmission Line Meets the Definition of SDCL 49-41B-2.1.

On March 18, 2002, the City of Beresford filed a Petition for Declaratory Ruling regarding a proposed 115 kV transmission line. Beresford Municipal Utilities, City of Beresford is proposing to construct a new 115 kV electric transmission line source from the existing Western Area Power Administration substation located north of Beresford, South Dakota. The new line will be approximately 3.25 miles in length.

Staff Analyst: Michele Farris
Staff Attorney: Karen Cremer
Date Docketed : 03/18/02
Intervention Deadline: 03/27/02

GAS AND ELECTRIC

GE02-001 In the Matter of the Filing by MidAmerican Energy Company for Approval of Revised Residential and Commercial Customer Information Pamphlet.

MidAmerican Energy Company has requested approval of its Customer Information Pamphlet for residential and commercial customers. MidAmerican has updated the gas portion of the combination pamphlets to include the recent gas tariff rate changes approved in Docket NG01-011 and the purchased gas adjustment factor based on the 12-months average ending December 2001.

Staff Analyst: Heather Forney

Staff Attorney: Kelly Frazier
Date Docketed: 03/18/02
Intervention Deadline: 04/05/02

NATURAL GAS

NG02-001 In the Matter of the Filing by MidAmerican Energy Company for Approval of Tariff Revisions.

Application by MidAmerican Energy Company to update the listing of communities served natural gas service in South Dakota.

Staff Analyst: Dave Jacobson
Staff Attorney: Kelly Frazier
Date Docketed: 3/20/02
Intervention Deadline: 3/28/02

You may receive this listing and other PUC publications via our website or via internet e-mail. You may subscribe or unsubscribe to the PUC mailing lists at <http://www.state.sd.us/puc>



MidAmerican Energy Company
401 Douglas Street
P. O. Box 778
Sioux City, Iowa 51102
712 277-7500 Telephone

RECEIVED

MAR 28 2002

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

March 27, 2002

Ms. Debra Elofson, Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: Docket No. GE 02-001

Dear Ms. Elofson:

On March 15, 2002 MidAmerican filed draft copies of two-combination gas and electric forms requesting their approval.

On March 20, 2002 South Dakota P.U.C. Staff Heather K. Forney requested Company response to three questions during her review of the Company filing.

The Company response to the South Dakota P.U.C. staff's questions are shown below:

Question No. 1

Does MidAmerican intend to use the submitted pamphlets in conjunction with the "Welcome – Helpful Information About MidAmerican Energy" booklet that was approved last year in Docket GE01-001?

Response:

No, the "Welcome – Helpful Information About MidAmerican Energy" booklet has not changed from the approved form in Docket No. GE01-001.

Question No. 2

In conjunction with the question above, the names for both booklets are almost identical. In GE01-001 MidAmerican agreed to rename these booklets "Information for South Dakota Residential/Commercial Customers of MidAmerican Energy". Staff would request that those revised names be implemented in this filing.

Continued Page 2
Ms. Debra Elofson

Response:

MidAmerican agrees that this change is needed on the new forms. The revised pamphlets include clear titles, which reference Residential and Commercial on each separate pamphlet. (Attached are revised Residential and Commercial Informational for your review.)

Question No. 3

Will MidAmerican be furnishing all existing customers with copies of these brochures as bill inserts or must the customer request the information?

Response:


MidAmerican will mail pamphlets as bill inserts to new customers and provide a copy to existing customers upon request.

MidAmerican has updated the draft copies of the two-combination gas and electric forms of MidAmerican's Customer Information Pamphlet used for residential and commercial customers. Attached are the updated Customer Information pamphlets replacing the forms filed on March 15, 2002.

The Company requests approval of the two new Customer Information pamphlets.

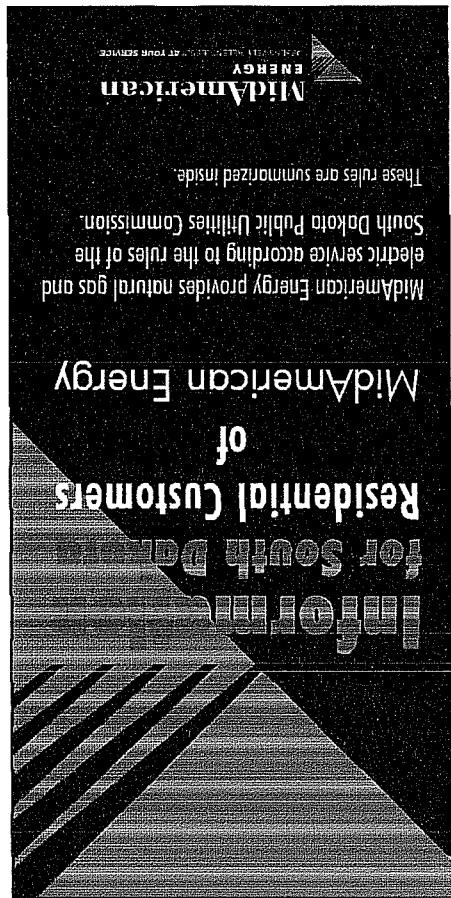
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Sincerely,


Marvin G. Sorensen
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PGA: 0.51189 Applicable to price schedule SVF

(The above numbers are based on a 12-month average ending 12/01; fluctuates monthly, + or -)

State and Local Taxes

Transportation Service available for customers purchasing their own gas.

* Contact MidAmerican Energy for questions regarding this charge.

Description of Service	Price Schedule	ELECTRIC RATES	Summer Charges per kWh	Winter Charges per kWh
Residential, Base Use	RBD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0612
		Additional kWh @	\$ 0.0610	\$ 0.0490
Residential, All Electric Use	RED	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0497
		Additional kWh @	\$ 0.0610	\$ 0.0180
Residential, Electric Base Use with Electric Water Heating	RWD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0497
		Additional kWh @	\$ 0.0610	\$ 0.0490
Residential, Electric Space Heating	RSD	Service Charge	\$ 7.00	\$ 7.00
		First 1000 kWh @	\$ 0.0634	\$ 0.0612
		Additional kWh @	\$ 0.0610	\$ 0.0180
Residential, Summer Time-of-Use (On Peak)	TPD	Service Charge	\$ 16.00	N/A
		On-Peak kWh @	\$ 0.1874	N/A
Residential, Summer Time-of-Use (Off Peak)	TOD	Service Charge	\$ 16.00	N/A
		Off-Peak kWh @	\$ 0.0438	N/A
Residential, Base Time-of-Use (Winter)	TBD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0612
		Additional kWh @	N/A	\$ 0.0490
Residential, Base Use with Electric Water Heating Time-of-Use (Winter)	TWD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0497
		Additional kWh @	N/A	\$ 0.0490
Residential, Electric Space Heating Time-of-Use (Winter)	TSD	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0612
		Additional kWh @	N/A	\$ 0.0180
Residential, All Electric Time-of-Use (Winter)	TED	Service Charge	N/A	\$ 7.00
		First 1000 kWh @	N/A	\$ 0.0497
		Additional kWh @	N/A	\$ 0.0180

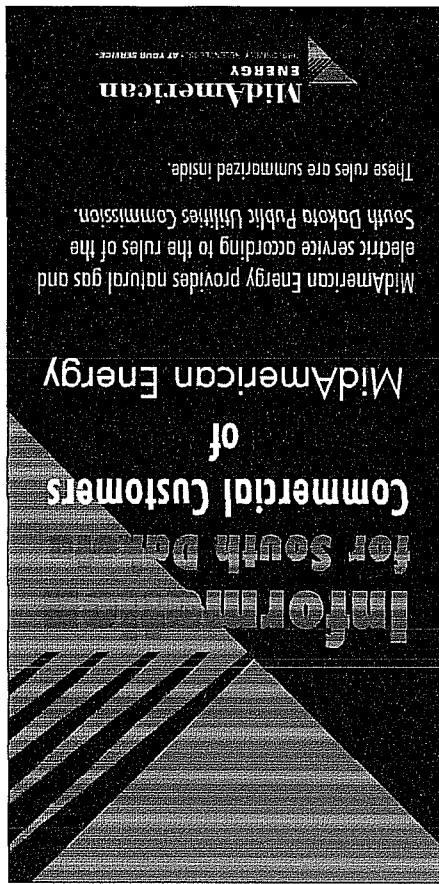
In addition to the above rates, the following charges are also applicable:
Energy Cost Adjustment (per kWh)*

ECA: 0.0085

(The above number is based on a 12-month average ending 12/00; fluctuates monthly, + or -)

State and Local Taxes

* Contact MidAmerican Energy for questions regarding this charge.



MidAmerican Energy provides natural gas and electric service according to the rules of the South Dakota Public Utilities Commission. These rules are summarized inside.

Welcome to MidAmerican's neighborhood!
This folder will acquaint you with MidAmerican Energy's payment and credit policies. Please call us if you have any questions. We're here to serve you, 24 hours a day, seven days a week.

1. **MidAmerican may require a deposit from a customer.**
 The amount of the deposit cannot be more than one-sixth of the customer's estimated total annual bill. Deposits earn simple interest of seven percent a year, payable from the date of deposit to the date of refund.
2. **Instead of a deposit, MidAmerican may accept a contract, signed by a guarantor satisfactory to MidAmerican, which guarantees payment on the account.**
 The guarantor will receive a copy of any disconnect notices sent to the customer. The amount for which a guarantor is responsible cannot be more than the allowed deposit. The guarantor agreement (or deposit) ends after the customer establishes satisfactory credit by paying the service for 12 consecutive months without having service disconnected for nonpayment and without receiving three or more disconnection notices, or at the guarantor's request, with 60 days written notice to MidAmerican.
3. **MidAmerican may refuse natural gas and electric service to an applicant who:**
 - Has an outstanding debt for MidAmerican service at a previous address and has not made arrange-

- ments to pay that debt for the same class of service.
 - Will not provide MidAmerican with proper information at the time of application.
 - Attempts to restore service to a household with a delinquent bill, with no attempts made to pay the old debt.
 - Fails to make a deposit when requested.
 - Violates state statutes, regulations or MidAmerican tariffs on file with the Public Utilities Commission.
4. **Nonpayment of undisputed past due natural gas or electric bills and unwillingness to agree to a payment plan with MidAmerican can result in disconnection of natural gas and electric service.**
 - MidAmerican will mail a notice of proposed disconnection to the customer. In the case of a customer's first disconnection, MidAmerican shall provide personal notice by either telephone, visit or certificate of mailing. The notice will include a statement of the customer's right to appeal and where to appeal.
 - MidAmerican allows an additional 30-day delay from November 1 through March 31 before disconnecting natural gas or electric service because of unpaid past due charges.
 - We also allow a 30-day medical extension when the customer files a written statement from a doctor or public health/social official with MidAmerican.

* Refer to inside of this pamphlet for rate information *

5. **We will not disconnect natural gas or electric service for nonpayment on:**
 - Friday, Saturday or Sunday; on a legal holiday; or a day our office is closed to the public.
6. **If we provide natural gas or electric service to an address different from the billing address, or we know that a landlord relationship exists and the landlord, as the customer, is subject to disconnection, we will, where feasible, offer the tenant the opportunity to apply for natural gas or electric service in their own names.**
 No tenant is responsible for outstanding bills or other charges of his or her landlord.

Customer Office
 3900 West 12th Street
 Sioux Falls, SD 57107
For Information or Complaints, Call Toll-Free:
 1-888-IASKMEC (1-888-427-6332)
For Gas Leaks, Call Toll-Free:
 1-800-596-LEAK (1-800-596-5325)
For Electric Outages, Call Toll-Free:
 1-800-799-4443

MidAmerican Energy is regulated by the South Dakota Public Utilities Commission. If you are unable to resolve a problem and wish to file a complaint, you may contact the South Dakota Public Utilities Commission:
 Capitol Building
 Pierre, SD 57501
 1-800-332-1782 or 605-773-3201

MidAmerican Energy's commercial rates are summarized below.

You will find your appropriate price schedule listed on your monthly bill.

GAS RATES			
Description of Service	Price Schedule		Charges per Year
Small Volume Firm Peak day less than 500 therms	SVF	Service Charge	\$ 7.50
		Non-Gas Commodity Charge First 250 therms @	\$ 0.17725
		Balance therms @	\$ 0.11725
Medium Volume Firm Peak day less than 2000 therms	MVF	Service Charge	\$ 60.00
		Non-Gas Commodity Charge per therm @	\$ 0.07201
Large Volume Firm Peak day of 2000 therms and higher	LVF	Service Charge	\$275.00
		Non-Gas Commodity Charge-Not to Exceed per therm @	\$ 0.03526
Small Volume Interruptible Peak day less than 2000 therms	SVI	Service Charge	\$ 60.00
		Non-Gas Commodity Charge per therm @	\$ 0.07201
Large Volume Interruptible Peak day of 2000 therms and higher	LVI	Service Charge	\$275.00
		Non-Gas Commodity Charge-Not to Exceed per therm @	\$ 0.03526

In addition to the above rates, the following charges are also applicable:
Purchased Gas Adjustment (per therm)*:

PGA: 0.51189 Applicable to price schedules SVF, MVF
0.70228 (Monthly Demand) Applicable to price schedule LVF
0.44771 (Commodity) Applicable to price schedule LVP
0.45511 Applicable to price schedules SVI, LVI

(The above numbers are based on a 12-month average ending 12/01; fluctuates monthly, + or -)

State and Local Taxes

Transportation Service available for customers purchasing their own gas.

* Contact MidAmerican Energy for questions regarding this charge.

ELECTRIC RATES			
Description of Service	Price Schedule	Summer Charges per kWh	Winter Charges per kWh
General Service, Base Use	GBD	Service Charge	\$ 10.00
		First 4000 kWh @	\$ 0.0885
		Additional kWh @	\$ 0.0690
General Service, Electric Space Heating	GED	Service Charge	\$ 10.00
		All kWh @	\$ 0.0791
General Service, Base Use-Demand Metered	GDD	Service Charge	\$ 80.00
		First 250 kWh per kW of demand @	\$ 0.0820
		Next 150 kWh per kW of demand @	\$ 0.0220
		Additional kWh @	\$ 0.0105
General Service, Base Use-Primary Voltage	GPD	Service Charge	\$200.00
		First 250 kWh per kW of demand @	\$ 0.0469
		Next 150 kWh per kW of demand @	\$ 0.0216
		Additional kWh @	\$ 0.0103
		Transformer Ownership Credit	\$ 0.30/kW
			\$ 0.30/kW
General Service, Electric Heat-Demand Metered	GHD	Service Charge	\$ 80.00
		First 250 kWh per kW of demand @	\$ 0.0690
		Next 150 kWh per kW of demand @	\$ 0.0220
		Additional kWh @	\$ 0.0105
General Service, Time of Use (Peak Periods)	GEP	Service Charge	\$ 14.50
		All kWh @	\$ 0.1416
		Reactive Demand Charge	\$.50/kVAR
General Service, Time of Use (Off-Peak Periods)	GEO	Service Charge	\$ 14.50
		All kWh @	\$ 0.0331
		Reactive Demand Charge	\$.50/kVAR
General Service, Time of Use at Primary Voltage (Peak Periods)	GRP	Service Charge	\$200.00
		All kWh @	\$ 0.1388
		Transformer Ownership Credit	\$.30/kW
		Reactive Demand Charge	\$.49/kVAR
General Service, Time of Use at Primary Voltage (Off-Peak Periods)	GRO	Service Charge	\$200.00
		All kWh @	\$ 0.0324
		Transformer Ownership Credit	\$.30/kW
		Reactive Demand Charge	\$.49/kVAR
General Service, Separately Metered Electric Space Heating	GSD	Service Charge	\$ 8.50
		All kWh @	\$ 0.0610
General Service, Separately Metered Electric Water Heating	GWD	Service Charge	\$ 6.50
		All kWh @	\$ 0.0300

In addition to the above rates, the following charges are also applicable:
Energy Cost Adjustment (per kWh)*

ECA: 0.0085

(The above number is based on a 12-month average ending 12/00; fluctuates monthly, + or -)

State and Local Taxes

* Contact MidAmerican Energy for questions regarding this charge.

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY) MIDAMERICAN ENERGY COMPANY FOR) APPROVAL OF REVISED RESIDENTIAL AND) COMMERCIAL CUSTOMER INFORMATION) PAMPHLET))))))	ORDER APPROVING CHANGES TO CUSTOMER INFORMATION PAMPHLET GE02-001
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On March 18, 2002, the Public Utilities Commission (Commission) received a filing from MidAmerican Energy Company (MidAmerican) requesting approval of changes to customer information contained in a pamphlet distributed to new customers. The company has updated the gas portion of the combination pamphlets to include the recent gas tariff rate changes approved in Docket NG01-011 and the purchased gas adjustment factor based on the 12 month average ending December 2001. MidAmerican is requesting Commission approval as soon as possible.

Pursuant to ARSD 20:10:16:02, a utility must submit a copy of customer information to the Commission for approval before it can be distributed.

After reviewing the proposed changes, Commission Staff recommended changing the title of the pamphlet.

At its regularly scheduled meeting of April 17, 2002, the Commission considered approval of the changes. Following MidAmerican's compliance with the proposed revisions, Commission Staff recommended approval of the changes.

The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-4, 49-34A-6, 49-34A-8, 49-34A-10, 49-34A-11 and ARSD 20:10:16:02. The Commission approves the changes, voting 3-0. It is therefore

ORDERED, that MidAmerican's above mentioned changes to the customer information pamphlets are hereby approved and shall be effective as of the date of this order.

Dated at Pierre, South Dakota, this 19th day of April, 2002.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Helaine Kalbo</i></u>
Date: <u>4/23/02</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Robert K. Sahr
ROBERT K. SAHR, Commissioner