

Non-Legislative

GENERAL RULES AND REGULATIONS

Section No. 6
1st Revised Sheet No. 3.1

Effective Jan 1, 2026:

- Residential customers with a standard AMI meter: \$17.50
- Commercial customers on Small General Service and Small General Time of Day rates with a standard AMI meter: \$17.50
- Demand-billed customers ineligible for remote connect: \$150
- All other customers: \$150

C. Service Relock Charge

The Company may charge \$100.00 for reconnecting service where the Company has disconnected service for non-payment and subsequently returned to relock the service after it was reconnected without Company authorization.

If a customer requests reestablishment of service at a location where the same customer discontinued the same service within the preceding 12 month period, an additional reconnection fee will be assessed equal to the sum of the monthly minimum charges applicable during the period service was discontinued. This fee is in addition to the Service Processing Charge indicated above. If the customer requests that the service be physically disconnected and subsequently reconnected within the 12 month period, the Service Reconnection Charge applies rather than the Service Processing Charge.

1.3 ACCESS TO CUSTOMER'S PREMISES

Company representatives, when properly identified, may have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incident to the service.

1.4 CONTINUITY OF SERVICE

The Company will endeavor to provide continuous service but does not guarantee an uninterrupted or undisturbed supply of electric service. The Company will not be responsible for any loss or damage resulting from the interruption or disturbance of service for any cause other than gross negligence of the Company. The Company will not be liable for any loss of profits or other consequential damages resulting from the use of service or any interruption or disturbance of service.

(Continued on Sheet No. 6-4)

Date Filed: 09-15-23

By: Christopher B. Clark

Effective Date:

President, Northern States Power Company, a Minnesota corporation

Docket No. EL23-028

Order Date:

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