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Xcel Energy		Data Request No.	1-2
Docket No.:	EL23-028		
Response To:	South Dakota Public Utilities Commission		
Requestor:	Patrick Steffensen		
Date Received:	November 14, 2023		

Question:
Refer to Attachment B. Given this from no longer includes the specific medical condition, why isn't the certification statement at the bottom of the Customer Certification section also included in the Medical Certification section? Also, why isn't there a signature requirement in the Customer Certification section?

Response:
With respect to the Medical Certification form, referred to as Attachment B in this proceeding, and related signature requirements, the form is designed to meet South Dakota Administrative rule 20:10:20:11, which does not require a certification statement for the Medical Certification section. The Residential Medical Emergency section of rules indicates that a utility shall hold disconnection of a customer for 30 days, based on the certification by a physician or public health or social services official. As such, the form does not require the signature of a customer in the Customer Certification section.

Revision:
Xcel Energy understands that Commission Staff wish to include the certification statement at the bottom of both the Customer Certification and the Medical Certification sections of the form. The Company will include the certification statement in both places as well as add a signature requirement to the Customer Certification section. We will begin the design changes immediately and updated Medical Certification forms will be made available to customers by approximately January 15, 2023.

Preparer:	Diedra Howard	
Title:	Mgr, Customer Assistance & Advocacy	
Department:	Customer Care	
Telephone:	303-294-2295	
Date:	November 21, 2023	Revised: December 1, 2023