



5000 West Russell Street
P.O. Box 988
Sioux Falls, SD 57101-0988

September 28, 2020

—Via Electronic Filing—

Ms. Patricia Van Gerpen, Executive Director
South Dakota Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, South Dakota 57501-5070

RE: SUPPLEMENTAL COMMENTS
2019 DSM STATUS REPORT AND PROPOSED 2021 DSM PLAN
DOCKET NO. EL20-15

Dear Ms. Van Gerpen:

Northern States Power Company, doing business as Xcel Energy, submits to the South Dakota Public Utilities Commission this supplement to our 2019 DSM Status Report and Proposed 2021 DSM Plan. In our 2019 Annual report, filed on May 1, 2020, we acknowledged the COVID-19 public health concern. At the time, we were unable to predict the impact to our 2020 program or anticipate changes for our 2021 filing. We file these supplemental comments to answer both questions.

We have found that customers maintain interest in our demand side management programs. In fact, we have seen an increase in interest for low-cost measures that help reduce customer bills. The pandemic has resulted in changes for our portfolio too namely cancelling planned events as part of our consumer education plans. In addition, we have taken this time to focus efforts on residential customers – such as providing light bulbs directly to customers in the mail.

Currently, the Company does not feel as though it is necessary to adjust anything further in our 2021 DSM Plan. We continue to monitor the situation and will adjust as necessary during our next planning period for 2022.

Ms. Van Gerpen
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For any questions regarding this filing, please feel free to call me at (605) 339-8350 or email Steven.T.Kolbeck@xcelenergy.com or contact Jessica Peterson at (612) 330-6850 or email Jessica.K.Peterson@xcelenergy.com.

Sincerely,

A handwritten signature in black ink that reads "Steve Kolbeck". The signature is written in a cursive style with a large, looping initial "S".

Steve Kolbeck
Principal Manager –South Dakota

Dated: September 28, 2020