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Xcel Energy Information Request No. 1-7

Docket No.: EL20-015

Response To: South Dakota Public Utilities Commission

Requestor: South Dakota Public Utilities Commission Staff

Date Received: September 9, 2020

Question:

How has Xcel changed Consumer Education portion of the plan in 2020 due to COVID? Is the spend in this category expected to be lower in 2020 than it was in 2019?

Response:

We anticipate spending our Consumer Education budget in 2020; however, we acknowledge that the South Dakota Public Utilities Commission has provided the Company flexibility to adjust spending to allocate funds to other programs in Docket No. EL13-015, Commission Order December 3, 2013.

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Department: Customer Solutions

Telephone: 612.330.6850 Date: September 28, 2020