Section No.	Section Description	Changes
All		• Updated all footers for the new successor to:  "Approved: Bruce G. Gerhardson, Vice President, Regulatory Affairs"
Index		• All changes to the section descriptions have been made to be consistent with the appropriate heading name and section changes of Otter Tail's General Rules and Regulations and Electric Rate Schedules. Specific descriptions of these changes are identified in the appropriate sections below.
1.01 – 8.02		<ul> <li>For clarification and consistency, the following changes were made to many sections of Otter Tail's General Rules and Regulations.</li> <li>Updated Revision number.</li> <li>Capitalized the first letter of words that are defined in Section 8.01 – Glossary.</li> <li>Removal of quotes around name abbreviations.</li> <li>Added "Revised" where needed within the Cancelled portion of the Sheet label.</li> </ul>
1.01	Scope of General Rules and Regulations	No changes.
1.02	Application for Service	No changes.
1.03	Deposits, Guarantees and Credit Policy	No changes.
1.04	Customer Connection Charge	No changes.
1.05	Contracts, Agreements and Sample Forms	• Included an updated version of the <i>Disconnection Notice</i> that includes language to provide clarity of the amount due prior to disconnection and amount due after disconnection.
1.06	Reserved for Future Use	No changes.
1.07	Reserved for Future Use	No changes.
1.08	Reserved for Future Use	No changes.
1.09	Customer Meter Data Privacy	• Added "(Continued)" at the top left of each subsequent sheet after Sheet 1.
2.01	Assisting Customers in Rate Selection	• Revised and added text to the paragraph to better define the availability of the Company's rate schedules and the

Section	<b>Section Description</b>	Changes
No.		
2.01		Company's responsibilities in assisting customers with
(con't)		rate selection.
2.02	<b>Service Classification</b>	No changes.
3.01	Disconnection of	Added paragraph 4 on Sheet 1, to better clarify reasons
	Service	for Company disconnection.
3.02	<b>Curtailment or</b>	No changes.
	Interruption of	
	Service	
3.03	<b>Reserved for Future</b>	No changes.
	Use	
3.04	<b>Reserved for Future</b>	No changes.
	Use	
3.05	<b>Continuity of Service</b>	No changes.
4.01	Meter and Service	• Added "(Continued)" at the top left of each subsequent
	Installations	sheet after Sheet 1.
4.02	<b>Meter Readings</b>	No changes.
4.03	<b>Estimated Billing</b>	No changes.
4.04	Meter Testing and	Reorganized paragraph 1 on Sheet 1 to read similar to
	Meter Failure	the language in SD Administrative Rule 20:10:17:06.
		Added paragraphs 2 and 3, to add additional language
		provided in SD Administrative Rule 20:10:17:06.
		• Added the additional sentence to paragraph 5 on Sheet 1:
		"For a residential customer, the charge may not exceed
		one year.", as defined in SD Administrative Rule
		20:10:17:08.
4.05	Access to Customer	No changes.
	Premises	
4.06	Establishing	No changes.
	Demands	
4.07	<b>Monthly Billing</b>	No changes.
	Period and Prorated	
	Bills	
4.08	<b>Electric Service</b>	No changes.
	Statement -	
	Identification of	
	Amounts and Meter	
4.00	Reading	
4.09	Billing Adjustments	• Under the <i>General</i> section, replaced the sentence "the
		Company shall recalculate the Customer's bill" with "the
		overcharge shall be refunded to the Customer or the
		undercharge may be billed to the Customer" and added
		paragraphs 2 and 3 with language provided in SD

Section	<b>Section Description</b>	Changes
No.		A 1'''
4.09		Administrative Rule 20:10:17:09.
(con't) 4.10	Daymant Dallan	Removed Unbilled and Overbilled sections.
	Payment Policy	No changes.
4.11	Even Monthly Payment (EMP) Plan	No changes.
4.12	Summary Billing	No changes.
7.12	Services Services	No changes.
4.13	Account History Charge	No changes.
4.14	<b>Combined Metering</b>	No changes.
5.01	<b>Service Connection</b>	No changes.
5.02	<b>Voltage Classification</b>	No changes.
5.03	Facilities, Definitions, Installations, and Payments	No changes.
5.04	Extension Rules and Minimum Revenue Guarantee	No changes.
5.05	Temporary Services	No changes.
6.01	Customer Equipment	No changes.
6.02	Use of Service;	No changes.
0.02	Prohibition on Resale	1 to changes.
7.01	Waiver of Rights or Default	No changes.
7.02	Modification of	No changes.
7.02	Rates, Rules and	1vo changes.
	Regulations	
8.01	Glossary	No changes.
8.02	<b>Definition of Symbols</b>	No changes.
All	Electric rate	Consistent changes to all these rate schedules include:
sections	schedules	Updated Revision number.
9.01 –		• In the Description boxes, changed from rate level "71" to
14.13		rate level "72".
		• Capitalized the first letter of words that are defined in
		Section 8.01 – Glossary.
9.01	Residential Service	• In the rate box, removed the designation of two levels of kWh charges, "First 500" and "Excess", as the rate design is changing to a single kWh charge.
		• Under Seasonal Residential Service on Sheet 2, item 2., in paragraph 3 added "at the option of the Company" when determining Seasonal eligibility and removed paragraph 4 regarding bills "rendered on a two-

Section No.	<b>Section Description</b>	Changes
9.01 (con't)		<ul><li>month basis" as this is no longer applicable.</li><li>Rate changes, including the fixed seasonal charge on Sheet 2.</li></ul>
9.02	Residential Demand Control Service	• Rate changes.
9.03	Farm Service	<ul> <li>In the rate box, added the additional Facilities Charge for Single-phase.</li> <li>In the rate box, removed the designation of two levels of kWh charges, "First 1,600" and "Excess", as the rate design is changing to a single kWh charge.</li> <li>Rate changes.</li> </ul>
9.04	Residential Time of Day Service - Pilot	New Rate Schedule.
10.01	Small General Service (Under 20 kW)	<ul> <li>Under Application of Schedule section on Sheet 1, added "dusk to dawn" to clarify the hours of use under this schedule.</li> <li>In the rate box, removed the designation of two levels of kWh charges, "First 2,000" and "Excess", as the rate design is changing to a single kWh charge.</li> <li>Under Seasonal Small General Service section on Sheet 2, item 2., removed paragraph 4 regarding bills "rendered on a two-month basis" as this is no longer applicable.</li> <li>Removed the section Determination of Demand as it is not applicable to this schedule.</li> <li>Rate changes, including the fixed seasonal charge on Sheet 2.</li> </ul>
10.02	General Service (20 kW or Greater)	<ul> <li>Under Application of Schedule section on Sheet 1, added "dusk to dawn" to clarify the hours of outdoor lighting use under this schedule.</li> <li>In the rate box on the Monthly Minimum Bill line, added "+ Facilities" and "+ Low Load Factor Demand", due to changing of billing for facilities charges and low load factor demand charges.</li> <li>In the rate box, added the Facilities Charge section as this is a new charge to this schedule.</li> <li>In the rate box, added the Low Load Factor Demand Charge section as this is a new charge to this schedule.</li> <li>Added the Determination of Low Load Factor Demand section on Sheet 2 for details on the Low Load Factor charge.</li> <li>Added the Determination of Facilities Charge section on</li> </ul>
		• Added the <i>Determination of Facilities Charge</i> section o Sheet 2 for the details on the Facilities charge.

Section	<b>Section Description</b>	Changes
No.		
10.02 (con't)		Rate changes.
10.03	General Service - Time of Use	<ul> <li>In the rate box on the Monthly Minimum Bill line, added "+ Low Load Factor Demand", due to changing the billing for low load factor demand charges.</li> <li>In the rate box, on the Facilities Charge line, modified the wording to "(minimum 20 kW)" for consistency.</li> <li>In the rate box, on the Demand Charge per kW added "(minimum 20 kW)" for consistency.</li> <li>In the rate box, added the Low Load Factor Demand Charge section as this is a new charge to this schedule.</li> <li>Added "during each period of the Declared-Peak, Intermediate and Off-Peak periods" to the <i>Metered Demands</i> section on Sheet 2 to add clarification on how demands are measured for multiple periods.</li> <li>Added the <i>Determination of Low Load Factor</i> section on Sheet 2 for details on the Low Load Factor charge.</li> <li>Under the <i>Definition of Declared, Intermediate and Off-Peak Periods by Season</i> section on Sheet 2, modified the Winter Off-Peak definition removing "Saturday from" and adding "Friday between hours"; removing "all day Sunday" and adding "on weekends between hours 10:00 p.m. to 6:00 p.m.".</li> <li>Under the same section carried over to Sheet 3, modified the Summer Off-Peak definition removing "Saturday from" and adding "Friday between hours"; removing "all day Sunday" and adding "on weekends between hours 10:00 p.m. to 6:00 p.m.".</li> <li>Rate changes.</li> </ul>
10.04	Large General Service	• Under <i>Application of Schedule</i> section on Sheet 1, added "dusk to dawn" to clarify the hours of outdoor lighting
		<ul> <li>use under this schedule.</li> <li>In each of the rate boxes for Secondary, Primary and Secondary, on the Facilities Charge line, modified the wording to "per annual Maximum kW) (minimum 80 kW)" for consistency.</li> </ul>
		• In each of the rate boxes, on the Demand Charge per kW line, modified to read "(minimum 80 kW)" for consistency.
i		• Rate changes.

Section	<b>Section Description</b>	Changes
Section No. 10.05	Section Description  Large General Service - Time of Day	<ul> <li>Changes</li> <li>In each of the rate boxes for Secondary, Primary and Transmission Services, on the Facilities Charge line, modified the wording to "per annual Maximum kW) (minimum 80 kW)" for consistency.</li> <li>Under the Definition of On-Peak, Shoulder and Off-Peak Periods by Season section on Sheet 2, modified the Winter On-Peak definition adding "hours" for effective hours, replacing "and" with "to", and removing "12:00 noon, and between 5:00 p.m. and 9:00 p.m." and replacing with "11:00 a.m." for Monday through Friday use.</li> <li>Under the same section, modified the Winter Shoulder definition adding "between" for effective hours, removing "hours 12:00 noon to 5:00 p.m. and hour 9:00 p.m." and replacing with "11:00 a.m." for Monday through Friday use, and removing "Saturday through Sunday" and replacing with "on weekends between hours" for weekend use.</li> <li>Under the same section, modified the Winter Off-Peak definition adding "between" for effective hours, removing "Saturday and Sunday all hours except 6:00 p.m. to 10:00 p.m." and replacing with "on weekends between hours 10:00 p.m. to 6:00 p.m.".</li> <li>Under the same section carried over to Sheet 4, modified the Summer On-Peak definition adding "hours" designation for effective hours, replacing "and" with "to" for Monday through Friday use.</li> <li>Under the same section, modified the Summer Shoulder definition adding "between hours" for effective hours, replacing "and" with "to" for Monday through Friday use.</li> <li>Under the same section, modified the Summer Shoulder definition adding "between hours" for effective hours, replace "9:00" with "11:00" for Monday through Friday</li> </ul>
		use, removing "Saturday and Sunday all hours except 9:00 a.m. to 10:00 p.m." and replacing with "on weekends between hours 10:00 p.m. to 11:00 a.m.".  • Rate changes.
10.06	Super Large General Service	New Rate Schedule.
11.01	Standby Service	<ul> <li>In the <i>Availability</i> section on Sheet 1, modified the first sentence, breaking it into two for clarity.</li> <li>In the <i>Availability</i> section under item 2., included the name of "Definitions and Useful Terms" for the section name referenced on Sheets 5 through 8.</li> <li>In the <i>Availability</i> section, added item "3. Enters into a</li> </ul>

Section	<b>Section Description</b>	Changes
No. 11.01 (con't)		Modified the Winter Off-Peak definition to be more specific by removing the "Winter Season" designation, removing the current definition and replacing with "For all kW and kWh used Monday through Friday between hours 10:00 p.m. to 6:00 a.m. and on weekends between hours 10:00 p.m. to 6:00 p.m.".  • Rate changes.
11.02	Irrigation Service	<ul> <li>In the <i>Definition of Declared, Intermediate and Off-Peak Periods by Season</i> section on Sheet 2, added "(see Declared-Peak Notification)" to the description of Declared-Peak for both Winter and Summer.  Modified the Winter Off-Peak timeframe from Monday through "Saturday" to Monday through "Friday between hours" and replaced "all day Sunday" with "on weekends between hours 10:00 p.m. to 6:00 p.m.".  Modified the Summer Off-Peak timeframe from Monday through "Saturday from 10:00 p.m. to 6:00 a.m." to Monday through "Friday between hours 10:00 p.m. to 11:00 a.m." and replaced "all day Sunday" with "on weekends between hours 10:00 p.m. to 11:00 a.m.".</li> <li>Added the <i>Declared-Peak Notification</i> section on Sheet 3 defining the rules around notification requirements for the declared-peak designation.</li> <li>Rate changes.</li> </ul>
11.03	Outdoor Lighting - Energy Only	<ul> <li>Added "RULES AND" to the first section on Sheet 1 currently called Regulations.</li> <li>Rate changes.</li> </ul>
11.04	Outdoor Lighting	<ul> <li>Included the designation of "Closed to New Installations and Replacements" for each Rate Code within the Description area, as the rates proposed within the new LED Schedule 11.07 will provide service for company owned Outdoor Lighting upon approval. New installations of lights under 11.04 would no longer be allowed.</li> <li>Added "RULES AND" to the first section on Sheet 1 currently called Regulations.</li> <li>Rate changes, including the fixed seasonal charge and underground service change on Sheet 2.</li> </ul>
11.05	Municipal Pumping	<ul> <li>Added "RULES AND" to the first section on Sheet 1 currently called Regulations.</li> <li>In rate box, modified the wording for the Facilities Charge to "per annual maximum kW:" and added the</li> </ul>

Section	<b>Section Description</b>	Changes
No.		66/1 XX722 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
11.05		"/kW" designation behind the rate amount.
(con't)		Rate changes.
11.06	Civil Defense - Fire	• Removed "Service" within the Rate box title to be
	Sirens	consistent with the schedule name.
		Rate changes.
11.07	LED Street and Area Lighting	New Rate Schedule.
12.00	Purchase Power Riders - Availability Matrix	<ul> <li>Included new rows for the following new schedules and checked the applicable Small Power Producer Riders:         <ul> <li>Under Residential &amp; Farm Services: Residential</li> <li>Time of Day Service (9.04).</li> <li>Under General Services: Super Large General</li> </ul> </li> </ul>
		Service (10.06).  o Under Other Services: LED Street and Area Lighting - Dusk to Dawn (11.07).  • Under Other Services, modified the name of schedule 11.04 to include the designation of "-Dusk to Dawn (CLOSED)".
12.01	Small Power	Rate Level for Rate Codes on Sheet 1 is the only change.
	Producer Rider - Occasional Delivery Energy Service	
12.02	Small Power Producer Rider -	• Rate Level for Rate Codes on Sheet 1 is the only change.
	Time of Delivery Energy Service	
12.03	Small Power Producer Rider - Dependable Service	Rate Level for Rate Codes on Sheet 1 is the only change.
13.00	Mandatory Riders - Applicability Matrix	<ul> <li>Included new rows for the following new schedules and checked the applicable Riders on Sheet 1:         <ul> <li>Under Residential &amp; Farm Services: Residential Time of Day Service (9.04).</li> <li>Under General Services: Super Large General Service (10.06).</li> <li>Under Other Services: LED Street and Area Lighting - Dusk to Dawn (11.07).</li> </ul> </li> <li>Under Other Services on Sheet 1, modified the name of schedule 11.04 to include the designation of "- Dusk to Dawn (CLOSED)".</li> <li>On Sheet 1, modified the name of the first column from "Fuel Adjustment Clause Rider" to "Energy Adjustment</li> </ul>

Section No.	<b>Section Description</b>	Changes
No. 13.00 (con't)		Rider by Service Category" due to name change on Schedule 13.01.  Included a new row for the following new schedules and checked the applicable Riders on Sheet 2:  O Under Voluntary Riders: Economic Development Rate Rider – Large General Service (14.13).  On Sheet 2, modified the name of the first row from "Fuel Adjustment Clause Rider" to "Energy Adjustment Rider by Service Category" due to name change on Schedule 13.01.  On Sheet 2, modified the name of the fourth row from "Energy Efficiency Project (EEP) Rider" to "Energy Efficiency Partnership (EEP) Cost Recovery Rider" to match the name on Schedule 13.04.  On Sheet 2, modified the name of the eighteen row from "Released Energy Rider" to "Reserved for Future Use" due to the retirement of that schedule.  On Sheet 2, modified the name of the first column from "Fuel Adjustment Clause Rider" to "Energy Adjustment Rider by Service Category" due to name change on
13.01	Energy Adjustment Rider / Energy Adjustment Rider by Service Category	<ul> <li>Providing two versions of this schedule; both include: <ul> <li>The removal of the Description/Rate Code box.</li> <li>The removal of the Rules and Regulations section.</li> <li>Additional language to the Energy Adjustment <ul> <li>Charge section to define how this charge will be applied.</li> <li>A new section titled Energy Adjustment Factor <ul> <li>(EAF) to define how the EAF is calculated, including a table of each Service Category, the applicable Schedules, and the EAF Ratio for that category.</li> <li>On Sheet 2, updates to the cost of energy determination list to update the references to this schedule to the new name of "Energy Adjustment Rider" from "Fuel Adjustment Clause Rider" in items 5., 9., 10. and 11. and the removal of item 13.</li> </ul> </li> </ul></li></ul></li></ul>
13.02	Reserved for Future Use	No changes.
13.03	Reserved for Future Use	No changes.

Section	<b>Section Description</b>	Changes
No.		
13.04	Energy Efficiency Partnership (EEP) Cost Recovery Rider	• Rate Level for Rate Code on Sheet 1 is the only change.
13.05	Transmission Cost Recovery Rider	<ul> <li>Added "RULES AND" to the first section on Sheet 1 currently called Regulations.</li> <li>Rate changes.</li> </ul>
13.06	Reserved for Future Use	No changes.
13.07	Reserved for Future Use	No changes.
13.08	Environmental Cost Recovery Rider	<ul> <li>Modified the Description name on Sheet 1 to match the schedule name.</li> <li>Added "RULES AND" to the first section currently called Regulations.</li> <li>Modified the section name of Application of Schedule to Application of Rider and added "in Sections 9, 10, 11, 12, and 14, except for Section 14.09 (TailWinds) for specific application.</li> <li>Modified the section name of Cost Recovery Adjustment to Cost Recovery Factor to better define the charges of this schedule and modified each mention of Adjustment to charge. This provides consistency with our other riders schedules.</li> <li>In the rate box, updated the name from Adjustment to "Factor.".</li> <li>On Sheet 2, modified the section name of Determination of ECR Adjustment to Determination of ECR Factor and removed each mention of "Adjustment" within "ECR Factor" in paragraph 1. Modified "ECR Adjustment" to "ECR charge" in paragraph 2.</li> <li>Changed "Adjustment" to "charge" and removed Adjustment from "ECR Factor" in the True-Up section.</li> </ul>
14.00	Voluntary Riders and	Included new rows for the following new schedules and
	Availability Matrix	checked the applicable Riders:  o Under Residential & Farm Services: Residential Time of Day Service (9.04).  o Under General Services: Super Large General Service (10.06).  o Under Other Services: LED Street and Area Lighting - Dusk to Dawn (11.07).  • Under Other Services, modified the name of schedule 11.04 to include the designation of "- Dusk to Dawn

Section	<b>Section Description</b>	Changes
No. 14.00 (con't)		<ul> <li>(CLOSED)".</li> <li>Included a new column for the following new schedule and checked the applicable Riders: <ul> <li>Economic Development Rate Rider – Large General Service (14.13).</li> </ul> </li> <li>Updated the name of the column for schedule 14.06 to "Controlled Service – Deferred Load Rider (Thermal Storage)" to match the schedule name.</li> <li>Updated the name of the column for schedule 14.09 to "Renewable Energy Rider (TailWinds)" to match the schedule name.</li> <li>Updated the name of the column for schedule 14.11 to "Reserved for Future Use" due to retirement of the</li> </ul>
14.01	Water Heating Control Rider	<ul> <li>Released Energy schedule.</li> <li>In the rate box on the Monthly Minimum Bill line, added "+ Facilities", due to the addition of facilities charges.</li> <li>In the rate box, added the Facilities Charge section as this is a new charge to this schedule.</li> </ul>
14.02	Real Time Pricing Rider	<ul> <li>Rate changes.</li> <li>Consistency changes as noted above.</li> <li>Rate change for the Administration Charge.</li> <li>Correction to the Adm. Chg. line of the <i>Bill Determination</i> section referencing the location of the Administrative Charge section.</li> </ul>
14.03	Large General Service Rider	<ul> <li>Rate change for the Administration Charge.</li> <li>Updated the name of the Fuel Adjustment Clause Rider to the new schedule name of <i>Energy Adjustment Rider</i> (schedule 13.01); and also updated the references within that section to the new name.</li> </ul>
14.04	Controlled Service - Interruptible Load CT Metering Rider (Large Dual Fuel)	<ul> <li>In the <i>Availability</i> section on Sheet 1, included the additional language "and may include approved Energy storage loads" to more clearly define the acceptable loads and back-up system options; also removed the "space heating" and "heating" designation for a back-up system during interruption.</li> <li>In rate box for Option 1, modified the wording for the Facilities Charge to "per Month per annual maximum kW:" and added the "/kW" designation behind the rate amount.</li> <li>In rate box for Option 2, added the "/kW" designation behind the rate amount.</li> </ul>

Section	<b>Section Description</b>	Changes
No. 14.04 (con't) 14.05	Controlled Service - Interruptible Load Self-Contained Metering Rider (Small Dual Fuel)	definition to read "largest of the most recent 12 monthly Metered Demands." be consistent with other schedules.  Rate changes.  In the <i>Availability</i> section on Sheet 1, included the additional language "and may include approved Energy storage loads" to more clearly define the acceptable loads and back-up system options; also removed the "space heating" and "heating" designation for a back-up
	, ,	system during interruption.  Rate changes.
14.06	Controlled Service Deferred Load Rider (Thermal Storage)	<ul> <li>In the <i>Availability</i> section on Sheet 1, added "and Energy storage" to more clearly define the acceptable loads.</li> <li>Rate changes.</li> </ul>
14.07	Fixed Time of Service Rider	<ul> <li>In the <i>Availability</i> section on Sheet 1, added "or cooling" and "or approved Energy storage such as an electric vehicle" to more clearly define the acceptable technologies.</li> <li>Rate changes.</li> </ul>
14.08	Air Conditioning Control Rider (Commonly identified as CoolSavings)	<ul> <li>Added new Rate 72-762 with description of "Commercial Air Conditioning Control Rider"</li> <li>Modifying the <i>Availability</i> section on Sheet 1 to define the addition of customer groups to "Residential, Residential associated with a Farm and Commercial Customers", equipment requirements to include heat pumps, and paragraph 2 as to whom these rates will be unavailable.</li> <li>Under the <i>Compensation</i> section, designated the existing language for the Residential (72-760) rate and added an addition paragraph for Commercial (72-762) and the applicable compensation details.</li> <li>Updated item2. under the <i>Terms and Conditions</i> section, to more clearly define the responsibility of costs regarding non-standard facilities.</li> <li>Under <i>Terms and Conditions</i>, added item 6. for a description of how Commercial cooling will be controlled.</li> <li>Rate change.</li> </ul>
14.09	Renewable Energy Rider (Commonly identified as "TailWinds Program")	<ul> <li>Updated the name of the Fuel Adjustment Clause Rider to the new schedule name of <i>Energy Adjustment Rider</i> (schedule 13.01) under the <i>Rates</i> section.</li> <li>Rate change</li> </ul>

Section	<b>Section Description</b>	Changes
No.	1	0
14.10	<b>Reserved for Future</b>	No changes
	Use	
14.11	Cancelled - Released	• Cancelled the existing Released Energy Access Program
	<b>Energy Access</b>	(REAP) Rider.
	Program (REAP)	• Reserved for Future Use.
	Rider / Reserved for	
	Future Use	
14.12	<b>Bulk Interruptible</b>	No changes
	Service Application	
	and Pricing	
	Guidelines	
14.13	Economic	New Rate Schedule.
	<b>Development Rate</b>	
	Rider – Large	
	General Service	
15.00	South Dakota	No changes
	<b>Communities Served</b>	
16.00	Summary of	No changes
	<b>Contracts with</b>	
	Deviations	