

Customer Notices



South Dakota customer information



Reconnection policy

When Otter Tail Power Company has disconnected a customer's service for a valid cause and the condition is corrected, the Company may charge the customer a reconnection fee based on the cost of restoring service.

When service has been disconnected for nonpayment, the following conditions apply:

- The customer must make a payment toward the electric service bill, including late-payment charges.
- The customer must pay a reconnection charge of \$15, plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater, if the company made the reconnection outside of regular working hours.
- The customer may be required to pay a deposit or an increase to an existing deposit.

When service has been disconnected because of a hazardous condition, Otter Tail Power Company does not charge for reconnection.

Otter Tail Power Company is regulated by the South Dakota Public Utilities Commission. Customers with an unresolved dispute may request appeal and mediation from the South Dakota PUC, Capitol Bldg, Pierre, SD 57501, 605-773-3201.

Communities Otter Tail Power Company serves in South Dakota

Below is an alphabetical listing of the communities Otter Tail Power Company serves in South Dakota and the Customer Service Center serving them:

Milbank, South Dakota 404 S Second Street PO Box 392 phone 800-257-4044 or 218-739-887	Albee Astoria Brandt Bruce Bushnell Castlewood Claire City Clear Lake Corona Dempster De Smet Eden Egan Elkton Erwin Gary Grenville	Hammer Hayti Hetland Hillhead La Bolt Lake City Lake Norden Lake Preston Marietta Marvin Milbank Nassau Nunda Oldham Ortley Peever Pickrel Lake	Quarries Reville Roslyn Rutland Sisseton South Shore Stockholm Strandburg Summit Toronto Trent Twin Brooks Veblen Ward Waubay Wentworth Wilmot
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Wahpeton, North Dakota
2111 15th St N
phone 800-257-4044 or 218-739-8877

Britton Newark White Rock	Kidder Rosholt	New Effington Victor
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Customer service

Telephone customer service is available 24 hours a day, and limited services and rate schedules are available online at www.otpco.com.

Please notify your local Otter Tail Power Company office **two business days** before you require routine service. You can call your local Otter Tail Power Company office listed in your telephone directory or call **800-257-4044** or **218-739-8877**. You also can request service by visiting our web site at www.otpco.com.

Emergency service

Immediately report outages or emergencies, such as those caused by storms or accidents. Otter Tail Power Company representatives will attend to service interruptions day or night and on weekends and holidays. We will restore service without charge if the outage is a result of Otter Tail Power Company's equipment failure.

Before calling to report an outage or regarding an appliance that is not working always **check your fuses or breakers** to be sure that the problem isn't with your own equipment.

To report outages or emergencies, call Otter Tail Power Company at **800-257-4044** or **218-739-8877**.

Service connection

Otter Tail Power Company is obligated to supply service to new customers. If it appears that the expenditure for extending service may not be justified, however, the company may require the customer to sign a contract guaranteeing a minimum payment of no less than three year's use of electric service. The company also may require the customer to make an advance payment, as determined by the company, to guarantee this minimum amount of revenue.

To cover the costs associated with establishing a new account, we include a \$15 service connection fee on your first electric service statement.

Ending service

Customers needing to transfer or end service with Otter Tail Power Company can contact Customer Service for assistance or use the self-service forms available on our web site at www.otpco.com.

Deposits

When a deposit is required the amount shall not exceed one-sixth of an estimated annual bill amount as authorized by the South Dakota Public Utilities Commission. Otter Tail Power Company pays annual interest on all deposits at a rate of 7 percent. Interest begins accruing the day the company receives the deposit and ends either the day of disconnection or when Otter Tail Power Company refunds the deposit. Interest earned is applied as a credit on a customer's December bill and any remaining interest balance will be paid when the deposit is refunded. After 12 consecutive months of prompt payments and without

having received three or more disconnect notices, Otter Tail Power Company will refund the deposit plus any accrued interest.

Otter Tail Power Company may accept, in lieu of a deposit, a contract signed by a guarantor which is satisfactory to the utility whereby payment of a specified sum not exceeding the deposit requirement is guaranteed. The contract shall automatically terminate after the customer establishes satisfactory credit. The term of the guarantee agreement shall be for no longer than twelve (12) months, and shall automatically terminate after the Customer has closed and paid the Customer's account with the Company. Otter Tail Power Company will notify the guarantor when disconnect notices have been sent to the customer.

In lieu of accepting a cash deposit or guarantee agreement, a customer may be placed on an early payment list as defined by South Dakota Administrative Rules 20:10:19:05. Customers placed on an early payment list are required to pay their bill within five (5) business days prior to the due date on the bill. A customer on the early payments list will be subject to disconnection if the bill is not paid at least five (5) business days prior to the due date on the bill.

Your electric meter

Electric meters are finely tuned precision instruments used to measure electricity use. Otter Tail Power Company has a meter-testing program that exceeds governmental standards to help ensure continuous accurate measurement of electrical use. Otter Tail Power Company periodically tests all of its meters.

In addition to the computer-directed testing program, any customer may request a special meter test. The following rules govern special meter tests:

- If a customer makes a request within one year of a previous request, a charge will be added to the Customer's bill if the metering equipment tests, accurate. (Meter error is plus or minus less than two percent.)
- The customer may be present or have a representative present when the meter test is conducted.
- Otter Tail Power Company will give its report to the customer within one week. The report will specify the test results as well as relevant metering information.

Meter reading and estimates

Otter Tail Power Company reads meters every month unless the South Dakota Public Utilities Commission authorizes another meter-reading interval upon our company's petition. When your meter is not read, Otter Tail Power Company automatically reviews your consumption history and estimates your meter reading. Estimated readings are indicated on your statement. Customers in remote locations who are required to read their own meters may submit meter reading forms on our web site at www.otpco.com or by mailing back a completed meter-reading card, which we provide on a yearly basis to all self-read customers.

Payments/payment options

Otter Tail Power Company sends itemized electric service statements each month.

The company offers several payment options including ePay, Ready Check, Anytime Payment, credit card (some limits and fees apply), by mail or at a drop-box location. Our web site (www.otpc.com) contains a list of drop-box addresses as well as information about current payment programs.

Ready Check is an automatic debit payment program under which Otter Tail Power Company sends your electric service statement amount due to your bank, which automatically remits funds on your behalf to Otter Tail Power Company from your checking or savings account. With Ready Check you don't have to write out a check to us each month or pay the postage to mail your payment.

ePay is an online bill presentment and payment program that allows you to set up automatic or self-scheduled payments from your checking or savings accounts. Email notices are sent when your electric service statement is available to view online at www.otpc.com. With ePay you make payments electronically. You need a recent electric service statement and your bank account information to register your electric service account at www.otpc.com.

The **Even Monthly Payment (EMP)** plan features an averaged monthly payment amount and works well with the Ready Check and ePay programs because your payment would be the same amount each month. With EMP twelve months of billing are averaged so that your budget is less affected by seasonal fluctuations in consumption. Each monthly electric service statement contains the complete billing detail as well as your EMP amount. An annual settle-up month ensures that you pay only for the kilowatt-hours you actually use in a year. Otter Tail Power Company routinely reviews EMP accounts to ensure that the EMP amount billed is consistent with the average consumption. The company pays interest monthly on your average daily credit balance.

Late-payment charges

Electric service statements not paid by the next billing date may be subject to a late payment charge. A customer who has made at least 12 consecutive payments prior to the delinquency date shall not be billed a late-payment charge. A late-payment charge will apply on any account with an unpaid balance greater than \$5 if the customer has been delinquent more than once during the last 12 consecutive months. The delinquent amount for accounts on EMP or payment schedules will be the lesser of the outstanding account balance or the outstanding scheduled payments.

The maximum late-payment charge shall be 1.5 percent per month (18 percent a year), plus a \$2 collection charge. A customer's electric service statement will provide a notice of possible late-payment charges after the customer has been delinquent once. A late-payment charge will be assessed during the next billing period.

The company shall credit all payments against the customer's oldest outstanding account balance before applying any late-payment charge.

Any payments returned unpaid by a bank to Otter Tail Power Company will be subject to a \$15 return-payment fee.

Disconnection for nonpayment

Disconnection of service may become necessary for nonpayment. Otter Tail Power Company makes an effort to contact the customer to avoid disconnection. In the case of a customer's first disconnection, Otter Tail Power Company will provide personal notice by either telephone, visit, or certificate of mailing.

Before disconnection, the company sends a notice by first-class mail to the account mailing address. The notice explains the reason for disconnection, gives the date that disconnection will take place, explains the procedure to avoid the disconnection, and indicates that a reconnection fee and deposit may apply.

Residential customers will receive an additional 30 days notice of proposed disconnection during the period of November 1 through March 31.

Other disconnections

Services may be disconnected for reasons other than nonpayment of electric service statements. Some examples of disconnections WITH NOTICE include:

- Failure of the customer to meet the company's deposit and credit requirements.
- Failure to make proper application for service.
- Violation of the company's rules, which are on file with the South Dakota Public Utilities Commission.
- Failure to provide Otter Tail Power Company with reasonable access to equipment and property.
- Breach of contract for service between Otter Tail Power Company and the customer.

Some examples of Disconnection WITHOUT NOTICE include:

- Unauthorized use of or tampering with Otter Tail Power Company's equipment.
- Conditions determined to be hazardous to the customer, to other customers, to Otter Tail Power Company's equipment, or to the public.

HOW TO READ YOUR STATEMENT

A. Return portion: When paying by mail, return this stub with your payment. It includes:

1. Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
2. Optional donation to help provide energy assistance to those in need in South Dakota.
3. Your name and mailing address.
4. The date your payment is due.
5. The amount due for this period.

B. Account status: This portion of your statement brings you up-to-date on your account. It includes:

6. Your account number.
7. The address where you receive electrical services.
8. The billing date.
9. Previous payment on your account.
10. Other charges or notices about your bill.
11. The address and phone number of the Customer Service Center serving your account.

C. Account detail: This portion of your statement tells how you used electricity during the billing period. It includes:

12. The type of service for which you are being billed.
13. Your meter readings and the dates they were taken.
14. Total kilowatt-hours used for each type of service.
15. Details of charges, including the rates used to calculate your billing.
16. The Energy Efficiency Program surcharge.
17. The transmission cost recovery rider.
18. The environmental cost recovery rider.
19. The fuel, reagents, emission allowances, and purchased-power adjustment.

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OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

1 Stock purch via Ready Check: \$30.00

Check for mailing address change (see reverse side)

2 Energy Share Donation \$ _____

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OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

MARY CUSTOMER
1234 ELM ST W
ANYTOWN, SD 57252

Due Date: **Mar 14, 2019**

Amount Due: **\$210.00**

This is a Ready Check account. The amount paid by your bank this month was \$240.00 including stock purchase.

Your payment is recorded upon receipt. Please allow sufficient mailing time. COPY-DO NOT PAY 21824481-2 \$210.00 EMP

Status of Your Account

Account Number: **21824481**

MARY CUSTOMER
1234 ELM ST W
ANYTOWN, SD 57252

Billing Date: Feb 14, 2019

Previous Payment: 02/11/19 240.00

Current EMP: 210.00

Amount Due: **\$210.00**

If payment is not credited to your account by Mar 14, 2019, a late payment charge of 1.5% (18% per year) plus \$2.00 will be charged.

Even Monthly Payment Status

Current EMP payment due: 210.00
Credit balance interest: 0.01 CR
Your month 12 EMP Balance after payment: 674.56 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002

www.otpc.com

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<p>Account Detail (21824481)</p> <p>01. Residential Serv Winter</p> <p>P 02/14/19 Reading 11824 01/16/19 Reading 11362</p> <p>14 Kilowatt Hours Used 462 Customer Charge (8.00 x 12/365) x 29 7.63</p> <p>15 462 kWh at .05819 26.88 Energy Adjustment 5.61 239 kWh at .02348 5.48 223 kWh at .02457</p>	<p>02. Small Dual Fuel Winter</p> <p>P 02/14/19 Reading 10349 01/16/19 Reading 9181</p> <p>14 Kilowatt Hours Used 1168 Customer Charge (2.00 x 12/365) x 29 1.91</p> <p>15 1168 kWh at .01386 16.19 Energy Adjustment 14.19 604 kWh at .02348 13.85 564 kWh at .02457</p>	<p>03. Other Charges/Credits</p> <p>Energy Efficiency Adj 2.53 Transmission Cost 3.85 Recovery Environmental Cost 7.87 Recovery Sales Tax 7.20</p>
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<p>Total:(01) 45.60</p> <p>Customer Charge and Fixed Facilities Charge are prorated based on Fixed Monthly Charge x 12/365 x days in billing period. For more information refer to www.otpc.com.</p>	<p>Total:(02) 50.91</p> <p>*P Indicates Prorated Billing</p>	<p>Total:(03) 21.45</p> <p>Current Billing: 117.95</p>
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More account information on back.

Important information on the back too! Look on the back of your statement for a graph depicting your electricity use during the last twenty five months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

RESIDENTIAL SERVICE

DESCRIPTION	RATE CODE
Residential Service	S101

APPLICATION OF SCHEDULE: This schedule is applicable to Residential Service as defined in the General Rules and Regulations.

RATE:

RESIDENTIAL SERVICE		
Customer Charge per Month:	\$10.00	
Monthly Minimum Bill:	Customer Charge	
Energy Charge per kWh:	Summer	Winter
	7.594 ¢/kWh	6.252 ¢/kWh

SEASONAL RESIDENTIAL SERVICE:

- These rates and regulations shall apply to Seasonal Residential Service without Voluntary Rate Riders.
- Seasonal Residential Service Customers will be billed at the same rate as residential Customers, except as follows:

A one-time seasonal fixed charge of \$40.00 will be billed for each meter in addition to the rate provided above. The fixed charge will be included on the first bill rendered for each season.

Each Seasonal Residential Service Customer will be billed for the number of months each season that the residence is in use, but not less than a minimum of four months, plus the seasonal fixed charge. At the option of the Company, meters may be read during off-season and a bill will be rendered if energy recorded on the meter exceeds 200 Kilowatt-Hours. If the first bill of the season exceeds an average combined usage on all meters of 200 Kilowatt-Hours per month during the off-season months, the Customer, at the option of the Company, may no longer be eligible for Seasonal Residential Service.

RESIDENTIAL DEMAND CONTROL SERVICE
(Commonly identified as RDC)

DESCRIPTION	RATE CODE
Residential Demand Control	S241

APPLICATION OF SCHEDULE: This schedule is applicable to residential Customers with a UL-approved demand-control system.

RATE:

RESIDENTIAL DEMAND CONTROL SERVICE		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Demand Charge	
	Summer	Winter
Energy Charge per kWh:	3.797 ¢/kWh	3.763 ¢/kWh
Demand Charge per kW:	\$8.00 /kW	\$8.00 /kW

DETERMINATION OF BILLING DEMAND: The demand will be determined based on the peak one-hour demand reading recorded during the Winter controlled period for the most recent 12 months.

DEMAND SIGNAL: Service may receive a demand signal for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Water heaters served on this tariff will also be included in the Company's Summer water heater load control program.

CONTROLLED SERVICE—INTERRUPTIBLE LOAD—CT METERING RIDER
(Commonly identified as Large Dual Fuel)

DESCRIPTION	OPTION 1	OPTION 2
CT Metering without ancillary load		
without Penalty	S170	NA
with Penalty	S170P	NA
CT Metering without ancillary load (short-duration cycling)		
without Penalty	S165	NA
with Penalty	S165P	NA
CT Metering with ancillary load	NA	S168C
CT Metering with ancillary load (short-duration cycling)	NA	S169C

AVAILABILITY: This rider is available for Customers with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods.

When service to the electric equipment on this rate is interrupted, the back-up system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50/kW	
	Summer	Winter
Energy Charge per kWh:	1.192 ¢/kWh	0.999 ¢/kWh
Penalty kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

OPTION 2		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50/kW	
	Summer	Winter
Energy Charge per kWh:	1.481 ¢/kWh	1.219 ¢/kWh
Control Period Demand Charge per kW:	\$10.84 /kW	\$6.64 /kW

PENALTY PERIODS—OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15 minutes off / 15 minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by

a suitable demand meter for the month for which the bill is rendered. The facilities charge demand shall be based on the largest of the most recent 12 monthly Metered Demands.

DETERMINATION OF CONTROL PERIOD DEMAND—OPTION 2 ONLY:

The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—INTERRUPTIBLE LOAD
SELF-CONTAINED METERING RIDER

(Commonly identified as Small Dual Fuel)

DESCRIPTION	RATE CODE
Self-Contained Metering	S190
Self-Contained Metering with Penalty	S190P
Self-Contained (short-duration cycling)	S185
Self-Contained Metering (short-duration cycling) with Penalty	S185P

AVAILABILITY: This rider is available for Customers with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved loads can be interrupted during control periods. Electric fans, pumps, and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying.

When service to the electric equipment on this rate is interrupted, the back-up system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE—INTERRUPTIBLE LOAD—SELF-CONTAINED		
Customer Charge per Month:	\$10.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$9.50	
	Summer	Winter
Energy Charge per kWh:	1.222 ¢/kWh	1.024 ¢/kWh
Penalty Charge per kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours

during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15 minutes off / 15 minutes on of appropriate cooling equipment during the Summer Season (June 1–September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—DEFERRED LOAD RIDER
(Commonly identified as Thermal Storage)

DESCRIPTION	RATE CODE
Deferred Loads	S197
Deferred Loads with Penalty	S197P
Deferred Loads (short-duration cycling)	S195
Deferred Loads (short-duration cycling) with Penalty	S195P

AVAILABILITY: This rider is available for Customers with approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating, thermal storage, and Energy Storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted.

Electric fans, pumps, and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE—DEFERRED LOAD		
Customer Charge per Month:	\$8.50	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$11.00	
	Summer	Winter
Energy Charge per kWh:	2.406 ¢/kWh	2.192 ¢/kWh
Penalty kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during the 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15 minutes off / 15 minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period, as measured from midnight to midnight.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.



South Dakota electric rate schedules

Residential service

This brochure briefly summarizes rate schedules applicable to your type of electric service that have been the basis for billing since August 1, 2019.

The schedules indicated in this brochure do not include sales tax, adjustments, or mandatory riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our web site at www.otpc.com.

Upon request, Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider

A variable charge is added to the bill each month to adjust for current fuel and purchased-power costs and the costs of reagents and emission allowances. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup.

Customer connection charge

A \$15 customer connection charge is applied to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance, plus a \$2 collection fee.

Non-sufficient check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject of the following conditions:

RULES AND REGULATIONS: Terms and conditions of this electric rate schedule and the General Rules and Regulations govern use of this service.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply and by any Voluntary Rate Riders selected by the Customer. See sections 12.00, 13.00, and 14.00 of the South Dakota electric rates for the matrices of riders.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

10:00 p.m. until 6:00 a.m. each day. During all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	S191
Water Heating Credit Control Service	S192

AVAILABILITY: This rider is available for Customers with electric water heaters requesting controlled service; refer to Section 14.00 for the Voluntary Riders–Availability Matrix.

RATE:

SEPARATELY METERED WATER HEATING CONTROL SERVICE—191		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$2.00	
Energy Charge per kWh:	Summer 2.442 ¢/kWh	Winter 2.097 ¢/kWh

WATER HEATING CREDIT CONTROL SERVICE—192	
Monthly Credit:	\$8.00

TERMS AND CONDITIONS FOR SEPARATELY METERED WATER HEATING CONTROL—RATE 191: Service under this rate shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR WATER HEATING CREDIT CONTROL SERVICE—RATE 192: The Customer will be compensated by receiving the water heating credit. The credit will be applied on the Customer's account, except the credit shall not reduce the monthly billing to less than the monthly minimum bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during a 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

AIR CONDITIONING CONTROL RIDER (Commonly identified as CoolSavings)

DESCRIPTION	RATE CODE
Air Conditioning Control Rider	S760

AVAILABILITY: This rider is voluntary, available to Residential, and Residential service associated with a Farm only with central cooling equipment, including heat pumps.

The rider will not be available to Customers, as determined by the Company, when the installation of load management devices is impractical. Such reasons for not installing the equipment include, but are not limited to, oversized/undersized central air conditioning equipment or abnormal utilization of equipment including vacation or other limited occupancy situations.

COMPENSATION:

AIR CONDITIONING CONTROL CREDIT—S760	
Monthly Credit:	\$8.25 (Summer Season Only)

The Customer will be compensated for taking service on this rider by receiving a \$8.25 per month bill credit during the billing months June through September. The credit will be applied on the Customer's Account.

FIXED TIME OF SERVICE RIDER (Commonly identified as Fixed TOS)

DESCRIPTION	RATE CODE
Fixed Time of Service—Self-Contained Metering	S301
Fixed Time of Service—Self-Contained Metering with Penalty	S301P
Fixed Time of Service—CT Metering	S302
Fixed Time of Service—CT Metering with Penalty	S302P
Fixed Time of Service—Primary CT Metering	S303
Fixed Time of Service—Primary CT Metering with Penalty	S303P

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating or cooling technologies, or approved Energy storage such as an electric vehicle that are designed and installed with the capability to be operated under the limitations and terms of this rider.

Electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired through the Customer's firm service meter. The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturers Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

FIXED TIME OF SERVICE—Self-Contained Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$6.00	
Energy Charge per kWh:	Summer 0.968 ¢/kWh	Winter 1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$32.00	
Energy Charge per kWh:	Summer 0.968 ¢/kWh	Winter 1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—Primary CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$16.00	
Energy Charge per kWh:	Summer 0.964 ¢/kWh	Winter 1.010 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from

TERMS AND CONDITIONS:

1. Summer Season hours of interruptions per year shall not exceed 300, except during periods of Company system emergencies. Central cooling equipment will be cycled approximately 15 minutes on/15 minutes off.
2. The Company will install, own, and maintain the standard load management devices controlling the Customer's central cooling equipment. The Customer shall be responsible for any additional costs for the installation of non-standard facilities associated with the Company's load management control devices.
3. The Customer is required to remain on the rider for 12 consecutive months unless given special approval by the Company. If the Customer leaves the program, they may not participate for another 12 months and may not receive any form of compensation as determined by the Company.
4. The Company has the right to test the function of the load management devices at any time.
5. The Customer must agree to allow the Company to control all central cooling equipment at the location of service.

VOLUNTARY RENEWABLE ENERGY RIDER (Commonly identified as TailWinds Program)

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	S720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 Kilowatt-Hours (kWh) or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$3.84 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect.

This Renewable Energy Rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
2. The schedule is unavailable to Customers where the Customer: 1) has received one or more disconnect notices within the last 12 months or 2) has been disconnected within the last 12 months.
3. Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

Visit www.otpc.com for all available rates.

FARM SERVICE

DESCRIPTION	RATE CODE
Farm Service	S361

APPLICATION OF SCHEDULE: This schedule is applicable to general farm and home use. The Customer may elect to have the following service offerings in the farm home (for residential uses); Residential Service (Section 9.01) or Residential Demand Control Service Schedule (Section 9.02) if all of the requirements specified for the schedules are satisfied.

RATE:

FARM SERVICE		
Customer Charge per Month:	\$17.31	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:		
Single-phase	\$6.00	
Three-phase	\$10.00	
Energy Charge per kWh:	Summer	Winter
	6.326 ¢/kWh	5.209 ¢/kWh

CONTROLLED SERVICE—INTERRUPTIBLE LOAD—CT METERING RIDER
(Commonly identified as Large Dual Fuel)

DESCRIPTION	OPTION 1	OPTION 2
CT Metering without ancillary load		
without Penalty	S170	NA
with Penalty	S170P	NA
CT Metering without ancillary load (short-duration cycling)		
without Penalty	S165	NA
with Penalty	S165P	NA
CT Metering with ancillary load	NA	S168C
CT Metering with ancillary load (short-duration cycling)	NA	S169C

AVAILABILITY: This rider is available for Customers with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods.

When service to the electric equipment on this rate is interrupted, the heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50/kW	
	Summer	Winter
Energy Charge per kWh:	1.192 ¢/kWh	0.999 ¢/kWh
Penalty kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

OPTION 2		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50/kW	
	Summer	Winter
Energy Charge per kWh:	1.481 ¢/kWh	1.219 ¢/kWh
Control Period Demand Charge per kW:	\$10.84 /kW	\$6.64 /kW

PENALTY PERIODS—OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the customer's equipment does not shed the load. Installation of a dual register Meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The facilities charge demand shall be based on the largest of the most recent 12 monthly Metered Demands.

DETERMINATION OF CONTROL PERIOD DEMAND—OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—INTERRUPTIBLE LOAD
SELF-CONTAINED METERING RIDER

(Commonly identified as Small Dual Fuel)

DESCRIPTION	RATE CODE
Self-Contained Metering	S190
Self-Contained Metering with Penalty	S190P
Self-Contained (short-duration cycling)	S185
Self-Contained Metering (short-duration cycling) with Penalty	S185P

AVAILABILITY: This rider is available for Customer with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved loads that can be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution

of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying.

When service to the electric equipment on this rate is interrupted, the back-up system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE—INTERRUPTIBLE LOAD—SELF-CONTAINED		
Customer Charge per Month:	\$10.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$9.50	
	Summer	Winter
Energy Charge per kWh:	1.222 ¢/kWh	1.024 ¢/kWh
Penalty Charge per kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: Otter Tail will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—DEFERRED LOAD RIDER
(Commonly identified as Thermal Storage)

DESCRIPTION	RATE CODE
Deferred Loads	S197
Deferred Loads with Penalty	S197P
Deferred Loads (short-duration cycling)	S195
Deferred Loads (short-duration cycling) with Penalty	S195P

AVAILABILITY: This rider is applicable for both Customers with approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating, thermal storage, and Energy Storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Electric fans, pumps, and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE—DEFERRED LOAD		
Customer Charge per Month:	\$8.50	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$11.00	
	Summer	Winter
Energy Charge per kWh:	2.406 ¢/kWh	2.192 ¢/kWh
Penalty kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during the 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period, as measured from midnight to midnight.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF SERVICE RIDER
(Commonly identified as Fixed TOS)

DESCRIPTION	RATE CODE
Fixed Time of Service—Self-Contained Metering	S301
Fixed Time of Service—Self-Contained Metering with Penalty	S301P
Fixed Time of Service—CT Metering	S302
Fixed Time of Service—CT Metering with Penalty	S302P
Fixed Time of Service—Primary CT Metering	S303
Fixed Time of Service—Primary CT Metering with Penalty	S303P

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating or cooling technologies, or approved Energy Storage such as an electric vehicle that are designed and installed with the capability to be operated under the limitations and terms of this rider.

Electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired through the Customer's firm service meter. The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

FIXED TIME OF SERVICE—Self-Contained Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$6.00	
	Summer	Winter
Energy Charge per kWh:	0.968 ¢/kWh	1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$32.00	
	Summer	Winter
Energy Charge per kWh:	0.968 ¢/kWh	1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—Primary CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$16.00	
	Summer	Winter
Energy Charge per kWh:	0.964 ¢/kWh	1.010 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the Penalty register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. During all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: Otter Tail Power Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	S191
Water Heating Credit Control Service	S192

AVAILABILITY: This rider is available for Customers with electric water heaters requesting controlled service; refer to Section 14.00 for the Voluntary Riders—Availability Matrix.

RATE:

SEPARATELY METERED WATER HEATING CONTROL SERVICE—191		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$2.00	
	Summer	Winter
Energy Charge per kWh:	2.442 ¢/kWh	2.097 ¢/kWh

WATER HEATING CREDIT CONTROL SERVICE—192	
Monthly Credit:	\$8.00

TERMS AND CONDITIONS FOR SEPARATELY METERED WATER HEATING

CONTROL SERVICE—RATE 191: Service under this rate shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR WATER HEATING CREDIT CONTROL SERVICE—

RATE 192: The Customer will be compensated by receiving the water heating credit. The credit will be applied on the Customer's account, except the credit shall not reduce the monthly billing to less than the monthly minimum bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during the 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

RENEWABLE ENERGY RIDER (Commonly identified as *TailWinds* Program)

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	S720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 Kilowatt-Hours (kWh) or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$3.84 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This Renewable Energy Rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
- The schedule is unavailable to Customers where the Customer: 1) has received one or more disconnect notices within the last 12 months or 2) has been disconnected within the last 12 months.
- Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

IRRIGATION SERVICE

DESCRIPTION	RATE CODE
Option 1: Non-Time of Use	S703
Option 2: Time of Use	S704

APPLICATION OF SCHEDULE: This Irrigation Service is applicable to Customers for pumping water for irrigation of land during the irrigation season, April 15 through November 1.

RATE:

OPTION 1		
Customer Charge per Month:	\$12.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Fixed Charge per Month:	Customer-specific see Tariff	
	Summer	Winter
Energy Charge per kWh:	4.942 ¢/kWh	3.960 ¢/kWh

OPTION 2		
Customer Charge per Month:	\$18.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Fixed Charge per Month:	Customer-Specific see Tariff	
Energy Charge per kWh:	Summer	Winter
Declared-Peak	28.829 ¢/kWh	28.247 ¢/kWh
Intermediate	4.906 ¢/kWh	4.032 ¢/kWh
Off-Peak	1.907 ¢/kWh	2.935 ¢/kWh

FIXED CHARGE: Customers served under this rate shall pay an annual fixed charge equal to 18% of the investment of the Company in the extension of lines, including any rebuilding or cost of capacity increase in lines or apparatus, necessitated because of the irrigation pumping load.

Alternatively, Customers may prepay the installation and cost of the equipment and shall pay an annual fixed charge equal to 3.5% of the investment of the Company, in lieu of the 18% annual fixed charge.

In either option, equipment remains the property of Otter Tail Power Company. This charge shall be reviewed if additional Customers are connected to the extension within five years. The annual fixed charge will be billed in seven equal monthly installments May through November of each year.

DEFINITION OF DECLARED, INTERMEDIATE AND OFF-PEAK PERIODS BY SEASON:

WINTER SEASON—April 15 through May 31, and October 1 through November 1.

Declared-Peak: For all kW and kWh used during the hours declared (see Declared-Peak Notification).

Intermediate: For all kW and kWh used during the hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Monday through Friday between hours 10:00 p.m. to 6:00 a.m., and on weekends between hours 10:00 p.m. to 6:00 p.m..

SUMMER SEASON—June 1 through September 30

Declared-Peak: For all kW and kWh used during the hours declared (see Declared-Peak Notification).

Intermediate: For all kW and kWh used during the hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Monday through Friday between hours 10:00 p.m. to 11:00 a.m., and on weekends between hours 10:00 p.m. to 11:00 a.m..

DECLARED-PEAK NOTIFICATION: The Company shall make available to the Customers, no later than 4:00 p.m. (Central Time) of the preceding day, "declared-peak" designations for the next business day. Except for unusual periods, the Company will make "declared-peak" designations for Saturday through Monday available to Customers on the previous Friday. More than one-day-ahead "declared-peak" designations may also be used for the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Because circumstances prevent the Company from projecting "declared-peak" designations more than one day in advance, the Company reserves the right to revise and make available to Customers "declared-peak" designations for Sunday, Monday, any of the holidays mentioned above, or for the day following a holiday. Any revised "declared-peak" designations shall be made available by the usual means no later than 4:00 p.m. of the day prior to the prices taking effect.

CONTRACT PERIOD: The minimum Contract Period shall be five years.

The Company shall enter into a written agreement with each Customer served at this rate and the Customer shall agree to pay for service at this rate for a period of five years because of the investment of the Customer in pumping and irrigation equipment, and of the Company in the extension of lines.

If, during the terms of such agreement, the Company shall establish a superseding rate for this service, the Customer shall be billed at the superseding rate for the balance of the term of the contract and shall comply with all terms and conditions of the superseding rate. Unless there is additional investment by the Company, there shall be no change in the amount of the fixed charge during the term of such agreement regardless of the provisions of any superseding rate.

An agreement will be entered into with each Customer, specifying the investment necessary to supply service and the fixed charge.

Visit www.otpc.com for all available rates.



South Dakota

electric rate schedules

Farm service

This brochure briefly summarizes rate schedules applicable to your type of electric service that have been the basis for billing since August 1, 2019.

The schedules indicated in this brochure do not include sales tax, adjustments, or mandatory riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our web site at www.otpc.com.

Upon request, Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider

A variable charge is added to the bill each month to adjust for current fuel and purchased-power costs and the costs of reagents and emission allowances. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup.

Customer connection charge

A \$15 customer connection charge is applied to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance, plus a \$2 collection fee.

Non-sufficient check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject of the following conditions:

RULES AND REGULATIONS: Terms and conditions of this electric rate schedule and the General Rules and Regulations govern use of this service.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply and by any Voluntary Rate Riders selected by the Customer. See sections 12.00, 13.00, and 14.00 of the South Dakota electric rates for the matrices of riders.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

TERMS AND CONDITIONS: The Customer may remain on the Small General Service schedule as long as the Customer's maximum demand does not exceed 20 kW for more than two of the most recent 12 months. If the Customer achieves an actual demand of 20 kW or greater for a third time in the most recent 12 months, the Customer will be placed on the General Service schedule (Section 10.02) in the next billing month.

SEASONAL SMALL GENERAL SERVICE:

1. These rates and regulations shall apply to Seasonal Small General Service without Voluntary Rate Riders.
2. Seasonal Small General Service Customers will be billed at the same rate as Small General Service Customers, except as follows:

A one-time seasonal fixed charge of \$80.00 will be billed for each meter in addition to the rate provided above. The fixed charge will be included on the first bill rendered for each season.

Each Seasonal Small General Service Customer will be billed for the number of months each season that the property is in use, but not less than a minimum of four months, plus the seasonal fixed charge. At the option of the Company, meters may be read during the off-season and a bill will be rendered if energy recorded on the meter exceeds 400 Kilowatt-Hours. If the first bill of the season exceeds an average combined usage on all meters of 400 Kilowatt-Hours per month during the off-season months, the Customer, may no longer be eligible for Seasonal Small General Service.

GENERAL SERVICE—20 kW or Greater

DESCRIPTION	RATE CODE
General Service – Secondary Service	S401
General Service – Primary Service	S403

APPLICATION OF SCHEDULE: This schedule is applicable to three-phase residential Customers, and both single- and three-phase nonresidential Customers with a measured demand of at least 20 kW within the most recent 12 months. This schedule is not applicable for dusk to dawn outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$25.00	\$20.00	
Monthly Minimum Bill:	Customer + Facilities + Demand + Low Load Factor Demand Charges	Customer + Facilities + Demand + Low Load Factor Demand Charges	
Facilities Charge per Month per annual Max kW: (min 20 kw)	\$1.00/kW	\$0.67/kW	
	Summer Winter	Summer	Winter
Energy Charge per kWh:	3.393 €/kWh 3.363 €/kWh	3.282 €/kWh	3.235 €/kWh
Demand Charge per kW:	\$3.60 /kW \$2.18 /kW	\$3.46 /kW	\$2.08 /kW
Low Load Factor Demand Charge per kW per Month:	\$3.54 /kW \$3.54 /kW	\$3.54 /kW	\$3.54 /kW

TERMS AND CONDITIONS: A Customer with a billing demand of less than 20 kW for 12 consecutive months will be required to take service under the Small General Service schedule (Section 10.01).

DETERMINATION OF METERED DEMAND: The maximum kW as measured by a demand meter for any period of 15 consecutive minutes during the month for which the bill is rendered.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: For billing purposes, the metered demand may be increased by 1 kW for each whole 10 kVar of measured reactive demand in excess of 50% of the metered demand in kW.

DETERMINATION OF BILLING DEMAND: The billing demand shall be the greater of 20 kW or the metered demand adjusted for excess reactive demand.

DETERMINATION OF LOW LOAD FACTOR DEMAND: The Low Load Factor Demand Charge shall only apply to Customers who meet both of the following conditions during the billing month: 1) a metered demand of 200 kW or greater and 2) a monthly load factor of 15% or less.

DETERMINATION OF FACILITIES CHARGE: The Facilities Charge Demand will be based on the greater of 1) 20 kW or 2) the largest of the most recent 12 monthly Billing Demands.

DETERMINATION OF FACILITIES CHARGE: The facilities charge demand will be based on the greater of 1) 20 kW or 2) the largest of the most recent 12 monthly billing demands.

LARGE GENERAL SERVICE

DESCRIPTION	RATE CODE
Secondary Service	S603
Primary Service	S602
Transmission Service	S632

APPLICATION OF SCHEDULE: This schedule is applicable to nonresidential Customers. This schedule is not applicable for dusk to dawn outdoor lighting. Emergency and supplementary/Standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		
Customer Charge per Month:	\$215.90	
Monthly Minimum Bill:	Customer + Facilities + Demand Charges	
Facilities Charge per Month per annual Maximum kW (minimum 80 kW):	\$0.77 /kW	
Less than 1000 kW:	\$0.57 /kW	
Greater than or equal to 1000 kW:	Summer	Winter
Energy Charge per kWh:	2.291 €/kWh	2.271 €/kWh
Demand Charge per kW (min 80 kW):	\$10.84 /kW	\$6.64 /kW

PRIMARY SERVICE		
Customer Charge per Month:	\$282.00	
Monthly Minimum Bill:	Customer + Facilities + Demand Charges	
Facilities Charge per Month per annual Maximum kW (minimum 80kW):	\$0.49 /kW	
	Summer	Winter
Energy Charge per kWh:	2.219 €/kWh	2.187 €/kWh
Demand Charge per kW (min 80 kW):	\$10.39 /kW	\$6.34 /kW

TRANSMISSION SERVICE		
Customer Charge per Month:	\$282.00	
Monthly Minimum Bill:	Customer + Facilities + Demand Charges	
Facilities Charge per Month per annual Maximum kW (minimum 80 kW):	\$0.00 /kW	
	Summer	Winter
Energy Charge per kWh:	2.119 €/kWh	2.070 €/kWh
Demand Charge per kW (min 80 kW):	\$8.50 /kW	\$4.24 /kW

DETERMINATION OF METERED DEMAND: The maximum kW as measured by a demand meter for any period of 15 consecutive minutes during the month for which the bill is rendered.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: For billing purposes, the metered demand may be increased by one kW for each whole 10 kVar of measured reactive demand in excess of 50% of the metered demand in kW.

DETERMINATION OF BILLING DEMAND: The billing demand shall be greater of 80 kW or the metered demand adjusted for excess reactive demand.

DETERMINATION OF FACILITIES CHARGE: The facilities charge demand will be based on the greater of 1) 80 kW or 2) the largest of the most recent 12 monthly billing demands.

CONTROLLED SERVICE—INTERRUPTIBLE LOAD CT METERING RIDER (Commonly identified as Large Dual Fuel)

DESCRIPTION	OPTION 1	OPTION 2
CT Metering without ancillary load without Penalty	\$170	NA
with Penalty	\$170P	NA
CT Metering without ancillary load (short-duration cycling) without Penalty	\$165	NA
with Penalty	\$165P	NA
CT Metering with ancillary load	NA	\$168C
CT Metering with ancillary load (short-duration cycling)	NA	\$169C

AVAILABILITY: This rider is available for Customers with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods.

When service to the electric equipment on this rate is interrupted, the back-up system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50 /kW	
	Summer	Winter
Energy Charge per kWh:	1.192 €/kWh	0.999 €/kWh
Penalty kWh:	26.749 €/kWh	17.205 €/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

OPTION 2		
Customer Charge per Month:	\$15.00	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month per annual maximum kW:	\$0.50 /kW	
	Summer	Winter
Energy Charge per kWh:	1.481 €/kWh	1.219 €/kWh
Control Period Demand Charge per kW:	\$10.84 /kW	\$6.64 /kW

PENALTY PERIODS – OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register and the total register of the dual register meters. The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15 minutes off/15 minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The facilities charge demand shall be based on the largest of the most recent 12 monthly metered demands.

DETERMINATION OF CONTROL PERIOD DEMAND – OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—INTERRUPTIBLE LOAD SELF-CONTAINED METERING RIDER (Commonly identified as Small Dual Fuel)

DESCRIPTION	RATE CODE
Self-Contained Metering	\$190
Self-Contained Metering with Penalty	\$190P
Self-Contained (short-duration cycling)	\$185
Self-Contained Metering (short-duration cycling) with Penalty	\$185P

AVAILABILITY: This rider is available for Customers with approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems and may include approved Energy Storage loads. Electric heating systems may include heat pumps. Domestic electric water heating other than the exceptions noted below, and/or other permanently connected approved loads can be interrupted during control periods. Electric fans, pumps, and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying.

When service to the electric equipment on this rate is interrupted, the back-up system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE—INTERRUPTIBLE LOAD—SELF-CONTAINED			
Customer Charge per Month:	\$10.00		
Monthly Minimum Bill:	Customer + Facilities Charges		
Facilities Charge per Month:	\$9.50		
	Summer	Winter	
Energy Charge per kWh:	1.222 €/kWh	1.024 €/kWh	
Penalty Charge per kWh:	26.749 €/kWh	17.205 €/kWh	
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>			

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during the 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15 minutes off / 15 minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE—DEFERRED LOAD RIDER (Commonly identified as Thermal Storage)

DESCRIPTION	RATE CODE
Deferred Loads	\$197
Deferred Loads with Penalty	\$197P
Deferred Loads (short-duration cycling)	\$195
Deferred Loads (short-duration cycling) with Penalty	\$195P

AVAILABILITY: This rider is available for Customers with approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating, thermal storage, and Energy Storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted.

Electric fans, pumps, and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal

amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE—DEFERRED LOAD		
Customer Charge per Month:	\$8.50	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$11.00	
	Summer	Winter
Energy Charge per kWh:	2.406 ¢/kWh	2.192 ¢/kWh
Penalty kWh:	26.749 ¢/kWh	17.205 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters. The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during the 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling is 15 minutes off/15 minutes on of appropriate cooling equipment during the Summer Season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period, as measured from midnight to midnight.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF SERVICE RIDER
(Commonly identified as Fixed TOS)

DESCRIPTION	RATE CODE
Fixed Time of Service—Self-Contained Metering	S301
Fixed Time of Service—Self-Contained Metering with Penalty	S301P
Fixed Time of Service—CT Metering	S302
Fixed Time of Service—CT Metering with Penalty	S302P
Fixed Time of Service—Primary CT Metering	S303
Fixed Time of Service—Primary CT Metering with Penalty	S303P

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating or cooling technologies, or approved Energy Storage such as an electric vehicle that are designed and installed with the capability to be operated under the limitations and terms of this rider.

Electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired through the Customer's firm service meter. The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturers Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

FIXED TIME OF SERVICE—Self-Contained Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$6.00	
	Summer	Winter
Energy Charge per kWh:	0.968 ¢/kWh	1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$32.00	
	Summer	Winter
Energy Charge per kWh:	0.968 ¢/kWh	1.014 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

FIXED TIME OF SERVICE—Primary CT Metering		
Customer Charge per Month:	\$6.70	
Monthly Minimum Bill:	Customer + Facilities Charges	
Facilities Charge per Month:	\$16.00	
	Summer	Winter
Energy Charge per kWh:	0.964 ¢/kWh	1.010 ¢/kWh
Penalty:	6.081 ¢/kWh	4.761 ¢/kWh
<i>During the Penalty Period, kWhs used will be measured and billed at the Energy Charge and Penalty listed above.</i>		

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. During all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	S191
Water Heating Credit Control Service	S192

AVAILABILITY: This rider is available for Customers with electric water heaters requesting controlled service.

RATE:

SEPARATELY METERED WATER HEATING CONTROL SERVICE—191		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$2.00	
	Summer	Winter
Energy Charge per kWh:	2.442 ¢/kWh	2.097 ¢/kWh

WATER HEATING CREDIT CONTROL SERVICE—192	
Monthly Credit:	\$8.00

TERMS AND CONDITIONS FOR SEPARATELY METERED WATER HEATING CONTROL SERVICE—RATE 191: Service under this rate will be supplied through a separate meter.
TERMS AND CONDITIONS FOR WATER HEATING CREDIT CONTROL SERVICE—RATE 192: The Customer will be compensated by receiving the water heating credit. The credit will be applied on the Customer's Account, except the credit shall not reduce the monthly billing to less than the monthly minimum bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during the 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and/or control equipment.

VOLUNTARY RENEWABLE ENERGY RIDER
(Commonly identified as **TailWinds** Program)

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	S720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 Kilowatt-Hours (kWh) or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$3.84 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect.

This Renewable Energy Rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customers' normal monthly billing date.
2. The schedule is unavailable to Customers where the Customer: 1) has received one or more disconnect notices within the last 12 months or 2) has been disconnected within the last 12 months.
3. Where the renewable energy under the schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

AIR CONDITIONING CONTROL RIDER (Commonly identified as **CoolSavings**)

DESCRIPTION	RATE CODE
Air Conditioning Control Rider	S760
Commercial Air Conditioning Control Rider	S762

AVAILABILITY: This rider is voluntary, available to Residential, Residential service associated with a Farm and Commercial Customers only with central cooling equipment, including heat pumps. The Commercial Air Conditioning Control Rider is available to customers taking service under Sections 10.01 and 10.02.

The rider will not be available to Customers, as determined by the Company, when the installation of load management devices is impractical. Such reasons for not installing the equipment include, but are not limited to, oversized/undersized central air conditioning equipment or abnormal utilization of equipment including vacation or other limited occupancy situations.

COMPENSATION: Commercial (S762): The Customer will be compensated for taking service on this rider by receiving a \$6.00 credit per ton per month during the billing months June through September. The credit will be applied on the Customer's Account.

TERMS AND CONDITIONS:

1. Summer Season hours of interruptions per year shall not exceed 300, except during periods of Company system emergencies. Central cooling equipment will be cycled approximately 15 minutes on / 15 minutes off.
2. The Company will install, own, and maintain the standard load management devices controlling the Customer's central cooling equipment. The customer shall be responsible for any additional costs for the installation of non-standard facilities associated with the Company's load management control devices.
3. The Customer is required to remain on the rider for 12 consecutive months unless given special approval by the Company. If the Customer leaves the program, they may not participate for another 12 months and may not receive any form of compensation as determined by the Company.
4. The Company has the right to test the function of the load management devices at any time.
5. The Customer must agree to allow the Company to control all central cooling equipment at the location of service.
6. Commercial Only (S762): Single and dual stage central air conditioning will be cycled on a 15-minute on/off schedule to achieve a 50% reduction in the building air conditioning requirements during a load management period. Dual stage air conditioners will be allowed to have the first stage run without interruption while the second stage will be shut off for the entire load management period.

Visit www.otpc.com for all available rates.



South Dakota

electric rate schedules

General service

This brochure briefly summarizes rate schedules applicable to your type of electric service that have been the basis for billing since August 1, 2019.

The schedules indicated in this brochure do not include sales tax, adjustments, or mandatory riders. More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our web site at www.otpc.com.

Upon request, Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy adjustment rider: A variable charge is added to the bill each month to adjust for current fuel and purchased-power costs and the costs of reagents and emission allowances. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup.

Customer connection charge: A \$15 customer connection charge is applied to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnected for nonpayment, a reconnection charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m. excluding limited holidays. A cash deposit also may be required.

Late payment charge: Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance, plus a \$2 collection fee.

Non-sufficient check charge: A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject of the following conditions:
RULES AND REGULATIONS: Terms and conditions of this electric rate schedule and the General Rules and Regulations govern use of this service.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply and by any Voluntary Rate Riders selected by the Customer. See sections 12.00, 13.00, and 14.00 of the South Dakota electric rates for the matrices of riders.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
 Winter: October 1 through May 31.

SMALL GENERAL SERVICE—Under 20 kW

DESCRIPTION	RATE CODE
Metered Service — under 20 kW—Secondary Service	S404
Metered Service — under 20 kW—Primary Service	S405

APPLICATION OF SCHEDULE: This schedule is applicable to three-phase residential Customers, and both single- and three-phase nonresidential Customers. This schedule is not applicable for dusk to dawn outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

	SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$20.00		\$20.00	
Monthly Minimum Bill:	Customer Charge		Customer Charge	
Energy Charge per kWh:	Summer	Winter	Summer	Winter
	6.820 ¢/kWh	4.614 ¢/kWh	6.572 ¢/kWh	4.420 ¢/kWh

New South Dakota rates begin with this electric service statement

(Effective August 1, 2019)

On May 30, 2019, the South Dakota Public Utilities Commission (SDPUC) approved a revenue increase for Otter Tail Power Company of approximately \$2.2 million, or about 6.64 percent. The amount approved is less than Otter Tail Power Company's original request of approximately \$3.3 million, or about 10.01 percent. This increase is effective with bills rendered on or after August 1, 2019. The impact to your monthly statement will vary depending on your electric service rate(s), the amount of electricity you use, and the facilities installed to serve you. The last SDPUC-approved increase for Otter Tail Power Company was June 1, 2011.

Interim rates were effective beginning October 2018. Interim rates allow a portion of the increase to take effect prior to final rates. **Final rates are less than interim rates, so you will not see an additional increase and may receive a refund in October. The average residential customer can expect a refund of approximately \$20.00.**

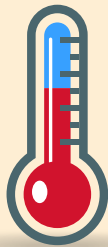
With the communities and customers we serve in mind, we've made smart, innovative business decisions to ensure the prices our customers pay for reliable energy and top-notch customer service will continue to be among the lowest in the country, with rates more than 25 percent below the national average. Those business decisions include investments in stronger, cleaner infrastructure and smarter technologies that will allow you more access and options related to your energy use and our services.

Bill influencers

In addition to rate changes, many other forces can impact your bill. Here's a closer look at common bill influencers.

Temperature

Weather plays an important role in your energy bill. The warmer or cooler the outside temperature, the more energy your furnace or air conditioner require to keep your home comfortable.



Additional occupants

If your kids are home for the summer, you've welcomed a new baby, or are housing a new tenant, you're likely using more energy.



Number of days included in your bill

Just as the number of days in a month vary, so do the number of days we include in your bill.



Additional appliances or electronics

New appliances generally use 50 percent less energy to operate than older models. But the more items you plug in, the more energy you use.



For more information,
visit otpc.com
or call 800-257-4044.



South Dakota electric rate structures — changes

		PREVIOUS	NOW
Residential service	Customer charge (also Monthly minimum bill)	\$8.00	\$10.00
	Monthly minimum bill	Customer Charge	Customer Charge
	Energy charge per kWh: Summer	First 500 kWh: 5.599¢ Excess kWh: 4.987¢	7.594¢
	Energy charge per kWh: Winter	First 500 kWh: 5.819¢ Excess kWh: 5.260¢	6.252¢
Residential demand control (RDC)	Customer charge	\$13.00	\$15.00
	Monthly minimum bill	Customer + Demand Charges	Customer + Demand Charges
	Energy charge per kWh: Summer	2.022¢	3.797¢
	Energy charge per kWh: Winter	2.399¢	3.763¢
	Demand Charge per kW: Summer	\$7.05	\$8.00
	Demand Charge per kW: Winter	\$5.93	\$8.00
Farm service	Customer charge	\$9.00	\$17.31
	Monthly minimum bill	Customer + Facilities Charges	Customer + Facilities Charge
	Transformer charge/Facilities charge		Single phase: \$6.00 Three phase: \$10.00
		Three phase: \$5.00	
	Energy charge per kWh: Summer	First 1,600 kWh: 4.918¢ Excess kWh: 4.630¢	6.326¢
	Energy charge per kWh: Winter	First 1,600 kWh: 5.119¢ Excess kWh: 4.856¢	5.209¢
Small general service Under 20 kW (secondary service)	Customer charge	\$13.00	\$20.00
	Monthly minimum bill	Customer Charge	Customer Charge
	Energy charge per kWh: Summer	First 2,000 kWh: 5.235¢	6.820¢
	Excess kWh: 7.562¢		
	Energy charge per kWh: Winter	First 2,000 kWh: 5.445¢	4.614¢
	Excess kWh: 6.765¢		
General service 20 kW and greater (secondary service)	Customer charge	\$12.00	\$25.00
	Monthly minimum bill	Customer + Demand Charges	Customer + Facilities Charge + Demand + Low Load Factor Demand Charges
	Demand/Facilities Charge per annual max. kW per month		\$1.00
	Energy charge per kWh: Summer	All kWh: 4.083¢	All kWh: 3.393¢
	Energy charge per kWh: Winter	All kWh: 4.631¢	All kWh: 3.363¢
	Demand charge: Summer	\$1.22	\$3.60
	Demand charge: Winter	\$1.02	\$2.18
	Low Load Factor Demand Charge per kW per Month		\$3.54
Large general service (secondary service)	Customer charge	\$50.00	\$215.90
	Monthly minimum bill	Customer + Facilities + Demand Charges (min. 80 kW)	Customer Charge + Facilities Charge + Demand Charge (min. 80 kW)
	Facilities Charge per Month <1000 kW:	\$0.33	\$0.77
	Facilities Charge per Month >= 1000 kW:	\$0.24	\$0.57
	Energy charge per kWh: Summer	1.696¢	2.291¢
	Energy charge per kWh: Winter	2.046¢	2.271¢
	Demand charge: Summer	\$7.29	\$10.84
	Demand charge: Winter	\$4.63	\$6.64
Irrigation service Option 1	Customer charge	\$2.00	\$12.00
	Monthly minimum bill	Customer + Fixed Charges	Customer + Facilities Charge
	Facilities/Fixed charge	Customer specific (see Tariff)	Customer specific (see Tariff)
	Energy charge per kWh: Summer (June 1–September 30)	3.797¢	4.942¢
	Energy charge per kWh: Winter (April 15–May 31 and October 1–November 1)	1.644¢	3.960¢
Irrigation service Option 2	Customer charge	\$6.00	\$18.00
	Monthly minimum bill	Customer + Fixed Charges	Customer + Facilities Charge
	Facilities/Fixed charge	Customer specific (see Tariff)	Customer specific (see Tariff)
	Energy charge per kWh: Summer (June 1–September 30)		
	Declared/On Peak	17.453¢	28.829¢
	Intermediate	4.603¢	4.906¢
	Off peak	0.100¢	1.907¢
	Energy charge per kWh: Winter (April 15–May 31 and October 1–November 1)		
Declared/On Peak	19.521¢	28.247¢	
Intermediate	3.566¢	4.032¢	
Off peak	0.100¢	2.935¢	
Municipal pumping service (secondary service)	Customer charge	\$3.00	\$12.00
	Monthly minimum bill	Customer + Facilities Charges	Customer + Facilities Charge
	Facilities Charge	\$0.14 per kW	\$1.00 per month
	Energy charge per kWh: Summer	3.251¢	4.181¢
	Energy charge per kWh: Winter	3.407¢	3.443¢
Water heating control rider	Customer charge	\$2.50	\$4.00
	Monthly minimum bill	Customer Charge	Customer + Facilities Charge
	Facilities charge	\$0.00	\$2.00
	Energy charge per kWh: Summer	2.776¢	2.442¢
	Energy charge per kWh: Winter	3.143¢	2.097¢
	Water heating credit per month to		
Direct water heating	\$4.00	\$8.00	
Controlled service interruptible (large dual fuel) Option 1	Customer charge	\$5.00	\$15.00
	Monthly minimum bill	Customer + Facilities Charges	Customer + Facilities Charge
	Facilities Charge per annual max. kW per month	\$0.12	\$0.50
	Energy charge per kWh: Summer	0.629¢	1.192¢
	Penalty charge per kWh: Summer	15.516¢	26.749¢
	Energy charge per kWh: Winter	0.895¢	0.999¢
Penalty charge per kWh: Winter	15.839¢	17.205¢	
Controlled service interruptible (small dual fuel)	Customer charge	\$2.00	\$10.00
	Monthly minimum bill	Customer + Facilities Charges	Customer + Facilities Charge
	Facilities charge	\$5.00	\$9.50
	Energy charge per kWh: Summer	1.050¢	1.222¢
	Penalty charge per kWh: Summer	16.403¢	26.749¢
	Energy charge per kWh: Winter	1.386¢	1.024¢
Penalty charge per kWh: Winter	17.697¢	17.205¢	
Controlled service deferred load (thermal storage)	Customer charge	\$3.00	\$8.50
	Monthly minimum bill	Customer + Facilities Charges	Customer + Facilities Charge
	Facilities charge	\$4.00	\$11.00
	Energy charge per kWh: Summer	1.852¢	2.406¢
	Penalty charge per kWh: Summer	15.939¢	26.749¢
	Energy charge per kWh: Winter	2.156¢	2.192¢
Penalty charge per kWh: Winter	16.927¢	17.205¢	
Fixed time of delivery rider — self contained metering	Customer charge	\$1.50	\$6.70
	Monthly minimum bill (Self contained metering and CT metering)	Customer + Facilities Charge	Customer + Facilities Charge
	Facilities charge	\$3.00	\$6.00
	Energy charge per kWh: Summer	0.110¢	0.968¢
	Penalty charge per kWh: Summer	4.652¢	6.081¢
	Energy charge per kWh: Winter	0.564¢	1.014¢
Penalty charge per kWh: Winter	3.826¢	4.761¢	
Fixed time of delivery rider — CT metering	Customer charge	\$2.00	\$6.70
	Monthly minimum bill (Self contained metering and CT metering)	Customer + Facilities Charges	Customer + Facilities Charge
	Facilities charge	\$16.00	32
	Energy charge per kWh: Summer	0.110¢	0.968¢
	Penalty charge per kWh: Summer	4.652¢	6.081¢
	Energy charge per kWh: Winter	0.564¢	1.014¢
Penalty charge per kWh: Winter	3.826¢	4.761¢	

Summer = June 1 through September 30

Winter = October 1 through May 31