Final

CONTACT LIST Section No. 2
2nd Revised Sheet No. 1

Cancelling 1st Revised Sheet No.

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Listed below is the name, title, address, and telephone numbers of Northern States Power Company personnel to be contacted in connection with:

All Matters Relating to Rates and Rules Christopher B. Clark

President, Northern States Power Company

Northern States Power Company, a Minnesota corporation

414 Nicollet Mall

Minneapolis, MN 55401

Telephone No. 1-800-328-8226

Emergencies & Outages 1-800-895-1999

Residential Customer Service 1-800-895-4999

Business Solutions Center 1-800-481-4700

(Commercial/Industrial Customer Service)

TDD/TYY (Hearing Impaired Services) 1-800-895-4949

Internet Address www.xcelenergy.com

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

STANDARD CUSTOMER BILL FORM

Section No. 8

2

5th Revised Sheet No.

Cancelling 4th Revised Sheet No.



| NORTHERN STATES POWER COMPANY | | | PAGE 1 of 4 | |
|---|------------------|-----------------|-------------|--|
| SERVICE ADDRESS | ACCOUNT N | ACCOUNT NUMBER | | |
| JOHN E. CUSTOMER | 51-123456 | 51-1234567890-1 | | |
| MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE | |
| SIOUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 | |

YOUR MONTHLY ELECTRICITY USAGE



QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
Email us at: customerservice@xcelenergy.com Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m. Please Call: 1-800-895-4999

Hearing Impaired: 1-800-895-4949 1-800-687-8778

XCEL ENERGY Or write us at: EAU CLAIRE WI 54702-0008

min hann Shirter Youling

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2) MM/DD - MM/DD 000 kWh

| Electricity Service | MM/DD - MM/DD 000 kWh | \$00.00 |
|---------------------|-----------------------|---------|
| Current Charges | | \$00.00 |
| ACCOUNT BALANCE | | |
| Previous Balance | As of MM/DD | \$00.00 |

Payment Received Check MM/DD -\$00.00 CR Balance Forward \$00.00 Current Charges \$00.00 \$00.00 Amount Due

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

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| ACCOUNT NUMBER | DUE DATE | AMOUNT DUE | AMOUNT ENCLOSED |
|-----------------|------------|------------|-----------------|
| 51-1234567890-1 | MM/DD/YYYY | \$00.00 | |

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must e received by due date. Make your check payable to XCEL ENERGY.

| | NOVEMBER | | | | | | | |
|----|----------|----|----|----|-----|----|--|--|
| S | M | T | W | T | F | S | | |
| | 1 | 2 | 3 | 4 | - 5 | 6 | | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 | | |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | | |
| 28 | 29 | 30 | | | | | | |

90 FP 1 B 1 1 A 10061 10061 **5 DGT Esta Hadheta distra Historia di admitat JOHN E. CUSTOMER, MARTHA W. CUSTOMER ADDRESS LINE 2 ADDRESS LINE 2 ADDRESS LINE 3 ADDRESS LINE 4 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000

ternalladirelladischaffedhettadirellad XCEL ENERGY P.O. BOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-2.1)

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

STANDARD CUSTOMER BILL FORM (Continued)

Section No.

8

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3rd Revised Sheet No. 2.1

Cancelling 2nd Revised Sheet No.



| | | | HNGE Z of 4 |
|---|------------------|----------------|-------------|
| SERVICE ADDRESS | ACCOUNT N | DUE DATE | |
| JOHN E. CUSTOMER | 51-1234567890-1 | | MM/DD/YYYY |
| MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| SIOUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 |

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: $\mbox{MM}/\mbox{DD/YY}$

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

| METER NUMBER : 0000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days) | | | | | |
|---|-----------------|------------------|---------|--|--|
| DESCRIPTION | CURRENT READING | PREVIOUS READING | USAGE | | |
| Total Energy | 00000 Estimate | 00000 Actual | 000 kWh | | |

| ELECTRICITY CHARGES | RATE: Residential Service | | | | |
|----------------------|---------------------------|------|------------|---------|--|
| DESCRIPTION | USAGE | UNIT | RATE | CHARGE | |
| Basic Service Chg | | | | \$00.00 | |
| Energy Charge Winter | 0000 | kWh | \$0.000000 | \$00.00 | |
| Energy Charge Summer | 0000 | kWh | \$0.000000 | \$00.00 | |
| Fuel Cost Charge | 0000 | kWh | \$0.000000 | \$00.00 | |
| TmissnCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 | |
| EnviroCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 | |
| DSM Factor | 0000 | kWh | \$0.000000 | \$00.00 | |
| Infrastructure Rider | 0000 | kWh | \$0.000000 | \$00.00 | |
| Interim Rate Adj | | | | \$00.00 | |
| Subtotal | | | | \$00.00 | |
| City Tax | | | 00.00% | \$00.00 | |
| State Tax | | | 00.00% | \$00.00 | |
| Total | | | | \$00.00 | |

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

(Continued on Sheet No. 8-2.2)

07-27-17 By: Christopher B. Clark Date Filed: Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8

Т

1st Revised Sheet No. 2.2

Canceling Original Sheet No.



| | | | PAGE 2 of 4 | |
|---|------------------|-----------------|-------------|--|
| SERVICE ADDRESS | ACCOUNT N | IUMBER | DUE DATE | |
| JOHN E. CUSTOMER | 51-123456 | 51-1234567890-1 | | |
| MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE | |
| SIOUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 | |

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: $\mathsf{MM}/\mathsf{DD}/\mathsf{YY}$

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

CUSTOMER

MESSAGING

| | METER READING INFORMATION | | | | | |
|--|---|-----------------|----------|------------|----------|--|
| METER NUMBER: 0000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days) | | | | | (s) | |
| | DESCRIPTION | CURRENT READING | PREVIOU | IS READING | USAGE | |
| | Total Energy | 00000 Estimate | 0000 | 0 Actual | 000 kWh | |
| | ELECTRICITY CHARGES RATE: Residential Service | | | | | |
| | DESCRIPTION | US | AGE UNIT | RATI | E CHARGE | |
| | D C CL | | | | 800.00 | |

| ELECTRICITY CHARGES | RATE: Residential Service | | | |
|----------------------|---------------------------|------|------------|---------|
| DESCRIPTION | USAGE | UNIT | RATE | CHARGE |
| Basic Service Chg | | | | \$00.00 |
| Energy Charge Winter | 0000 | kWh | \$0.000000 | \$00.00 |
| Energy Charge Summer | 0000 | kWh | \$0.000000 | \$00.00 |
| Fuel Cost Charge | 0000 | kWh | \$0.000000 | \$00.00 |
| TmissnCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| EnviroCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| DSM Factor | 0000 | kWh | \$0.000000 | \$00.00 |
| Infrastructure Rider | 0000 | kWh | \$0.000000 | \$00.00 |
| Interim Rate Adj | | | | \$00.00 |
| Subtotal | | | | \$00.00 |
| City Tax | | | 00.00% | \$00.00 |
| State Tax | | | 00.00% | \$00.00 |
| Total | | | | \$00.00 |

CUSTOMER MESSAGING

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

STANDARD CUSTOMER BILL FORM BACK

Section No. 8

4th Revised Sheet No. 2.3

Cancelling 3rd Revised Sheet No.

IMPORTANT PHONE NUMBERS

Electric Emergencies: 800 895 1999 24 hours, 7 days a week Residential Customer Service:* 800 895 4999 7 a.m.-7 p.m., Mon.-Fri. 9 a.m.-5 p.m., Sat. 900,481,4700 Business Solutions Center:* 8 a.m.-5 p.m., Mon.-Fri. TTD/TTY 800 895 4949 24 hours, 7 days a week Call Before You Dig 811 24 hours, 7 days a week

IMPORTANT ADDRESSES

Xcel Energy Xcel Energy PO Bax 8 PO Box 9477 Minneapolis, MN 55484-9477 Eau Claire, WI 54702-0008 Please include stub for faster processing. xcelenergy.com

*Register any inquiry or complaint at the above.

ABOUT YOUR ELECTRIC RATES

Basic Service Charge

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

Demand Side Management

South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of energy efficiency and load management programs.

Energy Charge

Charge per kWh of electric usage to recover the variable costs of producing energy.

Environmental Cost Recovery

South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.

Fuel Cost Charge

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

Intrastructure Rider
South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of eligible capital projects and property taxes not otherwise recovered in rates.

Transmission Cost Recovery

South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

GENERAL INFORMATION

Estimated Bills

Xoel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.

City Fees

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

Electronic Check Conversion

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Governing Regulatory Agencies

The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 - 800.332.1782 http://puc.sd.gov/

Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance.

Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800.895.4999.

Further information is available to customers upon request at the *address above.

PAYMENT OPTIONS Learn more at x celenergy, com/payment

Standard Payment Options: (No fees apply)

- My Account/eBill/Mobile App View/pay your bill, view energy usage and access account information.
- Auto Pay Automatically pay your bill directly from your bank account. Please note the actual bank debit date may be one or more days following such date based on the bank's practice.
- . Bank View and Pay View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 900.995.4999.
- . Pay By Mail Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

Other Payment Options (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- . Credit/Debit Card Payment Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 888.747.1523. A processing fee is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Learn more at xcelenergy.com> My Account

07-27-17 By: Christopher B. Clark Date Filed: Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

Docket No. Order Date: 09-18-17 EL17-029

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REMINDER NOTICE BILL FORM

Section No. 8

Sheet No. 3

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4th Revised Sheet No.

Cancelling 3rd Revised Sheet No. 3



YOUR MONTHLY ELECTRICITY USAGE

| S O N D J F | |
|--|---------------------|
| Daily Averages Temperature Electricity kWh | Last Year O' O' O'O |
| Electricity Cost | \$00.00 \$00.00 |

QUESTIONS ABOUT YOUR BILL?

See our website: xoelenergy.com customerservice@xoelenergy.com Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m. Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-887-8778 Or write us at: XCEL ENERGY

XCEL ENERGY PO BOX 8 EAU CLAIRE WI 54702-0008

TOTAL NAMES STREET VALUE

Your Account is Overdue - Please Pay Immediately

| SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2) | | | | |
|---|---------------|---------|--------------------|--|
| Electricity Service Non-Recurring Charges/Credits | MM/DD - MM/DD | 000 kWh | \$00.00 \$00.00 | |
| Current Charges | | | \$00.00 | |

ACCOUNT BALANCE

| MOODOINI BABINOE | | |
|---------------------|-------------|---------|
| Previous Balance | As of MM/DD | \$00.00 |
| No Payment Received | | \$00.00 |
| Balance Forward | | \$00.00 |
| Current Charges | | \$00.00 |
| Amount Due | | \$00.00 |

INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

Xcel Energy*

| ACCOUNT NUMBER | DUE DATE | AMOUNT DUE | AMOUNT ENCLOSED | | |
|--------------------------------|------------|------------|-----------------|--|--|
| 51-1234567890-1 | MM/DD/YYYY | \$00.00 | | | |
| To receid a late you charge of | | | | | |

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

| | NOVEMBER | | | | | |
|----|----------|----|----|----|-----|-----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | - 5 | - 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

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(Continued on Sheet No. 8-3.1)

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

REMINDER NOTICE BILL FORM (Continued)

Section No. 8 1st Revised Sheet No. 3.1

Canceling Original Sheet No. 3.1

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CUSTOMER

MESSAGING

| | | | 1943£ 2 of 4 |
|---|------------------|-----------------|--------------|
| SERVICE ADDRESS | ACCOUNT N | IUMBER | DUE DATE |
| JOHN E. CUSTOMER | 51-123456 | 51-1234567890-1 | |
| MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| SIOUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 |

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

| METER NUMBER: 000000000 | 0 Read Dates: MI | M/DD/YY - MM/DD/YY (00 Day | (s) |
|-------------------------|------------------|----------------------------|---------|
| DESCRIPTION | CURRENT READING | PREVIOUS READING | USAGE |
| Total Energy | 00000 Estimate | 00000 Actual | 000 kWh |

ELECTRICITY CHARGES RATE: Residential Service DESCRIPTION USAGE UNIT RATE CHARGE Basic Service Chg \$00.00 Energy Charge Winter kWh \$0.000000 0000 \$00.00 Energy Charge Summer 0000 kWh \$0.000000 \$00.00 Fuel Cost Charge 0000 kWh \$0.000000 \$00.00 TmissnCostRecovery kWh \$0.000000 \$00.00 0000 EnviroCostRecovery kWh 0000 \$0.000000 \$00.00 DSM Factor kWh \$0.000000 0000 \$00.00 Infrastructure Rider 0000 kWh \$0.000000 \$00.00 Interim Rate Adj \$00.00 \$00.00 City Tax 00.00% \$00.00 State Tax 00.00% \$00.00 \$00.00

CUSTOMER MESSAGING

(Continued on Sheet No. 8-3.2)

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

REMINDER NOTICE BILL FORM (Continued)

Section No. 8 1st Revised Sheet No. 3.2

Т

Canceling Original Sheet No. 3.2



| | | | PAGE 3 of 4 |
|---|------------------|----------------|-------------|
| SERVICE ADDRESS | ACCOUNT N | IUMBER | DUE DATE |
| JOHN E. CUSTOMER | 51-123456 | 7890-1 | MM/DD/YYYY |
| MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| SIOUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 |

NON-RECURRING CHARGES / CREDITS DETAILS

| Total | \$00.00 |
|----------------------|---------|
| Late Charge Assessed | \$00.00 |
| DESCRIPTION | CHARGE |

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

AUTOMATIC PAYMENT PLAN CUSTOMER BILL FORM

Section No.

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3rd Revised Sheet No.

Cancelling 2nd Revised Sheet No. 4



| NORTHERN STATES POWER COMPANY | | | PAGE 1 of 4 |
|---|------------------|----------------|-------------|
| SERVICE ADDRESS | ACCOUNT N | IUMBER | DUE DATE |
| JOHN E. CUSTOMER | 51-123456 | 7890-1 | MM/DD/YYYY |
| MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| SIDUX FALLS, SD 00000-0000 | 0123456789 | MM/DD/YYYY | \$00.00 |

YOUR MONTHLY ELECTRICITY USAGE

| S O N D J F | |
|--------------------------------|---------------------|
| Daily Averages | Last Year This Year |
| Temperature Electricity kWh | 000 |
| Electricity Cost | \$00.00 \$00.00 |

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com customerservice@xcelenergy.com Email us at:

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m. Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8 EAU CLAIRE WI 54702-0008

TOTAL NAMES - NAMES -

| SUMMARY OF CURRENT CHARGES | (detailed charges begin on page 2) | |
|----------------------------|------------------------------------|--|
| Flectricity Service | MM/DD - MM/DD 000 kWh | |

| | + |
|-----------------|---------|
| Current Charges | \$00.00 |
| ACCOUNT BALANCE | |
| | |

As of MM/DD Previous Balance \$00.00 \$00.00 CR Payment Received Auto Pay MM/DD Balance Forward \$00.00 Current Charges \$00.00 \$00.00 Amount Due

INFORMATION ABOUT YOUR BILL

Thank you for your payment.



| ACCOUNT N | UMBER | DUE DATE | AMOUNT DUE | AMOUNT ENCLOSED |
|-----------|--------|------------|------------|------------------------|
| 51-123456 | 7890-1 | MM/DD/YYYY | \$00.00 | Automated Bank Payment |



| John | Louis | Louis

ternationneticalernationneticalisationetical XCEL ENERGY P.O. BOX 9477 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-4.1)

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

EL17-029 Docket No. Order Date: 09-18-17

AUTOMATIC PAYMENT PLAN CUSTOMER BILL (Continued)

Section No. 8

4.1

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1st Revised Sheet No.

Canceling Original Sheet No. 4.1



| | | | MASE 2 of 4 | |
|---|------------------|-----------------|-------------|--|
| SERVICE ADDRESS | ACCOUNT N | ACCOUNT NUMBER | | |
| JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIDUX FALLS AVENUE SIDUX FALLS, SD 00000-0000 | 51-123456 | 51-1234567890-1 | | |
| | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE | |
| | 0123456789 | MM/DD/YYYY | \$00.00 | |

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890 INVOICE NUMBER: 1235689

| METER NUMBER: 0000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days) | | | | | |
|--|-----------------|------------------|---------|--|--|
| DESCRIPTION | CURRENT READING | PREVIOUS READING | USAGE | | |
| Total Energy | 00000 Estimate | 00000 Actual | 000 kWh | | |

| ELECTRICITY CHARGES | RATE: Residential Service | | | |
|----------------------|---------------------------|------|------------|---------|
| DESCRIPTION | USAGE | UNIT | RATE | CHARGE |
| Basic Service Chg | | | | \$00.00 |
| Energy Charge Winter | 0000 | kWh | \$0.000000 | \$00.00 |
| Energy Charge Summer | 0000 | kWh | \$0.000000 | \$00.00 |
| Fuel Cost Charge | 0000 | kWh | \$0.000000 | \$00.00 |
| TmissnCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| EnviroCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| DSM Factor | 0000 | kWh | \$0.000000 | \$00.00 |
| Infrastructure Rider | 0000 | kWh | \$0.000000 | \$00.00 |
| Interim Rate Adj | | | | \$00.00 |
| Subtotal | | | | \$00.00 |
| City Tax | | | 00.00% | \$00.00 |
| State Tax | | | 00.00% | \$00.00 |
| Total | | | | enn nn |

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

(Continued on Sheet No. 8-4.2)

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

AUTOMATIC PAYMENT PLAN CUSTOMER BILL (Continued)

Section No.

8 1st Revised Sheet No. 4.2

Canceling Original Sheet No. 4.2



| SERVICE ADDRESS | ACCOUNT N | ACCOUNT NUMBER | | |
|--|------------------|----------------|------------|--|
| JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SIO 00000-0000 | 51-123456 | MM/DD/YYYY | | |
| | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE | |
| | 0123456789 | MM/DD/YYYY | \$00.00 | |

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

> CUSTOMER MESSAGING

Date Filed: 07-27-17 By: Christopher B. Clark Effective Date: 09-18-17

President, Northern States Power Company, a Minnesota corporation

Docket No. EL17-029 Order Date: 09-18-17 Т

DISCONNECTION NOTICE BILL FORM (Continued)

Section No. 8

6

4th Revised Sheet No.

Cancelling 3rd Revised Sheet No.

IMPORTANT PHONE NUMBERS

Electric Emergencies: 800.895.1999 24 hours, 7 days a week Natural Gas Emergencies: 800.895.2999 24 hours, 7 days a week Residential Customer Service:* 800.895.4999 7 a.m.-7 p.m., Mon.-Fri. 9 a.m.-5 p.m., Sat. Business Solutions Center.* 800.481.4700 8 a.m.-5 p.m., Mon.-Fri. 800.895.4949 24 hours, 7 days a week TTD/TTY

811

IMPORTANT ADDRESSES

General Inquiries* **Payments** Xcel Energy Xcel Energy PO Box 8 PO Box 9477 Eau Claire, WI 54702-0008

Minneapolis, MN 55484-9477 xcelenergy.com Please include stub for faster processing.

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*Register any inquiry or complaint at the above.

24 hours, 7 days a week

GOVERNING REGULATORY AGENCIES

Minnesota — The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-800.657.3782 http://mn.gov/puc/

North Dakota — The North Dakota Public Service Commission regulates this utility and is available for mediation. NDPSC: 600 E. Blvd, Dept. 408, Bismarck, ND 58505-877.245.6685 http://psc.nd.gov/

South Dakota — The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070-800.332.1782 http://puc.sd.gov/

PAYMENT OPTIONS Learn more at xcelenergy.com/payment

Standard Payment Options: (No fees apply)

Call Refore You Dig

- · My Account/eBill/Mobile App View/pay your bill electronically, view energy usage and access account information.
- . Auto Pay Automatically pay your bill directly from your bank account.
- . Bank View and Pay View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 800.895.4999.
- · Pay By Mail Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

Other Payment Options (Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- Credit/Debit Card Payment Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 888.747.1523. A processing fee is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Electronic Check Conversion — When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

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President, Northern States Power Company, a Minnesota corporation