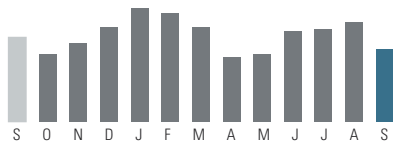




| MAILING ADDRESS | ACCOUNT NUMBER | DUE DATE |
|---|------------------|-------------------|
| JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000 | 51-1234567890-1 | MM/DD/YYYY |
| | STATEMENT NUMBER | STATEMENT DATE |
| | 0123456789 | MM/DD/YYYY |
| | | AMOUNT DUE |
| | | \$00.00 |

YOUR MONTHLY ELECTRICITY USAGE



| Daily Averages | Last Year | This Year |
|------------------|-----------|-----------|
| Temperature | 0° | 0° |
| Electricity kWh | 000 | 000 |
| Electricity Cost | \$00.00 | \$00.00 |

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

| | | |
|----------------------------|-----------------------|----------------|
| Electricity Service | MM/DD - MM/DD 000 kWh | \$00.00 |
| Current Charges | | \$00.00 |

ACCOUNT BALANCE

| | | |
|-------------------|-------------|---------------------|
| Previous Balance | As of MM/DD | \$00.00 |
| Payment Received | eBill MM/DD | - \$00.00 CR |
| Balance Forward | | \$00.00 |
| Current Charges | | \$00.00 |
| Amount Due | | \$00.00 |

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: customerservice@xcelenergy.com

~~Call 24 hours a day, 7 days a week~~

Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778

Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

INFORMATION ABOUT YOUR BILL

Thank you for your recent payment.



| ACCOUNT NUMBER | DUE DATE | AMOUNT DUE | AMOUNT ENCLOSED |
|-----------------|------------|----------------|------------------------|
| 51-1234567890-1 | MM/DD/YYYY | \$00.00 | Automated Bank Payment |

Your bill is paid through an automated bank payment plan.

| NOVEMBER | | | | | | |
|----------|----|----|-----------|----|----|----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

90 FP 1 B 1 1 A 10061 10061 **5 DGT



JOHN E. CUSTOMER, MARTHA W. CUSTOMER
 ADDRESS LINE 2
 ADDRESS LINE 3
 ADDRESS LINE 4
 1234 SIOUX FALLS AVENUE
 SIOUX FALLS, SD 00000-0000



XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477



| MAILING ADDRESS | ACCOUNT NUMBER | DUE DATE | |
|---|------------------|----------------|------------|
| JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000 | 51-1234567890-1 | MM/DD/YYYY | |
| | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| | 0123456789 | MM/DD/YYYY | \$00.00 |

Service

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

Added bold type

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 1235689

| METER READING INFORMATION | | | |
|---------------------------|---|------------------|---------|
| METER NUMBER : 0000000000 | Read Dates: MM/DD/YY - MM/DD/YY (00 Days) | | |
| DESCRIPTION | CURRENT READING | PREVIOUS READING | USAGE |
| Total Energy | 00000 Estimate | 00000 Actual | 000 kWh |

ELECTRICITY CHARGES **RATE: Residential Service**

| DESCRIPTION | USAGE | UNIT | RATE | CHARGE |
|----------------------|-------|------|------------|----------------|
| Basic Service Chg | | | | \$00.00 |
| Energy Charge Winter | 0000 | kWh | \$0.000000 | \$00.00 |
| Energy Charge Summer | 0000 | kWh | \$0.000000 | \$00.00 |
| Fuel Cost Charge | 0000 | kWh | \$0.000000 | \$00.00 |
| TmissnCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| EnviroCostRecovery | 0000 | kWh | \$0.000000 | \$00.00 |
| DSM Factor | 0000 | kWh | \$0.000000 | \$00.00 |
| Infrastructure Rider | 0000 | kWh | \$0.000000 | \$00.00 |
| Interim Rate Adj | | | | \$00.00 |
| Subtotal | | | | \$00.00 |
| City Tax | | | 00.00% | \$00.00 |
| State Tax | | | 00.00% | \$00.00 |
| Total | | | | \$00.00 |

CUSTOMER MESSAGING

CUSTOMER MESSAGING



| MAILING ADDRESS | ACCOUNT NUMBER | | DUE DATE |
|---|------------------|----------------|------------|
| JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000 | 51-1234567890-1 | | MM/DD/YYYY |
| | STATEMENT NUMBER | STATEMENT DATE | AMOUNT DUE |
| | 0123456789 | MM/DD/YYYY | \$00.00 |

Service

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER
MESSAGING

CUSTOMER
MESSAGING