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Xcel Energy

Docket No.: EL17-012

Response To: South Dakota Public Utilities Commission Information Request No. 1-3

Requestor: Brittany Mehlhaff

Date Received: March 10, 2017

Question:

Does Fiserv/Billmatrix charge the fees to NSP who then charges the customer or does Fiserv/Billmatrix directly charge the customer when the transaction is made?

Response:

Fiserv/BillMatrix directly charges the fee to the customer at the time of the transaction.

Preparer: Scott Scheving
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Department: Customer Experience
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Date: March 23, 2017