□ Not Public Document – Not For Public Disclosure
 □ Public Document – Not Public (Or Privileged) Data Has Been Excised
 □ Public Document

Xcel Energy

Docket No.: EL17-012

Response To: South Dakota Public Information Request No. 1-2

Utilities Commission

Requestor: Brittany Mehlhaff
Date Received: March 10, 2017

Question:

Are the processing fees fixed at these rates for a certain period of time pursuant to the contract? If so, what is the time period?

Response:

The term of our Services Agreement with Fiserv/BillMatrix is three years from the date the contract is executed. We expect to execute the agreement in the next month or so, after we resolve a couple of minor issues unrelated to the new split fee structure.

Preparer: Scott Scheving

Title: Senior Product Portfolio Manager

Department: Customer Experience

Telephone: 612.330.5568 Date: March 23, 2017