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Xcel Energy

Docket No.: EL17-012

Response To: South Dakota Public Utilities Commission Information Request No. 1-1

Requestor: Brittany Mehlhaff

Date Received: March 10, 2017

Question:

Provide the basis for the \$2.90 charge for non-commercial cards and \$29.95 charge for commercial cards. Are these the exact fees charged by Fiserv/Billmatrix for their processing services?

Response:

Yes, the \$2.90 and \$29.95 fees customers pay in conjunction with credit card transactions are the exact amounts contained in our Services Agreement with Fiserv/BillMatrix for this service. The fee amounts are based on a variety of factors including the type of cards our customers use (Visa, Mastercard, Discover), the mix of credit vs debit payments, the maximum payment allowed per transaction, and the average monthly payment amount made using credit/debit cards.

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Date: March 23, 2017