

OTTER TAIL POWER COMPANY  
Docket No: EL17-002

Response to: South Dakota Public Utilities Commission  
Analyst: SDPUC Staff  
Date Received: 01/24/2017  
Date Due: 02/07/2017  
Date of Response: 02/07/2017  
Responding Witness: Cary Stephenson, Associate General Counsel

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Information Request:

Explain why a Customers' Meter Data would be disclosed with referral of past due accounts for collection. Is the timing of Customer's electric usage included in these situations?

Attachments: 0

Response:

OTP refers delinquent accounts to contracted collection firms from time to time. In making a referral OTP does not provide specific Meter Data. The information provided is typically the aggregated debt and other key information necessary for collections. The provision in the proposed tariff is included to provide a comprehensive policy to cover the slight possibility a bill amount may need to be determined or verified by providing Meter Data in a particular billing month to the collections firm.