

OTTER TAIL POWER COMPANY
Docket No: EL17-002

Response to: South Dakota Public Utilities Commission
Analyst: SDPUC Staff
Date Received: 01/24/2017
Date Due: 02/07/2017
Date of Response: 02/07/2017
Responding Witness: Cary Stephenson, Associate General Counsel

Information Request:

In Section 1.09, Sheet No. 2, under the Customer Access & Authorization for Release to Third Parties section, OTP states “The Company shall terminate, within a reasonable period of time the Company’s provision of future Meter Data to a Third Party Designee ...”. Please provide OTP’s definition of “a reasonable period of time” in this statement.

Attachments: 0

Response:

OTP’s intent is to terminate the provision of Meter Data to a third party designee within five business days of the receipt of customer’s written directive. In most cases we will process the request in less than five business days.