BLACK HILLS POWER, INC. d/b/a BLACK HILLS ENERGY SD PUC DOCKET: EL16-042

REQUEST DATE : 1/6/17

RESPONSE DATE : 1/20/17

REQUESTING PARTY: Staff

SDPUC Request No. 1-5:

Has BHP provided notice on an individual basis to these affected customers? Does BHP plan to display the customer notice on its website?

Response to SDPUC Request No. 1-5:

Black Hills has not provided notice to each individual customer at this time, but Black Hills will work with Staff on the determination of appropriate customer notice, whether individual letter and/or website posting. Black Hills will also work with Staff on the appropriate language contained within the message. As stated in the Application, the Company will also provide notice to customers regarding the rate change by placing notice in a conspicuous place in each business office in Black Hills' affected electric service territory in South Dakota for at least 30 days before the change becomes effective. The Company will also work with Staff to determine if there are any modifications to the proposed customer notice.

Attachments:

None