

SOUTH DAKOTA ELECTRIC RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 1
SIoux FALLS 12th Revised Sheet No. 2
SOUTH DAKOTA Canceling 11th Revised Sheet No. 2

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Date Filed: <u>July 28, 2016</u>	Effective Date: <u>September 1, 2016</u>
	Issued by: <u>Jeff Decker, Specialist Regulatory</u>

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 4th Revised Sheet No. 23
SOUTH DAKOTA Canceling 3rd Revised Sheet No. 23

{var id=SYSTEMDATE}

T

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

Dear {var id=CUSTNAME},

Our records indicate you are enrolled in NorthWestern Energy's Budget Billing Program. This program is a convenient way of paying the same amount each month. The review of your account shows that payment is past due. If the past due amount is not received within 10 days from the date of this letter, the account will be removed from the program prior to your next billing. If the account is removed from the program the account balance will be applied to your next billing statement. To be eligible for re-enrollment in the Budget Billing Program the total account balance would need to be resolved.

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NorthWestern Energy's Budget Billing Program makes paying your monthly utility bill easy. To make this process easier, we offer NorthWestern Energy's EZ Pay Program. With NorthWestern Energy's EZ Pay Program, your utility bill is automatically withdrawn from your bank account on the day of your choice.

If you have any questions or would like to make payment (fees may apply), please call us Monday through Friday, 7 a.m. to 6 p.m. (local time):

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Montana and Wyoming: 888-467-2669
South Dakota and Nebraska: 800-245-6977

Or you can stop by one of our convenient walk-in offices. Visit NorthWesternEnergy.com for office hours in your area.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 25
SOUTH DAKOTA Canceling Original Sheet No. 25

{var id=SYSTEMDATE}

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

RE: Budget Bill Annual Review

After an annual review of your Budget Billing amount, we have adjusted your monthly amount to \${var id=BUDGETAMT} beginning with your next bill.

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During this review, we calculate your base Budget Bill amount by looking at your previous 12 month's consumption at the current energy rates. Fluctuating costs of electricity or natural gas and changes in energy use in your home or business may affect base Budget Bill amounts. We also divided your actual balance of \${var id=ARBALANCE} by 12 and added or subtracted it to your base Budget Bill amount to arrive at the new monthly amount. If a balance is owing on your account, you may make an additional payment to decrease the balance to lower your new Budget Bill amount. Please contact us if you choose this option and we can review your account with you.

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If you have any questions or would like to make an additional payment (fees may apply), please call us Monday through Friday, 7 a.m. to 6 p.m. (local time):

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Montana and Wyoming: 888-467-2669
South Dakota and Nebraska: 800-245-6977

Or you can stop by one of our convenient walk-in offices. Visit NorthWesternEnergy.com for office hours in your area.

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Sincerely,

NorthWestern Energy
Customer Care Department

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIoux FALLS	1st Revised Sheet No. 26
SOUTH DAKOTA	Canceling Original Sheet No. 26

{var id=SYSTEMDATE}

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

You are currently enrolled in our Budget Billing program. Because you have a large credit balance on your account, our program can no longer calculate an accurate Budget Billing amount.

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Your account has been removed from our Budget Billing program. If you would like to re-enroll in our Budget Billing program, please contact us and we can review your account with you.

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If you have any questions, please call us Monday through Friday, 7 a.m. to 6 p.m. (local time):

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Or you can stop by one of our convenient walk-in offices. Visit NorthWesternEnergy.com for office hours in your area.

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Sincerely,

NorthWestern Energy
Customer Care Department

Date Filed: July 28, 2016
EL16-

Effective Date: September 1, 2016
Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY	Section No. 6
SIOUX FALLS	<u>1st Revised</u> Sheet No. 27
SOUTH DAKOTA	<u>Canceling Original</u> Sheet No. 27

{var id=SYSTEMDATE}

N

{var id=CUSTNAME}
{var id=ACCTADDR 1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

RE: Budget Billing Welcome Letter

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Thank you for participating in NorthWestern Energy’s Budget Billing Program. By enrolling in this program, you level out the seasonal highs and lows of your utility bill by dividing your energy use into equal monthly payments. We have calculated that your monthly budget bill amount will be \${var id=BUDGETAMT}, and will begin with your next bill. As a Budget Billing customer, your monthly statements will include a summary of current charges, current account balance and current Budget Bill amount due. Budget Billing plans are reviewed throughout the year. If your energy use goes up or down compared to last year or energy prices change, it may be necessary to adjust your Budget Billing amount accordingly. We will notify you prior to any changes becoming effective. If you have any questions about the balances of your account, please contact us and we can review your account with you.

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Please note your continued participation in the program requires we receive your Budget Bill payment by the due date each month. If you decide to discontinue participation in the program or close your account, the actual account balance will be applied to your next billing statement.

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NorthWestern Energy
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SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY Section No. 6
SIOUX FALLS 1st Revised Sheet No. 28
SOUTH DAKOTA Canceling Original Sheet No. 28

{var id=SYSTEMDATE}

N

{var id=CUSTNAME}
{var id=ACCTADDR1}
{var id=ACCTADDR2}
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR}

RE: Budget Bill Quality Review

After a review of your Budget Billing account, we have adjusted your monthly amount to \${var id=BUDGETAMT} beginning with your next bill.

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During this review, we calculate your base Budget Bill amount by looking at your previous 12 month's consumption at the current energy rates. Fluctuating costs of electricity or natural gas and changes in energy use in your home or business may affect base Budget Bill amounts. We also divided your actual balance of \${var id=ARBALANCE} by 12 and added or subtracted it to your base Budget Bill amount to arrive at the new monthly amount. If a balance is owing on your account, you may make an additional payment to decrease the balance to lower your new Budget Bill amount. Please contact us if you choose this option and we can review your account with you.

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