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Xcel Energy

Docket No.: EL16-017

Response To: SD Public Utilities Commission Information Request No. 1-5

Requestor: Lorena Reichart

Date Received: May 26, 2016

Question:

Why is the web address not listed next to the Payment Options - Online View and Pay of the bill backer and disconnection notice backer?

Response:

The web address is already listed on both backers on the top right of the page under “Important Addresses/General Inquiries.” On the Standard Bill Backer, it is shown again under the “Payment Options” (Learn more at xcelenergy.com>My Account). On the Disconnect Notice Backer it is shown again under “Payment Options” (Learn more at xcelenergy.com/payment). Due to the fact that the web address is shown twice on each backer, it is felt that further additions are not needed.

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