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Xcel Energy

Docket No.: EL16-017

Response To: SD Public Utilities Commission      Information Request No.      1-4

Requestor: Lorena Reichart

Date Received: May 26, 2016

Question:

In reference to the Payment Options – Pay Stations portion of the bill backer and disconnection notice backer, are payments made at pay stations posted the same day?

Response:

Payments are not posted the same day as they are made at a pay station. Payments are posted as shown below.

Payment Source	Customer Makes Payment	Normal CRS payment posting date
Pay Station	on a business day	next business day, posted by 3 p.m. CT
	on a Sat, Sun, or Holiday	next business day, posted by 3 p.m. CT

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Date: June 9, 2016