Line					To	ta! Invoice	SI	D Electric	
No.	Category	Account Description	Account Number	Posting Date		Amount		Amount	Comments
	(a)	(b)	(c)	(d)		(e)		(f)	(g)
1	909 - Safety	Advert Production	03S-Z552-DIG	3/25/2014	\$	1,354.93	\$	785.86	Call Before You Dig
2		Advert Production	03S-Z552-DIG	6/2/2014	\$	924.95	\$	536.47	Call Before You Dig
3		Advert Production	03\$-Z552-DIG	6/2/2014	\$	274.71	\$	159.33	Call Before You Dig
4		Advert Production	03S-Z552-DIG	6/2/2014	\$	1,694.16	\$	982.61	Call Before You Dig
5		Advert Production	03S-Z552-DIG	6/2/2014	\$	786.67	\$	456.27	Call Before You Dig
6		Advert Production	03S-Z552-DIG	6/25/2014	\$	371.45	\$	215.44	Call Before You Dig
7		Advert Radio	03S-Z552-DIG	6/26/2014	\$	7,554.30	\$	4,381.49	Call Before You Dig
8		Advert Radio	03S-Z552-DIG	8/8/2014	\$	3,094.54	\$	1,794.83	Call Before You Dig
9		Advert Radio	03S-Z552-DIG	6/2/2014	\$	1,621.00	\$	940.18	Call Before You Dig
10		Advert Radio	03S-Z552-DIG	6/25/2014	\$	2,550.00	\$	1,479.00	Call Before You Dig
11		Advert Television	03S-Z552-DIG	6/26/2014	\$	2,812.00	\$	1,630.96	Call Before You Dig
12		AdvertSigns/Banner	03S-Z552-DIG	6/26/2014	\$	7,749.41	\$	4,494.66	Call Before You Dig
13		AdvertSigns/Banner	03S-Z552-DIG	6/25/2014	\$	2,329.40	\$	1,351.05	Call Before You Dig
14		AdvertSigns/Banner	03S-Z552-DIG	6/2/2014	\$	1,789.41	\$	1,037.86	Call Before You Dig
15					\$	34,906.93	\$	20,246.02	·
16					-				
17									
18	909 - Safety	Advert Television	03S-Z553-LLB	12/18/20 1 3	\$	6,894.00	\$	6,894.00	Louie the Lightning Bug
19	-	Advert Television	03S-Z553-LLB	12/18/2013	\$	7,245.60	\$	7.245.60	Louie the Lightning Bug
20		Office Supplies	03S-Z553-LLB	6/9/2014	\$	50.00	\$	50.00	Louie the Lightning Bug
21		Advert Production	03S-Z553-LLB	4/14/2014	\$	452.27	\$	452.27	Louie the Lightning Bug
22		Advert Production	03S-Z553-LLB	4/14/2014	\$	452.27	\$	452.27	Louie the Lightning Bug
23		Advert Production	03S-Z553-LLB	4/14/2014	\$	4,389.35	\$	4,389.35	Louie the Lightning Bug
24		Advert Production	03S-Z553-LLB	5/22/2014	\$	311.35	\$	311.35	Louie the Lightning Bug
25		Advert Television	03S-Z553-LLB	5/22/2014	\$	4,867.47	\$	4,867,47	Louie the Lightning Bug
26		Advert Television	03S-Z553-LLB	6/26/2014	\$	1,445.47	\$	1,445.47	Louie the Lightning Bug
27		Advert Television	03S-Z553-LLB	9/29/2014	\$	1,425.47	\$	1,425.47	Louie the Lightning Bug
28		Advert Television	03S-Z553-LLB	6/2/2014	\$	3,994.94	\$	3,994.94	Louie the Lightning Bug
29		Mktg Promo/Trd Shows	03S-Z553-LLB	3/12/2014	\$	201.39	\$	201.39	Louie the Lightning Bug
30		-			\$	31,729.58	\$	31,729.58	3 3 3

Line				.	Total Invoice	SD Electric	•
No.	Category	Account Description	Account Number	Posting Date	Amount	Amount	Comments
	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1	909 - Safety	Advert Production	03S-Z549-SEL	11/4/2013	\$ 3,635.84	\$ 3,635.84	Electric Safety
2	-	Advert Production	03S-Z549-SEL	3/25/2014	\$ 1,301.37	\$ 1,301.37	Electric Safety
3		Advert Production	03S-Z549-SEL	6/26/2014	\$ 2,330.32	\$ 2,330.32	Electric Safety
4		Advert Production	03S-Z549-SEL	8/8/2014	\$ 1,693.63	\$ 1,693.63	Electric Safety
5		Advert Production	03S-Z549-SEL	8/8/2014	\$ 768.73	\$ 768.73	Electric Safety
6		Advert Production	03S-Z549-SEL	8/8/2014	\$ 1,224.68	\$ 1,224.68	Electric Safety
7		Advert Print	03S-Z549-SEL	7/30/2014	\$ 1,258.00	\$ 1,258.00	Electric Safety
8		Advert Print	03S-Z549-SEL	9/29/2014	\$ 629.00	\$ 629.00	Electric Safety
9		Advert Print	03S-Z549-SEL	5/22/2014	\$ 629.00	\$ 629.00	Electric Safety
10		Advert Radio	03S-Z549-SEL	9/2/2014	\$ 7,100.00	\$ 7,100.00	Electric Safety
11		Advert Television	03S-Z549-SEL	9/2/2014	\$ 1,330.50	\$ 1,330.50	Electric Safety
12		Advert Television	03S-Z549-SEL	8/8/2014	\$ 5,061.75	\$ 5,061.75	Electric Safety
13		AdvertSigns/Banner	03S-Z549-SEL	6/26/2014	\$ 7,362.35	\$ 7,362.35	Electric Safety
14		AdvertSigns/Banner	03S-Z549-SEL	8/8/2014	\$ 4,301.18	\$ 4,301.18	Electric Safety
15		·			\$ 38,626.35	\$ 38,626.35	•
16							
17							
18	909 - Safety	Advert Production	03S-Z550-STT	9/29/2014	\$ 206.27	\$ 206.27	Tree Safety & Awareness
19	-	Advert Production	03S-Z550-STT	9/29/2014	\$ 787.39	\$ 787.39	Tree Safety & Awareness
20		Advert Production	03S-Z550-STT	9/29/2014	\$ 362.38	\$ 362.38	Tree Safety & Awareness
21		Advert Radio	03S-Z550-STT	9/29/2014	\$ 4,973.73	\$ 4,973.73	Tree Safety & Awareness
22		Advert Internet	03S-Z550-STT	9/29/2014	\$ 1,400.00_	\$ 1,400.00	Tree Safety & Awareness
23					\$ 7,729.77	\$ 7,729.77	•
24							
25							
26	909 - Informational	Advert Other	04S-Z535-PDA	1/30/2014	\$ 576.00	\$ 334.08	Phone Directory Ads
27		Advert Other	04S-Z535-PDA	2/14/2014	\$ 3.26	\$ 1.89	Phone Directory Ads
28		Advert Other	04S-Z535-PDA	2/27/2014	\$ 284.58	\$ 165.06	Phone Directory Ads
29		Advert Other	04S-Z535-PDA	6/2/2014	\$ 1,352.00	\$ 784.16	Phone Directory Ads
30		Advert Other	04S-Z535-PDA	9/29/2014	\$ 576.00	\$ 334.08	Phone Directory Ads
31		Advert Other	04S-Z535-PDA	3/25/2014	\$ 288.85	\$ 167.53	Phone Directory Ads
32		Advert Other	04S-Z535-PDA	3/25/2014	\$ 1,863.00	\$ 1,080.54	Phone Directory Ads
33		Advert Other	04S-Z535-PDA	6/2/2014	\$ 7,705.00	\$ 4,468.90	Phone Directory Ads
34		Advert Other	04S-Z535-PDA	9/3/2014	\$ 2,328.00	\$ 1,350.24	Phone Directory Ads
35		Advert Other	04S-Z535-PDA	7/28/2014	\$ 1,612.00	\$ 934.96	Phone Directory Ads
36		Advert Other	04S-Z535-PDA	7/29/2014	\$ 514.00	\$ 298.12	Phone Directory Ads
37		Advert Other	04S-Z535-PDA	5/2/2014	\$ 8.60	\$ 4.99	Phone Directory Ads
38		Advert Other	04S-Z535-PDA	12/10/2013	\$ 504.00	\$ 287.28	Phone Directory Ads
39		Advert Other	04S-Z535-PDA	12/30/2013	\$ 2,184.00	\$ 1,244.88	Phone Directory Ads
40					\$ 19,799.29	\$ 11,456.71	

Line					То	tal Invoice	s	SD Electric	
No.	Category	Account Description	Account Number	Posting Date		Amount		Amount	Comments
	(a)	(b)	(c)	(d)		(e)		(f)	(g)
			050 7540 0140	40/40/00/40		440.00	•	050.00	Out the Film Frank Burner
1	909 - Conservation	Advert Production	05S-Z542-CUC	12/18/2013	\$	443.29	\$	252.68	Customer Education/Easy Billing
2		Advert Production	05S-Z542-CUC	12/18/2013	\$	390.84	\$	222.78	Customer Education/Easy Billing
3		Advert Radio	05S-Z542-CUC	12/18/2013	\$	2,006.00	\$	1,143.42	Customer Education/Easy Billing
4		Advert Radio	05S - Z542-CUC	12/20/2013	\$	40.00	\$	22.80	Customer Education/Easy Billing
5		Advert Television	05S-Z542-CUC	12/20/2013	\$	4,219.00	\$	2,404.83	Customer Education/Easy Billing
6		Advert Television	05S-Z542-CUC	12/20/2013	\$	1,976.47	\$	1,126.59	Customer Education/Easy Billing
7		Advert Internet	05S-Z542-CUC	12/18/2013	\$	7,629.41	\$	4,348.76	Customer Education/Easy Billing
8		Advert Internet	05S-Z542-CUC	12/18/2013	\$	2,652.94	\$	1,512.18	Customer Education/Easy Billing
9		Advert Internet	05S-Z542-CUC	12/20/2013	\$	1,050.00	\$	598.50	Customer Education/Easy Billing
10		Advert Internet	05S-Z542-CUC	12/20/2013	\$	650.00	\$	370.50	Customer Education/Easy Billing
11		Outside Serv-Other	05S-Z542-CUC	5/22/2014	\$	75.00	\$	43.50	Customer Education/Easy Billing
12		Advert Production	05S-Z542-CUC	3/25/2014	\$	1,315.85	\$	763.19	Customer Education/Easy Billing
13		Advert Production	05S-Z542-CUC	6/2/2014	\$	6,645.57	\$	3,854.43	Customer Education/Easy Billing
14		Advert Production	05S-Z542-CUC	6/26/2014	\$	301.66	\$	174.96	Customer Education/Easy Billing
15		Advert Print	05S-Z542-CUC	8/15/2014	\$	1,476.47	\$	856.35	Customer Education/Easy Billing
16		Advert Print	05S-Z542-CUC	9/2/2014	\$	1,024.71	\$	594.33	Customer Education/Easy Billing
17		Advert Radio	05S-Z542-CUC	6/2/2014	\$	764.71	\$	443.53	Customer Education/Easy Billing
18		Advert Radio	05S-Z542-CUC	6/12/2014	\$	1,907.67	\$	1,106.45	Customer Education/Easy Billing
19		Advert Internet	05S-Z542-CUC	8/15/2014	\$	764.71	\$	443.53	Customer Education/Easy Billing
20		Advert Internet	05S-Z542-CUC	9/2/2014	\$	3,480.00	\$	2,018.40	Customer Education/Easy Billing
21		Mkta Promo/Trd Shows	05S-Z542-CUC	5/23/2014	\$	25.00	\$	14.50	Customer Education/Easy Billing
22		Mktg Promo/Trd Shows	05S-Z542-CUC	5/23/2014	\$	83.74	\$	48.57	Customer Education/Easy Billing
23		Mktg Promo/Trd Shows	05S-Z542-CUC	5/23/2014	\$	528.94	\$	306.79	Customer Education/Easy Billing
24		Mktg Promo/Trd Shows	05S-Z542-CUC	5/6/2014	\$	105.77	\$	61.35	Customer Education/Easy Billing
25		Mktg Promo/Trd Shows	05S-Z542-CUC	5/6/2014	\$	105.77	\$	61.35	Customer Education/Easy Billing
26		Mktg Promo/Trd Shows	05S-Z542-CUC	5/6/2014	\$	105.77	\$	61.35	Customer Education/Easy Billing
27		9 1,112 2112111			\$	39,769.29	\$	22,855.61	,

Line No.	Category	Account Description	Account Number	Posting Date		otal Invoice	Adjusted	•
110.	(a)	(b)	(c)	(d)		Amount (e)	 Amount (f)	Comments (g)
1	909 - Informational	Postage	04S-Z558-MBI	10/8/2013	\$	39.47	\$ 22.50	Monthly Bill Insert
2	•	Postage	04S-Z558-MBI	10/9/2013	\$	34.38	\$ 19.60	Monthly Bill Insert
3		Shipping & Handling	04S-Z558-MBI	10/25/2013	\$	7.27	\$ 4.14	Monthly Bill Insert
4		Outside Serv-Other	04S-Z558-MBI	10/8/2013	\$	3,519.62	\$ 2,006.18	Monthly Bill Insert
5		Outside Serv-Other	04S-Z558-MBI	10/9/2013	\$	1,133.54	\$ 646.12	Monthly Bill Insert
6		Postage	04S-Z558-MBI	11/7/2013	\$	39.47	\$ 22.50	Monthly Bill Insert
7		Outside Serv-Other	04S-Z558-MBI	11/7/2013	\$	2,283.24	\$ 1,301.45	Monthly Bill Insert
8		Postage	04S-Z558-MBI	12/4/2013	\$	39.47	\$ 22.50	Monthly Bill Insert
9		Postage	04S-Z558-MBI	12/4/2013	\$	32.49	\$ 18.52	Monthly Bill Insert
10		Postage	04S-Z558-MBI	12/30/2013	\$	39.47	\$ 22.50	Monthly Bill Insert
11		Shipping & Handling	04S-Z558-MBI	12/6/2013	\$	7.28	\$ 4.15	Monthly Bill Insert
12		Outside Serv-Other	04S-Z558-MBI	12/4/2013	\$	3,519.62	\$ 2,006.18	Monthly Bill Insert
13		Outside Serv-Other	04S-Z558-MBI	12/4/2013	\$	1,135.91	\$ 647.47	Monthly Bill Insert
14		Outside Serv-Other	04S-Z558-MBI	12/30/2013	\$	3,519.62	\$ 2.006.18	Monthly Bill Insert
15		Postage	04S-Z558-MBI	2/6/2014	\$	39.47	\$ 22.89	Monthly Bill Insert
16		Postage	04S-Z558-MBI	2/6/2014	\$	29.01	\$ 16.83	Monthly Bill Insert
17		Postage	04S-Z558-MBI	3/10/2014	\$	41.81	\$ 24.25	Monthly Bill Insert
18		Postage	04S-Z558-MBI	7/18/2014	\$	41.81	\$ 24.25	Monthly Bill Insert
19		Postage	04S-Z558-MBI	4/1/2014	\$	41.81	\$ 24.25	Monthly Bill Insert
20		Postage	04S-Z558-MBI	5/7/2014	\$	41.81	\$ 24.25	Monthly Bill Insert
21		Postage	04S-Z558-MBI	8/11/2014	\$	39.47	\$ 22.89	Monthly Bill Insert
22		Postage	04S-Z558-MBI	9/10/2014	\$	41.81	\$ 24.25	Monthly Bill Insert
23		Shipping & Handling	04S-Z558-MBI	9/9/2014	\$	14.69	\$ 8.52	Monthly Bill Insert
24		Shipping & Handling	04S-Z558-MBI	1/13/2014	\$	8.14	\$ 4.72	Monthly Bill Insert
25		Shipping & Handling	04S-Z558-MBI	1/13/2014	\$	10.41	\$ 6.04	Monthly Bill Insert
26		Shipping & Handling	04S-Z558-MBI	3/17/2014	\$	7.28	\$ 4.22	Monthly Bill Insert
27		Shipping & Handling	04S-Z558-MBI	4/15/2014	\$	7.27	\$ 4.22	Monthly Bill Insert
28		Shipping & Handling	04S-Z558-MBI	6/26/2014	\$	7.78	\$ 4.51	Monthly Bill Insert
29		Shipping & Handling	04S-Z558-MBI	7/23/2014	\$	13.10	\$ 7.60	Monthly Bill Insert
30		Shipping & Handling	04S-Z558-MBI	7/23/2014	\$	13.10	\$ 7.60	Monthly Bill Insert
31		Outside Serv-Other	04S-Z558-MBI	2/6/2014	\$	3,519.62	\$ 2,041.38	Monthly Bill Insert
32		Outside Serv-Other	04S-Z558-MBI	2/6/2014	\$	1,252.92	\$ 726.69	Monthly Bill Insert
33		Outside Serv-Other	04S-Z558-MBI	3/10/2014	\$	3,814.08	\$ 2,212.17	Monthly Bill Insert
34		Outside Serv-Other	04S-Z558-MBI	6/9/2014	\$	39.47	\$ 22.89	Monthly Bill Insert
35		Outside Serv-Other	04S-Z558-MBI	6/9/2014	\$	3,625.20	\$ 2,102.62	Monthly Bill Insert
36		Outside Serv-Other	04S-Z558-MBI	7/18/2014	\$	3,622.86	\$ 2,101.26	Monthly Bill Insert
37		Outside Serv-Other	04S-Z558-MBI	7/18/2014	\$	766.38	\$ 444.50	Monthly Bill Insert
38		Outside Serv-Other	04S-Z558-MBI	4/1/2014	\$	3,517.28	\$ 2,040.02	Monthly Bill Insert
39		Outside Serv-Other	04S-Z558-MBI	5/7/2014	\$	3,814.08	\$ 2,212.17	Monthly Bill Insert
40		Outside Serv-Other	04S-Z558-MBI	8/11/2014	\$	3,773.60	\$ 2,188.69	Monthly Bill Insert
41		Outside Serv-Other	04S-Z558-MBI	9/10/2014	\$_	3,622.86	\$ 2,101.26	Monthly Bill Insert
42					\$	47,117.97	\$ 27,174.91	

Line					 tal Invoice	Adjusted	_
No.	Category	Account Description	Account Number	Posting Date	 Amount	 Amount	Comments
	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1	930.1 - Special Events	Office Supplies	05S-Z557-SPE	7/4/2014	\$ 1,576.98	\$ 914.65	South Dakota State Fair
2		Meals-NonRecog/Socia	05S-Z557-SPE	8/1/2014	\$ 5.10	\$ 2.96	South Dakota State Fair
3		Meals-NonRecog/Socia	05S-Z557-SPE	8/13/2014	\$ 8.25	\$ 4.79	South Dakota State Fair
4		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 3.00	\$ 1.74	South Dakota State Fair
5		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 87.56	\$ 50.78	South Dakota State Fair
6		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 11.00	\$ 6.38	South Dakota State Fair
7		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 5.77	\$ 3.35	South Dakota State Fair
8		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 12.57	\$ 7.29	South Dakota State Fair
9		Meals-NonRecog/Socia	05S-Z557-SPE	9/1/2014	\$ 35.92	\$ 20.83	South Dakota State Fair
10		Meals-NonRecog/Socia	05S-Z557-SPE	9/29/2014	\$ 520.00	\$ 301.60	South Dakota State Fair
11		Lodging Expense	05S-Z557-SPE	8/8/2014	\$ 405.75	\$ 235.34	South Dakota State Fair
12		Misc. Rent Expense	05S-Z557-SPE	9/1/2014	\$ 675.00	\$ 391.50	South Dakota State Fair
13		Misc. Rent Expense	05S-Z557-SPE	9/12/2014	\$ 89.04	\$ 51.64	South Dakota State Fair
14		Mktg Promo/Trd Shows	05S-Z557-SPE	7/1/2014	\$ 100.17	\$ 58.10	South Dakota State Fair
15		Mktg Promo/Trd Shows	05S-Z557-SPE	9/29/2014	\$ 12,500.00	\$ 7,250.00	South Dakota State Fair
16		Mktg Promo/Trd Shows	05S-Z557-SPE	9/29/2014	\$ 1,000.00	\$ 580.00	South Dakota State Fair
17		Mktg Promo/Trd Shows	05S-Z557-SPE	9/24/2014	\$ 2,123.88	\$ 1,231.85	South Dakota State Fair
18		Mktg Promo/Trd Shows	05S-Z557-SPE	8/1/2014	\$ 99.00	\$ 57.42	South Dakota State Fair
19		Mktg Promo/Trd Shows	05S-Z557 - SPE	8/6/2014	\$ 1,004.67	\$ 582.71	South Dakota State Fair
20		Mktg Promo/Trd Shows	05S-Z557-SPE	9/12/2014	\$ 1,427.23	\$ 827.79	South Dakota State Fair
21		Mktg Promo/Trd Shows	05S-Z557-SPE	9/24/2014	\$ 2,811.77	\$ 1,630.83	South Dakota State Fair
22		Mktg Promo/Trd Shows	05S-Z557-SPE	8/22/2014	\$ 100.00	\$ 58.00	South Dakota State Fair
23		Permit, Licens&Fees	05S-Z557-SPE	9/1/2014	\$ 150.00	\$ 87.00	South Dakota State Fair
24		Meals-Recog&Social	05S-Z557-SPE	10/21/2013	\$ 448.00	\$ 255.36	South Dakota State Fair
25		Outside Serv-Other	05S-Z557-SPE	10/21/2013	\$ 11.13	\$ 6.34	South Dakota State Fair
26		Mktg Promo/Trd Shows	05S-Z557 - SPE	10/21/2013	\$ 2,775.58	\$ 1,582.08	South Dakota State Fair
27		Mktg Promo/Trd Shows	05S-Z557-SPE	11/15/2013	\$ 3,181.34	\$ 1,813.36	South Dakota State Fair
28		Meals-NonRecog/Socia	05S-Z560-HEE	10/1/2013	\$ 313.96	\$ 178.96	Home Energy Expos
29		Mktg Promo/Trd Shows	05S-Z560-HEE	10/22/2013	\$ 1,500.00	\$ 855.00	Home Energy Expos
30		Mktg Promo/Trd Shows	05S-Z560-HEE	10/22/2013	\$ 4,250.00	\$ 2,422.50	Home Energy Expos
31		Mktg Promo/Trd Shows	05S-Z560-HEE	10/22/2013	\$ 4,250.00	\$ 2,422.50	Home Energy Expos
32		Advert Print	05S-Z543-EEF	9/29/2014	\$ 1,022.35	\$ 592.96	Energy Efficiency
33		Advert Print	05S-Z543-EEF	9/29/2014	\$ 457.06	\$ 265.09	Energy Efficiency
34		Advert Production	05S-Z543-EEF	11/4/2013	\$ 868.50	\$ 495.05	Energy Efficiency
35		Advert Print	05S-Z543-EEF	11/4/2013	\$ 670.59	\$ 382.24	Energy Efficiency
36		Advert Print	05\$-Z543-EEF	11/4/2013	\$ 3,508.73	\$ 1,999.98	Energy Efficiency
37		Mktg Promo/Trd Shows	05\$-Z543-EEF	12/31/2013	\$ 8.98_	\$ 5.12	Energy Efficiency
38					\$ 48,018.88	\$ 27,633.08	
39							
40						 _	
41		Grand Total of Claimed Ad	vertising	<u> </u>		\$ 187,452.03	

Disconnect your service right from our site

Leaving campus and need to disconnect your utility service?

NorthWestern Energy makes it easy to stop service right from our website.

Schedule it ahead of time so you don't forget. And if you want to transfer or set up service, we've got that covered too!

NorthWesterni Energy

Delivering a Bright Future





Moving out? Follow these simple steps to schedule your disconnect today:

- 1. Go to NorthWesternEnergy.com.
- 2. At the top right of the page, Log In to or Register your energy account. If you already have a My Energy Account, go to step 6.
- 3. Click on Register for My Energy Account under the sign-in form.
- 4. Complete the registration form and submit.

You will need your account number, found in the top right corner of your bill, and one piece of personal identification information, such as your date of birth or social security number

- 5. Once you have chosen your username and password, you will be able to Log In to the portal dashboard.
- 6. Once in the My Energy Account dashboard, click on Service Requests in the blue main navigation and then click on Transfer/Discontinue in the grey bar to the left.
- 7. Fill out the form to schedule when you'd like service to stop - and you're set! If you want to transfer service, you

can do that here too.



Visit NorthWesternEnergy.com and click Establish Service Request at the bottom left of the homepage to begin new service at your new place!

Have questions?

Call us in Montana at 888-467-2669. Call us in South Dakota or Nebraska at 800-245-6977.

Customer Service

M-F, 7am - 6pm 24/7 Emergency Service







CLIENT: NorthWestern Energy
PROJECT: Move Out College Promo

JOB #: N807-24790 R30 and R15, and Talking Points

DATE: April 18, 2014

:30 Radio

Are you a NorthWestern Energy customer and graduating or leaving campus for the summer? Then you'll need to disconnect your utility service. And we can help! Just come down to LOCATION on DATE at TIME and a NorthWestern Energy rep will be on hand to help you schedule your disconnect right from their website. You can also learn how to manage your account, transfer service or set up new service. While you're here, enjoy a free snack on us and pick up a <u>free</u> flash drive – *while supplies last*. Moving out is made easy with NorthWestern Energy.

:15 Radio

Are you a NorthWestern Energy customer and graduating or leaving campus for the summer? Then you'll need to disconnect your utility service. And we can help! Just come down to LOCATION on DATE at TIME and a NorthWestern Energy rep will be on hand to help you schedule your disconnect right from their website.

Talking Points

- NorthWestern Energy makes it easy to stop service right from their website.
- Schedule it ahead of time so you don't forget.
- If you want to transfer or set up service, you can do that online, too.
- You just need to login or register for your My Energy Account at NorthWesternEnergy.com
- Come visit with a NorthWestern Energy rep at LOCATION on DATE at TIME to learn how
- NorthWestern Energy will be giving away free flash drives and snacks while supplies last
- NorthWestern Energy provides electricity and natural gas in the Upper Midwest and Northwest, serving approximately 678,200 customers in Montana, South Dakota and Nebraska.

1408 Locust Street Des Moines, IA 50309 P 515.243.2845 F 515.243.6351 flynnwright.com



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LOOK UP, LOOK OUT, and LOOK around...



Farm safety begins with being alert.

We can get a little too comfortable with our work and equipment. Always keep at least a 10 foot circle of safety between you, your equipment, and overhead power lines

> NorthWesterni Energy

> > Delivering a Bright future



2013 Plan Where You Plant Program



This fall, employee volunteers have been planting trees throughout our service territories. Twelve tree-planting events were held in Montana and South Dakota as part of the second annual Plan Where You Plant safety campaign.

The tree plantings aim at community beautification and provide an opportunity for NorthWestern to share the importance of planning before you plant to avoid later issues with power lines. The events also serve as a reminder to homeowners and others to call 811 before they dig to avoid hitting underground utility lines.

Overall, more than 300 trees were planted in parks and along trails in communities across our service territory.



Tweet! Tweet! NorthWestern Energy is now on Twitter! We have three handles — one for each of our state service territories. We tweet about outages, restoration times and during major events. If your power goes out, check Twitter to see what might be happening in your area.

Safety Tips For Changing Seasons

As the leaves change and the air becomes more brisk, we can expect anything from heavy snowfall and severe ice storms to strong winds. You can help avoid needless injury by making sure your whole family is educated on the following basic safety rules,



- Treat all fallon lines as if they are energized and deadly — stay away and call 9-1-1 immediately.
 Keep other people and pets away too.
- Keep anything you may be holding or using at least 10-feet away from any power line, whether the line is above or has fallen on the ground. This is especially important to remember when doing fall cleaning around your home and you might be up on ladders or carrying items overhead.
- Ensure your meter is free and clear of all debris.
- If your power goes out, contact NorthWestern Energy immediately to report the outage. We are available 24 hours a day, 7 days a week.



Energy Vampires Haunting Your Wallet?

Do you ever get up at night and find that you don't need to turn on the light? You are guided by twinkling little lights, digital displays of various appliances and electronic devices. Only these devices are like vampires silently sucking away energy even when they are turned "off." This wasted energy, known as standby power, energy vampires, or phantom energy loss, represents a relatively small but growing percentage of an individual home's electricity

According to ENERGY STAR®, the average U.S. household spends \$100 per year to power devices while they are off (or in standby mode). On a national basis, standby power accounts for more than 100 billion kilowatt hours of annual U.S. electricity consumption and more than \$10 billion in annual energy costs.

Some of the biggest energy wasters in most homes are the adapters that come with rechargeable battery-powered cordless phones, cell phones, digital cameras and music players, power tools, and other electronic devices. Most draw power whenever they're plugged into an outlet, regardless of whether the device battery is fully charged—OR EVEN CONNECTED. Other cultorits include appliances or electronic equipment with standby capability (such as televisions and computer monitors), a remote control, and/or a digital clock display (such as microwaves, DVD players, and stereo systems).

So what can you do to stop it?

Unplug it! Unplug your phone, camera, portable media player, and/or power tool charger. Unplug your television and attached electronics. Figure out which devices are causing the

most phantom energy loss and unplug them when they're not in use. To save yourself some hassle, plug all of your home entertainment system and computer components into a power strip, Just don't forget to flip the switch off when it's not in use. Unplug kitchen appliances with clocks. If you see a clock, then your kitchen device is using power. If possible, keep these appliances unplugged to prevent phantom energy usage. Surge suppressors still protect against power spikes when plugged in, even if switched off. Unfortunately, some devices such as battery backup systems and computer network servers must be left on at all times to ensure proper functioning.

Check the label. When buying an appliance or electronic device, choose the model that uses the least standby power. Choose ENERGY STAR labels because they use less energy for both regular and standby operation. If standby power is not included on a given

product label, check the U.S. Department of Energy's online database of manufacturersupplied information. Being a smart consumer can really make a difference down the road to your bottom line.

Keep it simple. Avoid buying products that include "bells and whistles" you don't need. Some of these extra features might waste energy.

Sign-Up Now for LIEAP

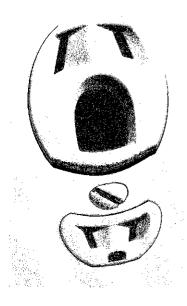
Many people are eligible for assistance to meet their energy needs but may not be receiving that help. NorthWestern Energy customers whose income meets certain guidelines may qualify for help paying energy bills or home weatherization.

The best resource to contact to find out if your household qualifies for assistance is your local Human Resource Development Council (HRDC), They can inform you about current income guidelines and helpful programs that are available such as the Low Income Energy Assistance Program (LIEAP), the Free Weatherization Program and Energy Share. Find your local council, by contacting The National Energy Assistance Referral service (NEAR). It provides individuals with contact information for the local Human Resource Council or agency nearest them, Call 1-(866) 674-6327 or

TTY 1-(866)-367-6228.

PLEASE NOTE: As we get into this year's heating season, if you find yourself falling behind on your bill - don't wait until your balance is long overdue, and the payment amount is too large for you to handle. Our Customer Service Representatives will work with you to set up a reasonable payment schedule, so you can avoid having your services disconnected. Call our Customer Contact Center toll free to learn more.





Contact us...

MONTANA

Customer Contact Center 7 a.m. - 6 p.m. M-F:

Emergency 24/7 Service

Call Before You Dig Energy Efficiency

(888) 467-2669

NERRASKA

Customer Contact Center (800) 245-6977

7 a.m. - 6 p.m. M-F

Emergency 24/7 Service

Call Before You Dig.

811

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SOUTHEDAKOTA

Customer Contact Center (800) 245-6977

7 a.m. - 6 p.m. M-F

Emergency 24/7 Service Call Belore You Dig

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Automated Phone

Payment Option:

(800) 218-4959

(via checking, savings, or money market account)

SpeedPay Automated (877) 361-4927

Phone Payment Option:

(via credit card account)

CONNECT WITH US Follow or like us on. vour favorite social network to stav up-todate on the latest company happenings.









Community Works Partners with American Red Cross

NorthWestern Energy has selected the American Red Cross chapters in Montana, South Dakota and Nebraska as its 2014 Community Works Employee Volunteer Partner.

Each year, we solicit interest from IRS-designated non-profit organizations that operate within our three-state service territory to partner with volunteer opportunities for our employees throughout the year in their communities. The chapters will split a \$25,000 corporate donation. Typically employees raise about the same amount in funds throughout the year for our corporate partner through various events, employee tournaments and activities. All funds raised go to serve others in our area.

Now in its seventh year, the Community Works Employee Volunteer Partner sponsorship has raised almost \$300,000 for various non-profit organizations. Last year's partner was Habitat for Humanity.

We hope you'll join us in helping others in need this year through one of our activities with the Red Cross or at one of our other volunteer activities this year.



Be Energy Forward

In the market for a new television? The energy efficiency of TVs has improved greatly in the past few years and even so, some models are much more efficient than others. The good news is that the best of the ENERGY STAR® TVs are also the most technologically advanced TVs available, engineered to use less energy, be better for the environment, and save you money.

When shopping, look for the features you want first and then buy the most efficient model you can. It pays to plan ahead, before going to the store visit www.energyefficientelectronics.org or download TopTen USA's list of the most efficient TVs and many other products on the market.

Our Commitment to Our Communities



NorthWestern Energy and our employees donate hundreds of thousands of dollars each year to support the local programs, organizations and services that benefit our communities.

Through our Community Works program, we provide financial assistance to numerous organizations or efforts that provide valuable services to those who live in our service territory. High school association academic and athletic awards, Shakespeare in the Parks performances, economic outlook seminars, and university programs are a few examples of events that have benefitted from our sponsorship program.

We encourage qualified nonprofit organizations that operate within our service territory to apply for donations through our Charitable Giving program. Our local committees review requests year-round and determine funding. You can relivew a summary of past donations on our website. Organizations must submit an application or written

request with proof of tax exemption under Section 501(c)(3) or Section 170 (c)(2) of the Internal Revenue Code to be eligible for consideration.

Applications for donation, program guidelines and reports can all be found by visiting www.northwesternenergy.com and selecting the Community Works link.



In the News

Here are some recent news highlights that were reported in local media. And remember to check us out on your favorite social media networks to stay current with the latest company news!

NorthWestern Energy again is warning residential and business customers about an attempted scam involving collection on allegedly overdue utility bills. Customers in South Dakota and Montana, often small businesses, have been the targets of the most recent scam attempts. The activity appears to be the latest version of a scam that has targeted a number of NorthWestern customers in the past year. Across the nation other utilities have reported similar activity. The phone callers typically seek immediate payment of "overdue" utility bills, often demanding credit-card numbers or other forms of payment that can be converted to cash. In recent incidents, callers have asked for prepaid debit cards issued by retailers, payment via PayPal or other forms of payment that prevents recovery of money by scam victims. NorthWestern reminds customers to be vigillant when it comes to anyone seeking payment information on utility bills, either in person or via the telephone or internet. The phone callers can be convincing. They might use "spoofing" software that lets them falsely display the name and phone number of the utility company on the recipient's Caller ID.

NorthWestern Energy is looking to fund cost-effective carbon offset projects in its Montana service area. Eligible conservation projects must either reduce carbon emissions or promote the incremental absorption of carbon from the atmosphere. The Request for Proposals (RFP) is issued pursuant to the Montana Public Service Commission Order No. 6943a that authorized construction of the Dave Cates Generating Station, You can find more information about this by visiting our website and looking for the carbon offset plan link in the featured section of our homepage.

In December, NorthWestern submitted its formal request to this Montana Public Service Commission to approve the purchase of 11 hydroelectric generating facilities and related assets from PPL Montaria, LLC, a wholly owned subsidiary of PPL Corporation. The filling initiates the formal regulatory process necessary to complete the previously announced \$900 million agreement between the two companies. In addition, the company is asking permission to include the hydro assets into the company's rate base and to issue the securities necessary to complete the purchase. "This proposed acquisition, if approved by the Montana Commission, will provide tramendous long-term benefits to eur austomers," said Bob Rowe, NorthWestern Energy president and CEO. "Other utilities would love to have the chance to diversify their supply portfolios with hydro power. Opportunities like this come around rarely - if ever. We believe strongly that these are the best possible resources to serve our customers - that's what they were originally built to do. If approved by the Commission, they will be permanently dedicated to serve our Montana electric customers, with future prices based on the cost of production, not on prices in the western power market,"

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Winter Safety Tips

As the winter cold continues to roll through our service territory, we want to remind you of some simple safety tips:

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- Ensure vour natural gas meter is visible at all times and accessible for maintenance and emergency responders.
- Avoid using a snow blower near a meter to keep from burying the meter with snow. Gently remove the snow or ice from around the meter with your hands or use a broom to brush it away. If ice or excessive snow has encased
 - your meter, contact NorthWestern at (888) 467-2669 for Montana customers or (800) 245-6977 for South Dakota/Nebraska customers.
- Never kick or hit your natural gas meter or its piping with a hammer or other hard object to dislodge snow or ice.
- Keep natural gas vents clear, unobstructed and free of debris. Some direct-vent and high-efficiency appliances have direct, side-wall outdoor vents and air intakes that could become obstructed during heavy snowfall. Other vents may be on the
- If you have seasonal property or are away on vacation, ask someone to check your natural gas meters and vents -- especially after a significant storm. A covered meter or vent, in addition to being potentially dangerous, can disrupt service leading to foss of heat to the structure.
- If at any time you smell a strong and persistent odor similar to sulfur or rotten eggs, leave your home immediately and avoid using any electric appliances such as light switches, garage door openers and phones -- including a cell phone. When you are a safe distance away, call NorthWestern energy or 911 to report the concern. Stay clear of the building until someone from the utility or a first responder tells you it's safe to return.
- Always watch for downed or sagging power lines especially after heavy snow or wind. Treat all downed lines as if they are energized - stay away and call NorthWestern Energy right away.
- Be prepared for power outages by having working flashlights in easy to reach locations.



Customer Contact Center 7 a.m. se p.m. M-F

Emergency 24/7 Service Call Before You Dig

811 (800) 823-5995 Energy Efficiency.

NEBRASKA

Customer Contact Genter (800) 245-6977 7 a.m. - 6 p.m. M⋅F

Emergency 24/7 Sorvice Call Before You Dig

SOUTH DANCITA

Customer Contact Center: (800) 245-6977

7 a.m. - 6 p.m. M.F.

Emergericy 24/7 Service

Call Before You Dig 811

PAYMENT

Automated Phone

Payment Option: (800) 218-4969 (via checking, savings, or money market account)

SpeedPay Automated

Phone Payment Option:

(877) 361-4927 (via credit card secount)

CONNECT WITH US Follow or like us on

your favorite social network to stay up-todate on the latest company happenings.







811

Energy



Trees Together

It's been said that the best time to plant a tree is yesterday - and the second best time is today. When we plant a tree, we put down roots that help communities become more sustainable. We're also leaving a legacy for future generations, while creating healthy and beautiful communities that

Trees provide many benefits, including cleaning the air; producing food; providing oxygen; cooling homes, streets and cities; protecting us from harsh winter weather; increasing property values; and reducing heating and

Before you plant, however, get the facts. Here are some quick tips you should know before planting a tree. For more help in planning where you plant, download our tree planting guide from our website.

- Pick a tree that's appropriate for your climate and space.
- Think about the life of the tree and don't plant near power lines. Know where overhead power lines are and plant at least 15 to 20 feet away. Trees that grow taller than 40 feet should be planted more than 35 feet away.
- Call 811 to check for underground utility lines at least two working days before you dig. Once you know where underground natural gas lines are, plant at least 25 feet away.

Come to a ree Planting Event Near You!

NorthWestern Energy has selected 12 communities to receive \$5,000 each for trees to be planted with the help of our employees. We'll have experts on hand to share tree-planting tips and safety information. To date, we've invested more than \$250,000 in trees throughout our communities. This year's tree planting schedule is below:

Montana:

- Glasgow ~ 07/31
- Havre 08/27
- Choteau 08/26
- Twin Bridges 09/03 Hamilton - 09/26

South Dakotar

- Webster 09/24
- Redfield 09/25
- Iroquois « 09/25
- Chamberfaln 09/26

Lewistown - 09/12

• Bozeman - 09/19 • Helena - 09/25

Watch for details on our Trees Together coloring contest that will be announced soon! NorthWesternEnergy.com/trees



My Energy

NorthWestern Energy makes it easy to manage your energy account from our website. You can track your energy use, sign up for paperless billing, register for EZ Pay, make a one-time payment and report a power outage. You can even start, stop or transfer service if needed.

To register your energy account:

- 1. Go to NorthWesternEnergy.com.
- 2. At the top right of the page, click register.
- 3. Click on Register for My Energy Account under the signin form.
- 4. Fill out the registration form and submit. You will need your account number and one piece of personal identification information, such as your date of birth or social security
- 5. Once you have chosen your username and password, you will be able to log in to your account whenever you want from wherever you are!



Still have questions?

Call us in Montana at 888-467-2669, Call us in South Dakota or Nebraska at 800-245-6977. Customer service is available Monday -Friday, from 7 a.m. - 6 p.m. (24/7 emergency service available).

Our contact centers field hundreds of calls from customers every day. However, there are instances when we experience longer than usual wait times - especially during major power outages. Instead of waiting on hold, you can give us the best phone number on which we can contact you and a customer service representative will call you back. You don't lose your place in line, and you don't have to wait on the phone to talk to a representative either, because we know your time is valuable!



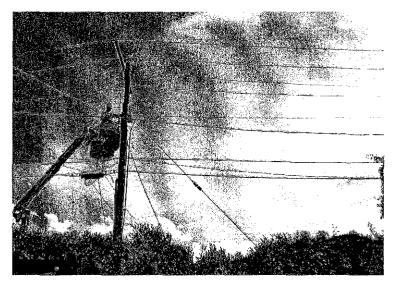
Stay Clear - Stay Safe

Making sure you stay clear of overhead power lines is vital to your safety and the safety of others.

At work, always look up before moving irrigation pipe or ladders or operating a crane. or other equipment that may come in contact with overhead power lines.

At home, be sure all swing sets, trampolines and trees are nowhere near an overhead power line. Stay a safe distance of 10 feet or more away from any overhead power lines. This 10-foot clearance not only applies to you, but also to anything you may be carrying or tools you may be working with.

For higher voltages, keep a wider distance and plan the location of heavy equipment, such as cranes, in consultation with NorthWestern Energy. Use spotters when operating lift trucks and power or farm equipment to avoid contact with overhead lines. The spotter should be



positioned near the heavy equipment maintaining contact with the operator the entire time it is being operated near high-voltage lines. The spotter's only duties should be observing the work and communicating with the operator to ensure the equipment stays at least 10 feet away from a power line.

Safety begins with being alerti

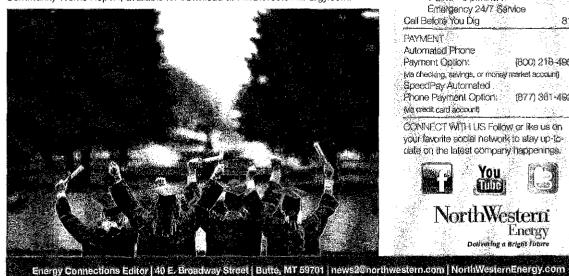
Community Works Invests in Bright Futures

NorthWestern Energy is funding \$100,000 in annual scholarships for students attending 11 universities, colleges and trade schools in Montana, Nebraska and South Dakota beginning with the fall term.

The NorthWestern Energy Community Works Scholarship is available to students from our area pursuing fields of study in engineering, computer technology, business, and utility-related trade programs.

The institutions and programs were selected based upon a review of the colleges, universities and technical schools from which NorthWestern Energy has most frequently hired new employees over the past two years; a good faith outreach efforts to support our Affirmative Action plan in terms of sourcing qualified female and minority candidates; feedback from key client managers who hire frequently; our current and potential future skill needs; and a proximity of the schools to our service territory. Participating institutions are responsible for the selection of students.

To see the list of participating colleges, visit the Community Works section of our Community Works Report, available for download at NorthWesternEnergy.com.



MONTANA Customer Contact Center (858) 467-2669 7 a.m. - 6 p.m. M-F Emergency 24/7 Service Call Before You Dig 811 Energy Efficiency (800) 523-5995 NERBAŠKA (800) 245-6977 Cuatomer Contact Center 7 a.m. - 6 p.m. M-F Emergency 24/7 Service Call Before You Dig. SOUTH BAKOTA Customer Contact Center 7 a.m. - 6 p.m. M-F Emergency 24/7 Service Call Before You Dig 811 PAYMENT Automated Phone Payment Option: (800) 218-4959 (via checking, savings, or money market account) SpeedPay Automated . Phone Payment Option: (877) 361 4927 (via credit card account) CONNECT WITH US Follow or like us on

vour favorite social network to stay up-todate on the latest company happenings.

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Contact us...



Let us help heat your home

This winter, we're helping keep families safe and healthy by assisting with home heating costs. NorthWestern Energy customers who qualify for the Low Income Energy Assistance Program (LIEAP) may receive a discount on their electric and natural gas bills. Customers who rent or own their homes may also be eligible for free weatherization measures.

To apply, contact one of our state's Human Resource Development Councils today.

For and application, call your local Department of Social Services toll-free at 1-800-233-8503.



