From: Elle Ricel

Sent: Thursday, January 29, 2015 10:19:45 PM

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To: PUC **Subject:** Unfair proposed rate hike

Auto forwarded by a Rule

The proposed rate hike is exorbitant and with reduced oil and energy prices very unnecessary. We are already being surcharged more than we (as senior citizens) can afford. Half of my \$250.00 bill is a surcharge. I am a disabled senior citizen living on a fixed income and my social security raise this year was minimal. My husband and I are already keeping our thermostat down to 65 degrees at all times. We are forced to sit wrapped in blankets now. I can't imagine what we will do it we can't afford to keep our thermostat at 65 degrees. I am asking you to refuse North Western's proposed rate for residential usage and check into the large surcharges they are adding to customers bills. Elle Rice

Elle