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Consumer Informal Complaint Form

Use this form to submit complaints to the South Dakota Public Utilities Commission's Consumer Affairs Division

South Dakota Public Utilities Commission
Capitol Building, First Floor
500 E. Capitol Ave.
Pierre, SD 57501-5070
Toll free phone: (800) 332-1782

Customer Information

*Required Field

*Your Name: Patricia Rutter

*Street Address: [Redacted]

*City: [Redacted]

*State: [Redacted]

*ZIP: [Redacted]

Day/Work Phone: [Redacted]

*E-mail Address: NA

Utility Account Number: [Redacted]

Utility Information

Company Name: BHP

Street Address: P.O. Box 6001

City: Rapid City

State: SD

ZIP code: 57709-6001

Date: 9/20/2014 (1/01/2003)

Complaint Information

Please explain your complaint in detail.

Why should we pay for a company to make even more money on us. We all suffered with the snow troubles, NO one helped me they just got a raise, enough is enough I only work 2 weeks out of each month, money is more than just tight the cage is more than screaming

Did you speak to a supervisor from your utility company?

Yes No

If "Yes," what was the result?