
From: Zens, Lois A [REDACTED]
Sent: Saturday, January 25, 2014 02:36 PM Central Standard Time
To: Nelson, Chris
Subject: Black Hills Power

Please do not them raise the rates on our power. I live inside Rapid City, I live in an all-electric area...we have no gas lines so we have no choice. We should not be punished for the loss they suffered in the blizzard of Oct. 2013. Our rates just keep going up, they should have had insurance for something like this – we are have household insurance for disasters. My last two bills have been just over \$200 (we have a 3 bedroom ranch type house) and we turn down the heat during the day while we are at work. This is the highest our bills have ever been. They have raised the rates enough. Somebody has to stop this.

Lois Zens