

-----Original Message-----

From: Toni King

To: Gary Hanson

Subject: NO to BHP's request

Sent: Jan 12, 2014 3:25 PM

I am writing to tell you that we DO NOT think Black Hill Power should pass the cost from the storm onto the customers. This isn't fair to us. We were out of power for three days and we live within city limits. We never complained once that they weren't out doing what they could to get us back up. For a time that is tough for many families, another hike in a utility bill for a reason that we had absolutely NO control over is asinine. People lost a lot of food during the outage and to restock those refrigerators and freezers can cost a lot of money. PLEASE do not let them pass another cost from this storm onto the people. And if they are able to pass on the cost and they show a profitable quarter...I'm sure you will get quite an earful.

Thank you for your time.

Ross & Toni King