
From: Desiree Davis [REDACTED]
Sent: Sunday, January 12, 2014 2:56:27 PM
To: PUC Consumer Info
Subject: Bhp wanting customers to pay for storm
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This outrages me. We have just had a rate increase a few months ago. I can not afford another rate increase. I know other people can not afford it either. Some months its choosing what even gets paid. I dont think its fair to ask the customers to pay for their equipment failure. Of course we appreciate their service but there has to be a better way to solve this. Ask the government to help out. I only lost power for 45 minutes. Some people didnt lose power at all. Some lost power for 5-7 days. And they want to have a straight across rate increase. This is not fair. It was mother natures fault, not ours. Why make the customers pay even more? We are still hurting from this storm. A lot of people lost food. My sister is a single mom of 3 kids. No job. She lost \$500 worth of meat and stuff from her freezer. She took in another family that had no heat. She at a gas stove. And now bhp wants her to choose between feeding her kids or having power? It is that serious with a lot of families I work with in Rapid City. This has really ticked me off and I hope more people stand up and fight this. Desiree Davis

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