

Customer Name : Dennis Champ
Street Address : [REDACTED].
City : Spearfish
State Code : SD
ZipCode: 57783
County Name : Lawrence
Home Phone : [REDACTED]
Customer Work Phone : [REDACTED]
Email : [REDACTED]
Utility Account Number :

Complaint Company Name : Black Hills Power
Complaint Company Address :
Complaint Company City :
Complaint Company State :
Complaint Company Zip :
Date :

Complaint Information - Please explain your complaint in detail : We have an all natural gas home. We cook with gas, heat our home with gas and heat our water with gas. Why is our electric bill three times our gas bill. We were without power for 78 hours in October and we live three miles from downtown Spearfish. Appears to me the company is not well run.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? : Lower the cost of electricity and build some efficiency into their operation. I really hope the PUC does not give Black Hills Power any rate increases.