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**From:** [REDACTED]

**Sent:** Tuesday, January 21, 2014 12:56 PM

**To:** Fiegen, Kristie

**Subject:** BHP

Kristie Fiegen,

This request from BHP for yet ANOTHER rate increase is outrageous. Bad weather is something every business has to deal with. That's their bad luck. Did BHP give me a rebate to cover the cost of the damage to my home and vehicle from the October storm? Why should I pay extra to help them recover their increased costs? They already have a monopoly. YOUR job is to protect consumers from this kind of gouging and I expect you to DO IT.

Don Atyia  
Lead, SD