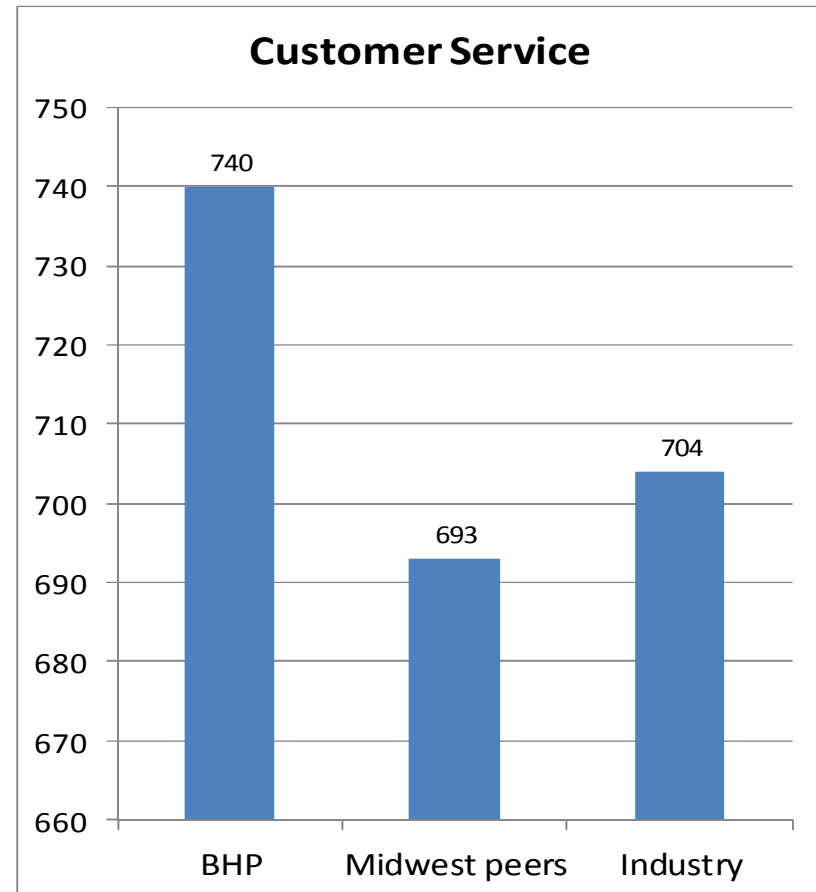
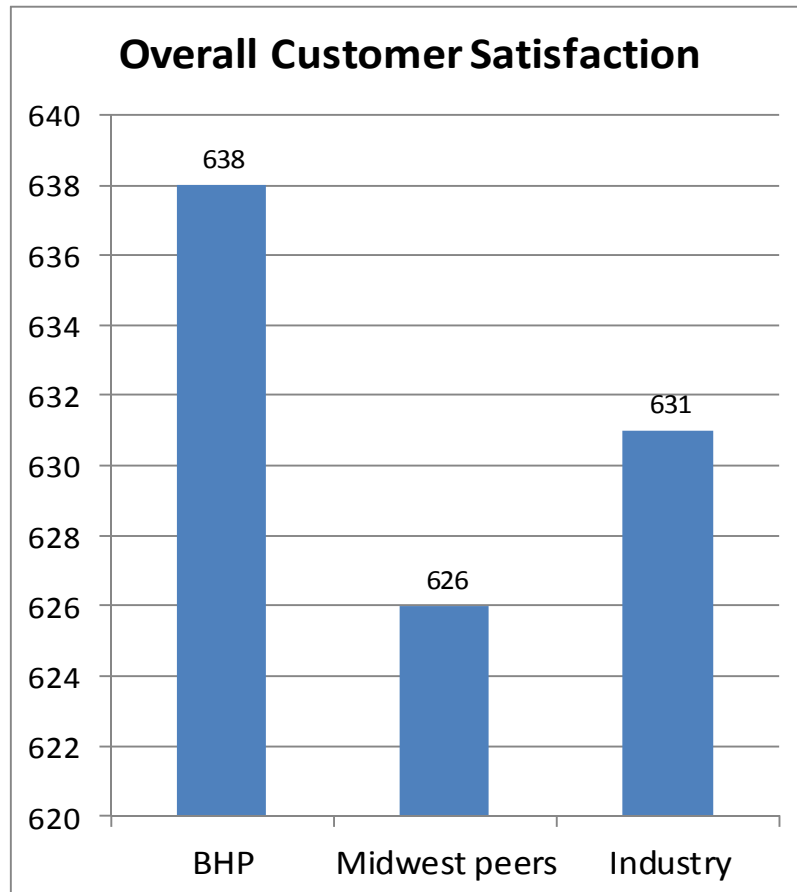


Black Hills Power

JD Power Customer Satisfaction Survey Results



• Results are year-to-date for 2012

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