

**Sent:** Thursday, August 22, 2013 02:46 PM Central Standard Time

**To:** Hanson, Gary (PUC); Fiegen, Kristie; Nelson, Chris

**Subject:** Complaint: Black Hills Power electric rates

Hello,

I am filing a complaint regarding Black Hills Power's exorbitant electrical rates. I just moved into the area and I could not believe they are charging over 9 cents per kWh. Please please do not allow a rate increase to go through for this company. In fact their rates should be lowered not raised. Other places I have lived electric rates per kWh were less than 4 or 5 cents.

If I could get electric from another company or coop, I would change over in a heartbeat and drop Black Hills Power like a bad habit. I suspect Black Hills Power has a monopoly in this area and in my opinion are taking advantage of their customers by charging monopolistic electrical rates.

The people who lived in the house I just purchased had electric bills as high as 280 dollars per month, (all electric house 1000 square feet). Personally I cannot afford an electric bil much over 50 dollars per month and I already do everything I can to conserve electricity. If there is anything I can do to aid in this effort please do not hesitate to contact me

Best Regards,