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**From:** "Gregg, Deb" <[Deb.Gregg@state.sd.us](mailto:Deb.Gregg@state.sd.us)>

**To:** [REDACTED]

**Sent:** Friday, August 23, 2013 3:56 PM

**Subject:** FW: Online Complaint Form

Dear Mr. Rolf:

Thank you for taking the time to send your comments to the commissioners at the South Dakota Public Utilities Commission regarding Black Hill Power & Light's request to increase rates. In order for the commissioners as well as other parties to the case and individuals interested to see your comments, they will be made part of the official docket. This rate case docket's filings are posted online at [www.puc.sd.gov](http://www.puc.sd.gov). Click on "Commission Actions", "Commission Dockets," "2012 Electric Dockets," and "EL12-061".

You may also wish to access a document which explains how a rate case is processed by the commission: Click on "Miscellaneous," then "Publications & Forms," then "Brochures" and "Electric Rate Increase Requests."

The commissioners understand cost increases are difficult to handle, especially for individuals and companies with limited means to increase income or revenue. I can assure you that the PUC commissioners do not wish to increase utility rates in South Dakota. The commissioners are consumers also and understand how increased costs affect us all. Please be assured that the commissioners and staff take their jobs very seriously as they carefully review rate filings as well as other utility filings on behalf of South Dakotans. Again, thank you for taking the time to write. The commissioners appreciate hearing from the affected consumers about issues before them.

Sincerely,

Deb Gregg

Consumer Affairs Manager