

Non-Legislative

SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2

CUSTOMER SERVICE FORMS

Section No. 8
4th Revised Sheet No. 1
Cancelling 3rd Revised Sheet No. 1

The Company's standard customer service forms are listed below. Copies of the forms are shown on the following sheets in the order listed.

<u>Item</u>	<u>Sheet No.</u>	
1. Standard Customer Bill Form	8-2	
2. Standard Customer Bill Back.....	8-2.3	T
3. Reminder Notice Bill Form.....	8-3	
4. Automatic Payment Plan Customer Bill	8-4	N
5. Disconnect Notice Bill Form.....	8-5	T
6. Electric Service Agreement	8-7	T
7. Electric Service Agreement for Peak Controlled Service	8-9	T
8. Electric Service Agreement for Energy Controlled Service.....	8-12	T

Date Filed: 08-09-12

By: Judy M. Poferl

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date:

STANDARD CUSTOMER BILL FORM

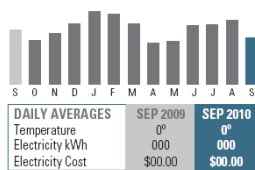
Section No. 8
 3rd Revised Sheet No. 2
 Cancelling 2nd Revised Sheet No. 2



NORTHERN STATES POWER COMPANY PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

YOUR MONTHLY ELECTRICITY USAGE



QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008



SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Current Charges		\$00.00

ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
Payment Received	Check MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

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 JOHN E. CUSTOMER, MARTHA W. CUSTOMER
 ADDRESS LINE 2
 ADDRESS LINE 3
 ADDRESS LINE 4
 1234 SIOUX FALLS AVENUE
 SIOUX FALLS, SD 00000-0000

XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

003077310 00977701910003077310324
 (Continued on Sheet No. 8-2.1)

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STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8
 2nd Revised Sheet No. 2.1
 Cancelling 1st Revised Sheet No. 2.1



PAGE 2 of 4

MAILING ADDRESS		ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000		51-1234567890-1	MM/DD/YYYY	
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 12356889

METER READING INFORMATION			
METER NUMBER	CURRENT READING	PREVIOUS READING	USAGE
0000000000	00000 Estimate	00000 Actual	000 kWh

ELECTRICITY CHARGES **RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-2.2)

Date Filed: 08-09-12 By: Judy M. Poferi Effective Date:
 President and CEO of Northern States Power Company, a Minnesota corporation
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STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8
 Original Sheet No. 2.2



PAGE 3 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER
 MESSAGING

CUSTOMER
 MESSAGING

Date Filed: 08-09-12

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President and CEO of Northern States Power Company, a Minnesota corporation

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Order Date:

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STANDARD CUSTOMER BILL FORM BACK

Section No. 8
Original Sheet No. 2.3

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800-895-1999	24 hours, 7 days a week	General Inquiries*	Payments
Residential Customer Service:*	800-895-4999	24 hours, 7 days a week	Xcel Energy	Xcel Energy
Business Solutions Center:*	800-481-4700	8am – 5pm, Mon – Fri	PO Box 8	PO Box 9477
TTD/TTY	800-895-4949	24 hours, 7 days a week	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
Call Before You Dig	811	8am – 5pm, Mon – Fri	xcelenergy.com	Please include stub for faster processing.

*Register any inquiry or complaint at the above.

ABOUT YOUR ELECTRIC RATES

Basic Service Charge
Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Demand Charge
Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

Demand Side Management
South Dakota law allows Xcel Energy to recover costs of energy efficiency and load management programs.

Energy Charge
Charge per kWh of electric usage to recover the variable costs of producing energy.

Environmental Cost Recovery
South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.

Fuel Clause Charge
Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

kWh
One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

Transmission Cost Recovery
South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

GENERAL INFORMATION

Estimated Bills
Xcel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.

City Fees
A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

Electronic Check Conversion
When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Governing Regulatory Agencies
The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 – 1-605-773-3201 www.puc.sd.gov

Late Payment Charge
Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance. No late payment fee will be assessed if the unpaid amount is less than \$10.

Payment Responsibility
If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.

Further information is available to customers upon request at the *address above.

PAYMENT OPTIONS

Standard Payment Options: (No fees apply)

- **My Account/eBill™** – View/pay your bill, view energy usage and access account information.
- **Auto Pay** – Automatically pay your bill directly from your bank account.
- **Online View and Pay** – View and pay your bills online.
- **Pay By Phone** – Make your payment by phone from your checking or savings account by calling 800-895-4999.
- **Pay By Mail** – Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

Other Payment Options (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- **Credit/Debit Card Payment** – Use your credit or debit card either online or by calling 800-656-8439.
- **Pay Stations** – Pay your bill in-person at a location near you.

Learn more at xcelenergy.com > My Account

Date Filed: 08-09-12 By: Judy M. Pofert Effective Date:
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REMINDER NOTICE BILL FORM

Section No. 8
 3rd Revised Sheet No. 3
 Cancelling 2nd Revised Sheet No. 3



YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	SEP 2009	SEP 2010
Temperature	0°	0°
Electricity kWh	000	000
Electricity Cost	\$00.00	\$00.00

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008



NORTHERN STATES POWER COMPANY

PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		AMOUNT DUE
		\$00.00

Your Account is Overdue – Please Pay Immediately

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Non-Recurring Charges/Credits		\$00.00
Current Charges		\$00.00

ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
No Payment Received		\$00.00
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
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28	29	30				

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 SIOUX FALLS, SD 00000-0000

XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-3.1)

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REMINDER NOTICE BILL FORM (Continued)

Section No. 8
 Original Sheet No. 3.1



PAGE 2 of 4

MAILING ADDRESS		ACCOUNT NUMBER		DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000		51-1234567890-1		MM/DD/YYYY
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 1235689

METER READING INFORMATION			
METER NUMBER : 0000000000		Read Dates: MM/DD/YY - MM/DD/YY (00 Days)	
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	00000 Estimate	00000 Actual	000 kWh

ELECTRICITY CHARGES		RATE: Residential Service		
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-3.2)

Date Filed: 08-09-12 By: Judy M. Pofert Effective Date:
 President and CEO of Northern States Power Company, a Minnesota corporation
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REMINDER NOTICE BILL FORM (Continued)

Section No. 8
 Original Sheet No. 3.2



PAGE 3 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

CUSTOMER
 MESSAGING

NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$00.00
Total	\$00.00

INFORMATION ABOUT YOUR BILL

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 MESSAGING

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AUTOMATIC PAYMENT PLAN CUSTOMER BILL

Section No. 8
 2nd Revised Sheet No. 4
 Cancelling 1st Revised Sheet No. 4



NORTHERN STATES POWER COMPANY PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		AMOUNT DUE
		\$00.00

YOUR MONTHLY ELECTRICITY USAGE



SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Current Charges		\$00.00
ACCOUNT BALANCE		
Previous Balance	As of MM/DD	\$00.00
Payment Received	eBill MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008

INFORMATION ABOUT YOUR BILL

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
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90 FP 1 B 1 1 A 10061 10061 **5 DGT
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER
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 SIOUX FALLS, SD 00000-0000

XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-4.1)

Date Filed: 08-09-12 By: Judy M. Pofert Effective Date:
 President and CEO of Northern States Power Company, a Minnesota corporation
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AUTOMATIC PAYMENT PLAN CUSTOMER BILL
 (Continued)

Section No. 8
 Original Sheet No. 4.1

PAGE 2 of 4



MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 1235689

METER READING INFORMATION			
METER NUMBER : 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	00000 Estimate	00000 Actual	000 kWh

ELECTRICITY CHARGES		RATE: Residential Service		
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
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TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-4.2)

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AUTOMATIC PAYMENT PLAN CUSTOMER BILL
(Continued)

Section No. 8
Original Sheet No. 4.2



PAGE 3 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
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CUSTOMER
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