

Legislative

SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2

CUSTOMER SERVICE FORMS

Section No. 8
~~3rd~~^{4th} Revised Sheet No. 1
Cancelling ~~2nd~~^{3rd} Revised Sheet No. 1

The Company's standard customer service forms are listed below. Copies of the forms are shown on the following sheets in the order listed.

<u>Item</u>	<u>Sheet No.</u>	
1. Standard Customer Bill Form	8-2	
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President and CEO of Northern States Power Company, a Minnesota corporation
Docket No. EL12-~~003~~ Order Date: ~~03-08-12~~

STANDARD CUSTOMER BILL FORM

Section No. 8

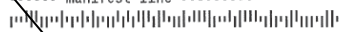
~~2nd~~^{3rd} Revised Sheet No. 2


Canceling ~~1st~~^{2nd} Revised Sheet No. 2



Northern States Power Company
 Please Return This Portion With Your Payment.

Your Account Number	Date Due	Please Pay	Amount Enclosed
12-3456789-0	06/21/2011	\$120.98 Thank You!	

----- manifest line -----

 Joseph E. Customer
 3115 Sioux Falls Dr.
 Sioux Falls, SD 57104-4749


 P.O. BOX 9477
 MPLS, MN 55484-9477

⑈0000001209800000012098

Detach and Retain This Portion For Your Records

Questions: Call 24 Hours 7 Days A Week
 Please Call: (800) 895-4999 Fax: (800) 895-4949
 Hearing Impaired: (800) 895-4949 (800) 895-2895
 Español: (800) 687-8778

or write to us at:
 Northern States Power Company
 P.O. BOX 8
 EAU CLAIRE WI 54702-0008

Billing Summary		Averages for Billing Period		
Residential		This Year	Last Year	
Previous Balance 04/24	\$165.97	Average Temperature	55*	54
Payment Received as of 05/24	\$165.97 CR	Electric/kwh per Day	44.2	35.1
Balance As Of 05/24	\$0.00	Cost per Day	\$4.17	\$3.29
Current Energy Charges 05/24	\$120.98	* 1 Degree Warmer		
Total	\$120.98			

Current Charges		Meter Reading Information	
Electric Charges Usage Period: 04/24/11 to 05/23/11		Meter #	
Invoice #		Total Energy-kWh	
Residential Underground 29 Days		Company Reading on 05/23	4967
Basic Service Chg	\$9.50	Company Reading on 04/24	3684
Energy Charge Winter 283 kWh @ \$0.052220	\$14.78	Total Usage in 29 Days	1283 kWh
Energy Charge Winter 1000 kWh @ \$0.057310	\$57.31		
TmissnCostRecovery 1283 kWh @ \$0.000094	\$0.12		
EnviroCostRecovery 1283 kWh @ \$0.000154	\$0.20		
Fuel Cost Charge 1283 kWh @ \$0.025113	\$32.22		
Subtotal	\$114.13		
City Tax @2.00%	\$2.28		
State Tax @4.00%	\$4.57		
Total Amount	\$120.98		

Visit our newly redesigned website, xcelenergy.com, for easier and faster access to the rebate information and programs you want. In a click, you can find our interactive outage map, research payment options, or discover available rebates. You can even get fast access to our online account management tool, My Account.
 Thank you for your payment.

Next Scheduled Meter Reading Date	Date Due	Please Pay
06/23/11	06/21/2011	\$120.98

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date.

See back of bill for more information. Account #: _____
 Page 1 of 1 Statement Date: 05/24/11 Statement # 11 Premise # _____

(Continued on Sheet No. 8-2.1)

Date Filed: ~~06-30-11~~⁰⁸⁻⁰⁹⁻¹² By: Judy M. Pofert Effective Date: ~~08-01-12~~
 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. ~~EL11-01912-~~ Order Date: ~~07-18-12~~

STANDARD CUSTOMER BILL FORM

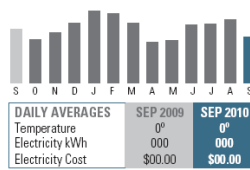
Section No. 8
~~2nd~~^{3rd} Revised Sheet No. 2
 Cancelling ~~1st~~^{2nd} Revised Sheet No. 2



NORTHERN STATES POWER COMPANY PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		AMOUNT DUE
		\$00.00

YOUR MONTHLY ELECTRICITY USAGE



SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Current Charges		\$00.00
ACCOUNT BALANCE		
Previous Balance	As of MM/DD	\$00.00
Payment Received	Check MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008

INFORMATION ABOUT YOUR BILL

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 FP 1 B 1 1 A 10061 10061 **5.DGT
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER
 ADDRESS LINE 2
 ADDRESS LINE 3
 ADDRESS LINE 4
 1234 SIOUX FALLS AVENUE
 SIOUX FALLS, SD 00000-0000

XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-2.1)

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 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. EL11-01912- Order Date: 07-18-12

STANDARD CUSTOMER BILL FORM ~~BACK~~(Continued)

Section No. 8

~~1st~~^{2nd} Revised Sheet No. 2.1

Cancelling ~~Original~~^{1st} Revised Sheet No. 2.1

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800-895-1999	24 hours, 7 days a week	General Inquiries	Payments
Gas Emergencies:	800-895-2999	24 hours, 7 days a week	Xcel Energy	Xcel Energy
Residential Customer Service:	800-895-4999	24 hours, 7 days a week	PO Box 8	PO Box 9477
Business Solutions Center:	800-481-4700	7 a.m. – 5 p.m. Mon-Fri	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
TDD/TTY	800-895-4949	24 hours, 7 days a week	xcelenergy.com	Please include stub for faster processing.
Call Before You Dig	811	8am-5pm, Mon-Fri		

ABOUT YOUR GAS RATES* <i>Learn more at xcelenergy.com (Understanding My Bill)</i>	
Conservation Improvement Programs (Minnesota) Minnesota law requires Xcel Energy to invest in programs that help customers save energy.	Heat Content Adjustment This adjustment accounts for differences in the heating capability of natural gas and varies monthly. The higher the heat content of natural gas the less you need to produce the same heating.
Cost of Gas A charge that reflects the actual cost of natural gas purchased from wholesale suppliers and delivered to Xcel Energy via pipeline. This charge typically changes each month.	Pressure Correction Adjustment This adjustment accounts for the differences in the measured amount of natural gas calculated by different types of meters based on pressure delivered to a building.
Delivery Services Charge (North Dakota) A flat monthly charge for North Dakota residential customers that pays for all costs related to gas delivery, metering, billing and customer service.	Resource Adjustment (Minnesota) This includes costs related to Conservation Improvement Programs and State Energy Policy Rider.
Distribution Charge A usage charge per therm that covers only the delivery costs of natural gas to a home or business through our distribution system. It does not include the charges for the natural gas itself.	State Energy Policy (Minnesota) Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.
Gas Affordability Program (Minnesota) A surcharge to recover the costs of offering a low-income customer co-pay program designed to reduce natural gas service disconnections. Billed to all non-interruptible customers.	Therm A Therm is a unit of heating value. When a cubic foot of gas has a heat content of 1.0, a Ccf of gas equals one Therm. Gas rates are applied to Therms used each billing.

ABOUT YOUR ELECTRIC RATES* <i>Learn more at xcelenergy.com (Understanding My Bill)</i>	
Conservation Improvement Programs (Minnesota) Minnesota law requires Xcel Energy to invest in programs that help customers save energy.	Renewable Development Fund (Minnesota) Minnesota law requires Xcel Energy to allocate money to support development of renewable energy projects research and development of renewable energy technologies.
Demand Charge The greatest 15 min. avg. kW demand in billing period recovers the fixed costs associated with the system capacity necessary to produce and deliver electricity and is adjusted seasonally.	Renewable Energy Standard (Minnesota) Minnesota law allows Xcel Energy to recover the costs of new renewable generation.
Energy Charge Usage charge per kWh to recover the variable costs of producing energy.	Resource Adjustment (Minnesota) This includes costs related to: Conservation Improvement Programs, Mercury Cost Recovery, Renewable Development Fund, Renewable Energy Standard, State Energy Policy, Transmission Cost Recovery
Environmental Improvement Rider (Minnesota)/Environmental Cost Recovery (South Dakota) Minnesota and South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.	State Energy Policy (Minnesota) Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the legislature.
Fuel Cost Charge/Fuel Clause Adjustment Usage charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing electricity from other suppliers.	Transmission Cost Recovery (Minnesota and South Dakota) Minnesota and South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.
kWh A kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This lights a 100-watt light bulb for 10 hours.	Windsources* (Minnesota) Windsources* is an optional program where you choose how much wind energy you would like to support. You can choose a fixed number of Windsources* blocks (100 kWh each) or choose a 100% Windsources* option.
Mercury Cost Recovery (Minnesota) Minnesota law allows Xcel Energy to recover costs related to reducing Mercury emissions at two of Xcel Energy's fossil fuel power plants.	

GENERAL INFORMATION <i>Learn more at xcelenergy.com (Understanding My Bill)</i>	
Avoid Estimated Bills Xcel Energy tries to read meters each month. If no readings taken, Xcel Energy estimates your month's bill based on past use. If this occurs, you can contact Xcel Energy with an actual meter reading.	Minnesota Department of Commerce at www.commerce.state.mn.us or the Minnesota Pollution Control Agency at www.pca.state.mn.us/programs/electricity.html
Basic Service Charge Monthly charge for certain fixed costs (metering, billing, maintenance, etc.).	Governing Regulatory Agencies State public utilities commissions regulate this utility and are available for mediation. Minnesota PUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-2147 – www.puc.state.mn.us North Dakota PSC: 600 E. Blvd., Bismarck, ND 58505 www.psc.state.nd.us South Dakota PUC: 500 E. Capitol Ave., Pierre, SD 57501-5000 – 800-332-1782 www.puc.sd.gov
City Fees A fee some cities require Xcel Energy to collect that is paid directly to the city.	Late Payment Charge Please pay your bill by the due date. Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. In Minnesota, the late payment charge is 1.5% monthly, 18% annually, or \$1, whichever is greater. Xcel Energy will not assess a late payment charge if the unpaid amount is less than \$10.
Electronic Check Conversion If paying by check, you are authorizing Xcel Energy to convert your check to a one-time electronic payment on the day we receive your check. No additional fees will be applied. Your paper check will be destroyed. Contact us at 800-895-4999 to opt out.	Payment Responsibility Check the name on the front of your bill. If the name is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.
Environmental Information Fuels used to generate electricity have different costs, reliability and air emissions. For more information, contact Xcel Energy at 800-895-4999 or online at www.xcelenergy.com . You can also contact the	

PAYMENT OPTIONS <i>Learn more at xcelenergy.com (Pay My Bill)</i>	
Standard Payment Options: (No Fee Applies) <ul style="list-style-type: none"> • Auto Pay – Automatically pay your bill directly from your bank account. • Online View and Pay – View and pay your bills online. • Pay By Mail – Return the enclosed envelope and attached bill stub with your payment. Apply proper postage. • Pay By Phone – Make your payment by phone from your checking or savings account by calling 800-895-4999. 	Other Payment Options (Third-Party Fees may apply. Xcel Energy does not collect nor benefit from these fees.) <ul style="list-style-type: none"> • Credit/Debit Card Payment – Make your payment using your credit or debit card either online or by calling 800-856-8439. • Pay Stations – Pay your bill in-person at a location near you.

(Continued on Sheet No. 8-2.2)

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 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. **EL11-01912-** Order Date: **07-18-12**

STANDARD CUSTOMER BILL FORM ~~BACK~~(Continued)

Section No. 8

~~1st~~^{2nd} Revised Sheet No. 2.1

Cancelling ~~Original~~^{1st Revised} Sheet No. 2.1

PAGE 2 of 4



MAILING ADDRESS		ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000		51-1234567890-1	MM/DD/YYYY	
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 12356889

METER READING INFORMATION			
METER NUMBER	Read Dates: MM/DD/YY - MM/DD/YY (90 Days)		
0000000000			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	00000 Estimate	00000 Actual	000 kWh

ELECTRICITY CHARGES **RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER
MESSAGING

CUSTOMER
MESSAGING

(Continued on Sheet No. 8-2.2)

Date Filed: ~~06-30-11~~⁰⁸⁻⁰⁹⁻¹²

By: Judy M. Pofert

Effective Date: ~~08-01-12~~

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. ~~EL11-01912-~~

Order Date: ~~07-18-12~~

STANDARD CUSTOMER BILL FORM (Continued)

Section No. 8
Original Sheet No. 2.2



PAGE 3 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

CUSTOMER MESSAGING

Date Filed: 08-09-12

By: Judy M. Poferi

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date:

N

N

STANDARD CUSTOMER BILL FORM BACK

Section No. 8
Original Sheet No. 2.3

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800-895-1999	24 hours, 7 days a week	General Inquiries*	Payments
Residential Customer Service:*	800-895-4999	24 hours, 7 days a week	Xcel Energy	Xcel Energy
Business Solutions Center:*	800-481-4700	8am – 5pm, Mon – Fri	PO Box 8	PO Box 9477
TTD/TTY	800-895-4949	24 hours, 7 days a week	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
Call Before You Dig	811	8am – 5pm, Mon – Fri	xcelenergy.com	Please include stub for faster processing.

*Register any inquiry or complaint at the above.

ABOUT YOUR ELECTRIC RATES	
Basic Service Charge Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)	Environmental Cost Recovery South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.
Demand Charge Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute KW demand during the billing period.	Fuel Clause Charge Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.
Demand Side Management South Dakota law allows Xcel Energy to recover costs of energy efficiency and load management programs.	kWh One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.
Energy Charge Charge per kWh of electric usage to recover the variable costs of producing energy.	Transmission Cost Recovery South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

GENERAL INFORMATION	
Estimated Bills Xcel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.	Governing Regulatory Agencies The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 – 1-605-773-3201 www.puc.sd.gov
City Fees A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.	Late Payment Charge Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance. No late payment fee will be assessed if the unpaid amount is less than \$10.
Electronic Check Conversion When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.	Payment Responsibility If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.
	Further information is available to customers upon request at the *address above.

PAYMENT OPTIONS	
Standard Payment Options: (No fees apply) <ul style="list-style-type: none">• My Account/eBill™ – View/pay your bill, view energy usage and access account information.• Auto Pay – Automatically pay your bill directly from your bank account.• Online View and Pay – View and pay your bills online.• Pay By Phone – Make your payment by phone from your checking or savings account by calling 800-895-4999.• Pay By Mail – Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.	Other Payment Options (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.) <ul style="list-style-type: none">• Credit/Debit Card Payment – Use your credit or debit card either online or by calling 800-656-8439.• Pay Stations – Pay your bill in-person at a location near you. <p><i>Learn more at xcelenergy.com > My Account</i></p>

Date Filed: 08-09-12 By: Judy M. Pofert Effective Date:
President and CEO of Northern States Power Company, a Minnesota corporation
Docket No. EL12- Order Date:

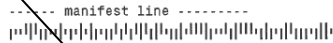
REMINDER NOTICE BILL FORM

Section No. 8
~~2nd~~^{3rd} Revised Sheet No. 3
 Cancelling ~~1st~~^{2nd} Revised Sheet No. 3



Northern States Power Company
 Please Return This Portion With Your Payment.

Your Account Number	Date Due	Please Pay	Amount Enclosed
12-3456789-0	06/21/2011	\$155.40 Thank You!	



Joseph E. Customer
 3115 Sioux Falls Dr.
 Sioux Falls, SD 57104-4749



P.O. BOX 9477
 MPLS, MN 55484-9477

⑈0000000697200000015540

Questions: Call 24 Hours 7 Days A Week
 Please Call: (800) 895-4999 Fax: Northern States Power Company
 Hearing Impaired: (800) 895-4949 (800) 895-2895 PO BOX 9
 Español: (800) 687-8778 EAU CLAIRE WI 54702-0008

Detach and Retain This Portion For Your Records

Billing Summary	
Residential	
Previous Balance 04/24	\$85.68
No Payment Through 05/24	\$0.00
Late Charge Assessed 05/24	\$0.86
Balance As Of 05/24	\$86.54
Current Energy Charges 05/24	\$68.86
Total	\$155.40

Averages for Billing Period	This Year	Last Year
Average Temperature	55*	54
Electric/kwh per Day	23.7	16.6
Cost per Day	\$2.37	\$1.74

* 1 Degree Warmer

Current Charges		Meter Reading Information	
Electric Charges Usage Period: 04/24/11 to 05/23/11		Meter #	
Invoice #		Total Energy-kWh	
Residential Underground 29 Days		Company Reading on 05/23	
Basic Service Chg	\$9.50	8937	
Energy Charge Winter 686 kWh @ \$0.057310	\$39.31	Company Reading on 04/24	
TransmCostRecovery 686 kWh @ \$0.000094	\$0.06	8657	
EnviroCostRecovery 686 kWh @ \$0.000154	\$0.11	Total Usage in 29 Days	
Fuel Cost Charge 686 kWh @ \$0.025117	\$17.23	kWh	
Subtotal	\$66.21	686	
State Tax @4.00%	\$2.65		
Total Amount	\$68.86		

Just a reminder about the past due balance on your account. If you have already sent payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

Visit our newly redesigned website, xcelenergy.com, for easier and faster access to the rebate information and programs you want. In a click, you can find our interactive outage map, research payment options, or discover available rebates. You can even get fast access to our online account management tool, My Account.

Joseph E. Customer
 3115 Sioux Falls Dr.
 Sioux Falls, SD 57104-4749

Next Scheduled Meter Reading Date	Date Due	Please Pay
06/23/11	06/21/2011	\$155.40

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date.

See back of bill for more information.

Account #: 12-3456789-0

Page 1 of 1

Statement Date: 05/24/11

Statement # 11

Premise #

(Continued on Sheet No. 8-3.1)

Date Filed: ~~06-30-11~~⁰⁸⁻⁰⁹⁻¹² By: Judy M. Poferi Effective Date: ~~08-01-12~~
 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. ~~EL11-01912-~~ Order Date: ~~07-18-12~~

REMINDER NOTICE BILL FORM

Section No. 8
~~2nd~~^{3rd} Revised Sheet No. 3
 Cancelling ~~1st~~^{2nd} Revised Sheet No. 3



YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	SEP 2009	SEP 2010
Temperature	0°	0°
Electricity kWh	000	000
Electricity Cost	\$00.00	\$00.00

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008



NORTHERN STATES POWER COMPANY

PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		AMOUNT DUE
		\$00.00

Your Account is Overdue – Please Pay Immediately

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD 000 kWh	\$00.00
Non-Recurring Charges/Credits		\$00.00
Current Charges		\$00.00

ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
No Payment Received		\$00.00
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 FP 1 B 1 1 A 10061 10061 **5 DGT
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER
 ADDRESS LINE 2
 ADDRESS LINE 3
 ADDRESS LINE 4
 1234 SIOUX FALLS AVENUE
 SIOUX FALLS, SD 00000-0000

XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-3.1)

Date Filed: 06-30-11 08-09-12 By: Judy M. Poferi Effective Date: 08-01-12
 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. EL11-01912- Order Date: 07-18-12

REMINDER NOTICE BILL FORM (Continued)

Section No. 8
 Original Sheet No. 3.1



PAGE 2 of 4

MAILING ADDRESS		ACCOUNT NUMBER		DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000		51-1234567890-1		MM/DD/YYYY
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 1235689

METER READING INFORMATION			
METER NUMBER : 0000000000 Read Dates: MM/DD/YY - MM/DD/YY (00 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	00000 Estimate	00000 Actual	000 kWh

ELECTRICITY CHARGES

RATE: Residential Service

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-3.2)

Date Filed: 08-09-12

By: Judy M. Pofert

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date:

REMINDER NOTICE BILL FORM (Continued)

Section No. 8
 Original Sheet No. 3.2



PAGE 3 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

CUSTOMER
 MESSAGING

NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$00.00
Total	\$00.00

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER
 MESSAGING

Date Filed: 08-09-12

By: Judy M. Poferi

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date:

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**IMPORTANT NOTICE BILL FORM AUTOMATIC
 PAYMENT PLAN CUSTOMER BILL**

Section No. 8
 1st 2nd Revised Sheet No. 4
 Cancelling Original 1st Revised Sheet No. 4

CANCELLED



NORTHERN STATES POWER COMPANY PAGE 1 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	SEP 2009	SEP 2010
Temperature	7°	6°
Electricity kWh	000	000
Electricity Cost	\$00.00	\$00.00

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: info@xcelenergy.com
 Call 24 hours a day, 7 days a week
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008



SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD	000 kWh	\$00.00
Current Charges			\$00.00

ACCOUNT BALANCE

Previous Balance	As of MM/DD	\$00.00
Payment Received	eBill MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

INFORMATION ABOUT YOUR BILL

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
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XCEL ENERGY
 P.O. BOX 9477
 MPLS, MN 55484-9477

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(Continued on Sheet No. 8-4.1)

Date Filed: 06-30-0908-09-12 By: Judy M. Pofert Effective Date: 01-18-10
 President and CEO of Northern States Power Company, a Minnesota corporation
 Docket No. EL09-00912- Order Date: 01-12-10

AUTOMATIC PAYMENT PLAN CUSTOMER BILL
 (Continued)

Section No. 8
 Original Sheet No. 4.1



PAGE 2 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000
 NEXT READ DATE: MM/DD/YY

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 1234567890
 INVOICE NUMBER: 1235689

METER READING INFORMATION			
METER NUMBER : 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)		
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ELECTRICITY CHARGES		RATE: Residential Service		
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
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Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
Subtotal				\$00.00
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
Total				\$00.00

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-4.2)

Date Filed: 08-09-12

By: Judy M. Pofert

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date:

AUTOMATIC PAYMENT PLAN CUSTOMER BILL
(Continued)

Section No. 8
Original Sheet No. 4.2



PAGE 3 of 4

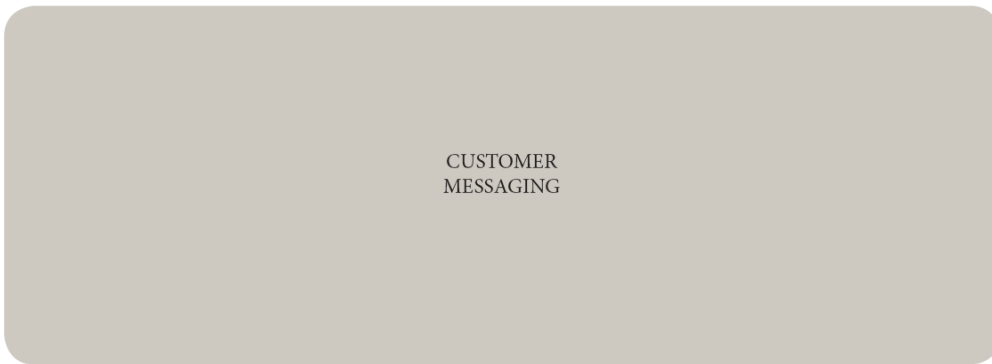
MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

INFORMATION ABOUT YOUR BILL

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CUSTOMER
MESSAGING



CUSTOMER
MESSAGING

Date Filed: 08-09-12

By: Judy M. Pofert

Effective Date:

President and CEO of Northern States Power Company, a Minnesota corporation

Docket No. EL12-

Order Date: