



(Continued)

Customer first having made satisfactory settlement with the Company for any past-due balance for which the Customer owes the Company at that time. On termination of a guarantee agreement, a new guarantee agreement or deposit may be required by the Company, upon reasonable notice to the Customer and if the Customer has not established satisfactory credit.

To establish or re-establish satisfactory credit, the Company may, in lieu of accepting a cash deposit or a guarantee agreement, place a Customer on an early payment list as defined by South Dakota Administrative Rules 20:10:19:05. Customers placed on an early payment list are required to pay a bill within five (5) business days of the due date on the bill. A Customer on the early payments list will be subject to disconnection if the bill is not paid within five (5) business days.

The Company may permit a nonresidential Customer to establish or re-establish satisfactory credit by providing a letter of credit or posting a surety bond for an amount not to exceed the total of the Customer's indebtedness for utility service, or by negotiating some other option reasonably satisfactory to the Company.

A Residential Customer with unknown credit has the right to choose the manner of establishing satisfactory credit from among the options available to Residential Customers under this Section.

A nonresidential Customer with unknown credit has the right to choose the manner of establishing satisfactory credit from among the options available to nonresidential Customers under this Section.



Section 1.05 CONTRACTS, AGREEMENTS AND SAMPLE FORMS

The following contracts, agreements and sample forms are listed in Section 1.05:

- Electric Service Agreement, Sheet No. 2
- Irrigation Electric Service Agreement, Sheet No. 3 T
- Outdoor Lighting and Municipal Services Agreement, Sheet No. 5 T
- Summary Billing Service Contract, Sheet No. 8 T
- Guarantee in Lieu of Deposit, Sheet No. 9 T
- Controlled Service Agreement Waiver, Sheet No. 10 T
- Electric Service Statement, Sheet No. 11 T
- Adjusted Electric Service Statement, Sheet No. 13 T
- Notice of Proposed Disconnection, Sheet No. 15 T
- Customer Deposit Refund Record, Sheet No. 17 T
- Customer Deposit Receipt, Sheet No. 18 T
- Even Monthly Payment Brochure, Sheet No. 19 T
- Ready Check Brochure, Sheet No. 21 T



Fergus Falls, Minnesota

Second Revised Sheet No. 2 Cancelling First Revised Sheet No. 2

(Continued)

ELECTRIC SERVICE AGREEMENT

Overhead
Underground

Work Order No.
Electric Rate Schedule No.
Rate Code No.

THIS AGREEMENT is made by and between
of (the "Customer") and Otter Tail Power Company (the "Company"), a Minnesota corporation.

In consideration of the mutual promises contained below, the parties agree as follows:

- 1. The Customer agrees to purchase and receive from the Company Electric energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company and filed in its approved Tariff with the South Dakota Public Utilities Commission.
2. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive electric service pursuant to the Electric Rate Schedule and Rate Code identified above.
3. The Company shall supply to Customer phase electric service, at nominal volts, having a specific Demand classification of or an estimated Demand of, and having an estimated load factor of % (if any of the aforementioned is not applicable, so indicate).
4. The following service Riders apply to Customer's service at this location: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the Customer chooses to participate in during the entire term of this agreement.
5. The Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service.
6. This agreement shall go into effect on the date of signing and shall continue in effect for a period of years and thereafter shall remain in effect from year to year unless terminated by either party by notice given at least sixty (60) days in advance of termination.
7. If applicable, as required by the Company Tariff for service extension costs, it is agreed that the Customer will make minimum payments of \$ per month for electric service received by the Customer at the service location, for a minimum period of thirty six (36) months.
8. The rights and obligations of this agreement shall extend to and be binding upon the respective heirs, executors, administrators, successors and assigns of the parties hereto.

IN WITNESS WHEREOF, the parties execute this Agreement effective as of, 20.

Customer
OTTER TAIL POWER COMPANY
By:

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
Filed on: June 30, 2011
Approved by order dated: July 29, 2011
Docket No. EL11-020

Thomas R. Brause
Vice President, Administration

EFFECTIVE with bills rendered on and after July 30, 2011, in South Dakota



(Continued)

IRRIGATION ELECTRIC SERVICE AGREEMENT

____ Overhead
____ Underground

Work Order No. _____
Electric Rate Schedule No. _____
Rate Code No. _____

THIS AGREEMENT is made by and between _____
of _____ (the "Customer") and Otter Tail Power Company (the
"Company"), a Minnesota corporation.

In consideration of the mutual promises contained below, the parties agree as follows:

1. The Customer agrees to purchase and receive from the Company electric energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company and filed in its approved tariff with the South Dakota Public Utilities Commission. These Terms shall include but not be limited to Customer's payment for electrical energy in accordance with the Company's rate schedule as filed with and approved by the South Dakota Public Utilities Commission, or such superseding rate(s) as may be approved in the future.
2. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive electric service pursuant to the Electric Rate Schedule and Rate Code identified above. Customer shall receive service at _____ County of _____, State of SD.
3. The Company shall supply to the Customer ____ phase electric service, at such voltage as determined by the economically available source of supply. The Customer will report the reading of its meter once each month or when requested to do so by the Company.
4. The following service Riders apply to Customer's service at this location: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the customer chooses to participate in during the entire term of this agreement.
5. The Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause whatsoever except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance or variability of electric service. The Company shall have the right to suspend temporarily the delivery of electric power hereunder for the purpose of making repairs or improvements of its system.
6. This agreement shall go into effect on the date of signing and shall continue in effect for a period of five (5) years and thereafter shall remain in effect from year to year unless terminated by either party by notice given at least sixty (60) days in advance of termination. This agreement shall automatically terminate in the event the Customer discontinues all electric service or has its service disconnected by the Company for any reason. The termination of this agreement for any reason will not relieve Customer of any payments due to the Company for any service provided pursuant to this agreement and the Company's tariffs, or for the full payment of amounts required pursuant to paragraphs 7 and 8 of this agreement.
7. If applicable, Customer has elected to build or purchase the extension of lines not needed to serve other customers of the Company, and the point of line extension at which Customer-owned line extension meets with the Company-owned line is at: _____. Customer shall be responsible to ensure that the line extension on Customer's side of the metering point meets applicable electric codes and standards. Unless otherwise stated in this Agreement, all equipment on Customer's side of this metering point is owned by Customer, and all equipment on the Company's side of the metering point is owned by the Company. Unless otherwise agreed to by the Company in writing, the Company shall not maintain or operate Customer's line or equipment and

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION
Filed on: June 30, 2011
Approved by order dated: July 29, 2011
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Thomas R. Brause
Vice President, Administration

EFFECTIVE with bills
rendered on and after
July 30, 2011,
in South Dakota



(Continued)

Customer is required to operate and maintain its line and equipment at Customer's own expense. Exceptions (if any) are as follows: _____. If at any time, in the opinion of the Company, that portion of the line extension owned by Customer interferes with the operation of the Company's line or system, or shall be a hazard to persons or property, the Company reserves the right to discontinue service until Customer's line extension has been restored to a safe and proper condition.

- 8. As required under its Electric Rate Schedule for this service, the Customer shall pay an annual fixed charge to compensate the Company for its investment in the extension of lines (which shall exclude any line extensions provided by the Customer as described in Paragraph 7), including the Special Facilities charges as identified in Section 5.03 of the General Rules and Regulations for rebuilding or cost of capacity increase in lines or apparatus, necessitated because of the Customer's irrigation pumping load. The Company's total investment is \$ _____. The Customer elects to pay this charge as follows:

Annual Fixed Charge is:

_____ Equal to 18% of the Investment of the Company, which annual amount for Customer is \$ _____, paid in seven equal monthly payments.

Or

_____ Prepayment of the installation and costs of the equipment in the amount of \$ _____ and payment for the term of this Agreement of an annual fixed charge equal to 3.5% of the Investment of the Company, which annual amount for the Customer is \$ _____, paid in seven equal monthly payments.

- 9. The Company shall have the right to transmit electric energy over any and all extensions of lines used to supply Customer's service, to other customers who shall apply for service, either by connecting with existing extensions of lines or by erecting and installing new extensions of lines, provided that such service to other customers shall not interfere with the service furnished to Customer.
- 10. The rights and obligations of this agreement shall extend to and be binding upon the respective heirs, executors, administrators, successors and assigns of the parties hereto.

IN WITNESS WHEREOF, the parties execute this Agreement effective as of _____, 20__.

_____ Customer

OTTER TAIL POWER COMPANY

By: _____



(Continued)

OUTDOOR LIGHTING AND MUNICIPAL SERVICES AGREEMENT

THIS AGREEMENT is made by and between Otter Tail Power Company (the "Company"), a Minnesota corporation, and _____ (the "Customer").

In consideration of the mutual promises contained below, the parties agree as follows:

- The Customer agrees to purchase and receive from the Company electric Energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company and filed in its approved tariff with the South Dakota Public Utilities Commission. These Terms shall include but not be limited to Customer's payment for electrical Energy in accordance with the Company's rate schedule as filed with and approved by the South Dakota Public Utilities Commission, or such superseding rate(s) as may be approved in the future.
- The Company shall provide and the Customer shall pay for the services specified in this Agreement for a term of one year with an effective date of the term to begin _____, and terminating _____, and thereafter shall be renewed for periods of one year each, unless written notice to the contrary is given by either party to the other not less than thirty (30) days before the expiration of this agreement or any renewal thereof. The Customer Charge and fixed charges from the applicable rate schedule shall apply as long as the Customer is taking service from the Company. This agreement shall automatically terminate in the event the Customer discontinues all electric service or has its service disconnected by the Company for any reason. The termination of this agreement for any reason will not relieve Customer of any payments due to the Company for any service provided pursuant to this agreement and the Company's tariffs, or for the full payment of amounts required pursuant to paragraph 15 of this agreement.
- If Customer does not receive any one or more of the services described below, indicate by inserting "N/A" as appropriate.

OUTDOOR LIGHTING

Work Order No. _____
 Electric Rate Sched. No. _____
 Rate Code No. _____
 Account No. _____

- The Customer elects to receive, and the Company shall provide, the following outdoor lighting service at the following location(s) _____:

_____ Outdoor Lighting - Company-Provided Equipment:

Number of Units	Unit Type	Wattage Rating	Monthly Charge

_____ Outdoor Lighting - Energy Only - Non-Metered

Number of Units	Unit Type	Connected kW per Unit	Monthly Charge

_____ Outdoor Lighting - Energy Only - Metered

- If the Customer elects to receive service as Outdoor Lighting - Company-Provided Equipment or Outdoor Lighting - Energy Only - Non-Metered, the number of units or type of unit shall not be changed from that shown in Paragraph 4 above, except by



(Continued)

mutual consent of the parties.

6. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Outdoor Lighting service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
7. The following service Riders apply to the Customer's service: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the customer chooses to participate in during the entire term of this agreement. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

MUNICIPAL PUMPING (GOVERNMENTAL ENTITY)

Work Order No. _____
 Electric Rate Sched. No. _____
 Rate Code No. _____
 Account No. _____

8. The Company agrees to furnish, and the Customer agrees to pay for, electric service to operate the pumps for the Customer's present water supply system and present sewage system, and such additions to these systems as may be mutually agreed upon, in accordance with this Agreement and in the Terms.
9. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Municipal Pumping service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
10. The following service Riders apply to the Customer's service: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the customer chooses to participate in during the entire term of this agreement. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

FIRE SIRENS (GOVERNMENTAL ENTITY)

Work Order No. _____
 Electric Rate Sched. No. _____
 Rate Code No. _____
 Account No. _____

11. The Company agrees to furnish, and the Customer agrees to pay for, electric service to operate the Customer's fire/warning sirens listed below.
12. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Fire Sirens service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
13. The following service Riders apply to the Customer's service: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the customer chooses to participate in during the entire term of this agreement. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

Location	Metered		Horsepower	Account Number	Billing Amount
	Yes	No			

GENERAL PROVISIONS

14. The Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment,



(Continued)

suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause whatsoever except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance or variability of electric service. The Company shall have the right to suspend temporarily the delivery of electric power hereunder for the purpose of making repairs or improvements of its system.

- 15. If applicable, the Company shall charge for and Customer shall pay any Excess Expenditures associated with Special Facilities as identified in Section 5.03 of the General Rules and Regulations. The total Excess Expenditures of Special Facilities identified is \$ _____.
- 16. All previous agreements, if any, between the parties covering the subject matter hereof are hereby cancelled and terminated as of the effective date specified in Paragraph 2 of this Agreement, except as specifically provided in this Agreement.

IN WITNESS WHEREOF, the parties execute this Agreement to be effective as of the date stated in Paragraph 2 above.

OTTER TAIL POWER COMPANY

By _____

Title _____

CUSTOMER

By _____

Title: _____



(Continued)



SUMMARY BILLING SERVICE CONTRACT

Primary Customer Information [Send master account billing to:]

Name: _____
Contact: _____
Address: _____
Phone: _____

Customer Authorization

Customer authorizes Otter Tail Power Company ("Company") to provide Summary Billing Service according to the Company's General Rules and Regulations (on file with the Commission), as the same may be changed from time to time. The Customer accounts to be included for Summary Billing Services shall be attached to this contract. The terms and conditions of this contract are listed in Section 4.12 of the Company General Rules and Regulations. Customer agrees to either send in the most recent copy of all bills selected for summary billing OR complete the Summary Billing Service Worksheet.

Changes by Customer

Request to change the above customer information or add or delete an account included in a summary bill described on the Summary Billing Service Worksheet must be made 45 days before the desired effective date. The change must be accepted by the Company.

Changes by Otter Tail Power Company

The Company reserves the right to make changes from time to time in the administration of Summary Billing Services. The service is subject to Company's General Rules and Regulations as they now exist or may hereafter be changed. Company will notify participating customers of any changes to the service provided.

Cancellation

This contract may be cancelled by either the Customer or the Company with a 45-day written notification. Cancellation will cause the Company to discontinue the Customer's summary bill, reverting the individual accounts to separate monthly billing with the bills mailed to their individual mailing addresses unless otherwise specified by Customer in writing at the time of cancellation.

Liability

The Company shall not be liable for any customer costs that may result from actions by the Company pursuant to the approved tariff, including: any refusal, delays or failure to provide for summary billing service when requested, for summary bill account charges or for reverting accounts to standard billing and mailing.

Approval Signatures

Customer Representative

Title

Date

Otter Tail Power Company
By: _____

Title

Date



(Continued)



Guarantee in lieu of deposit

(Customer's Name)

(Address)

(Account Number)

Guaranteed
Amount \$ _____

I, _____ ("Guarantor"), guarantee to Otter Tail Power
Company ("Company") payment of the electric service bills of
_____ ("Customer"), in an amount not to exceed one-sixth of an
estimated annual bills for service.

Conditions under which this agreement may be terminated are listed as follows:

1. The Customer discontinues receiving electric service from the Company.
2. The Customer changes service location covered by the guarantee agreement.
3. The Customer makes prompt payment to the Company of all electric service bills for 12 months.
4. I give the Company 30 days prior written notice for the termination of this agreement.
5. The Customer makes payment of the security deposit required by the Company.

However, this agreement may not be terminated until satisfactory settlement is made of any balance owed by the Customer to the Company.

(Name of Guarantor)

(Signature of Guarantor)

Date: _____

(Phone # of Guarantor)

(Signature of Customer)

(Address of Guarantor)

Date: _____

Otter Tail Power Company

By: _____

Title: _____



(Continued)

Controlled Service Agreement

Customer name _____

Address _____

Account number ____ - ____ - ____ - ____



The undersigned Customer agrees to purchase Controlled Service from Otter Tail Power Company. Controlled Service is subject to terms and conditions as provided in the applicable Otter Tail Power Company's tariff.

Otter Tail Power Company's "Controlled Service" Rate is designed to provide a reduced rate to customers who have electrical loads that can be shut off during "peak" demand periods.

When the electric loads are space heating systems, there is a danger that damage to the building may result if an alternate fuel heating system is not available or operationally available to come on when the electric heat is shut off during the control period. This danger is obviously most prevalent if the alternate fuel is a type that must be hand fired, such as a wood burner or in some rare cases where no alternate system is available.

While Otter Tail Power Company does not specify what type of alternate fuel must be used, Customers who choose to have a hand fired (non-automatic) system or no backup need to be aware of the possible consequences when it does become necessary for the electric heat to be switched off when nobody is around to hand fire the alternate system or to monitor the temperature in the premise.

In order for Otter Tail Power Company to offer the reduced rate, it must be able to turn off all electric heat. Controlled Service requires that no electric heating be used in the building when Otter Tail Power Company is controlling these electrical loads.

If the electric heat is shut off and no other heat source comes on to provide heat, the water in the plumbing could freeze and burst the pipes or other fixtures. Other damage could also result from freezing temperatures in the structure.

In order to acknowledge that the Customer has been advised of, understands and agrees to the risks associated with receiving Controlled Service, the Customer has signed and delivered to Otter Tail Power Company the following statement:

To: Otter Tail Power Company

_____ Customer Service Center

1. I have read this Controlled Service Agreement and the related tariff provisions and understand the potential for damage to my property by using a hand fired (non-automatic) backup heating system,

I plan to use a (type of fuel) _____, as my backup heating system. I understand, agree to, and accept the risks or damage to my property in the event that there is no backup heating system. It is my choice, however, to take Controlled Service and I will NOT hold Otter Tail Power Company liable or responsible for any damages that might occur due to a "shut off" of my primary electric heating system.

2. I also agree that, in order to qualify for the Controlled Service rate, I will not use electricity as a secondary "backup" fuel when the regular electric heating system is controlled.

Name _____

Date _____

Address _____

Witness _____

Date _____

Otter Tail Power Company

OTP Form 1213 - 2010

White - Customer Yellow - OTP file

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Filed on: June 30, 2011

Approved by order dated: July 29, 2011

Docket No. EL11-020

Thomas R. Brause
Vice President, Administration

EFFECTIVE with bills
rendered on and after
July 30, 2011,
in South Dakota



Fergus Falls, Minnesota

Second Revised Sheet No. 11 Cancelling First Revised Sheet No. 11

(Continued)

ELECTRIC SERVICE STATEMENT

01 0 * 5 0000

Check for mailing address change
 (see reverse side)

Energy Share Donation \$ _____



14047850 4 000053544 18

OTTER TAIL POWER COMPANY
 PO BOX 2002
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252-0496

Due Date: **Apr 18, 2011**
 Amount Due: **\$535.44**

Your payment is recorded upon receipt. Please allow sufficient mailing time.
 Please return this stub with your payment. If paying in person, bring the entire bill. 15 -19 -040 15-123456-4 \$535.44

Status of Your Account

Account Number: **15-123456** Access Code: **2653**

MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252

Billing Date: Apr 29, 2011

Previous Payment: 04/13/11 563.10
 Current Billing: 535.44
 Amount Due: **\$535.44**

We're here to answer any questions, concerns, or complaints you might have about your bill.
 Call us at 605-432-4579, or toll-free at 1-800-257-4044.
 Visit or write our office at:
 404 S 2ND ST
 PO BOX 392
 MILBANK SD 57252-0392
 www.otpco.com

Account Detail

990001
 3 789A
 15 - 123456 - 4

01. Residential Use and Wtr Htg		02. Residential Use and Wtr Htg		03. Other Charges/Credits	
04/24/11 Reading	48754	A 04/24/11 Reading	90956	Energy Efficiency Adj	5.08
03/24/11 Reading	45254	03/24/11 Reading	86456	Energy Adjustment	
				44 kwh @ .02540	1.12
Kilowatt Hours Used	3500	Kilowatt Hours Used	4500	Outdoor Lighting	6.52
Customer Charge	8.00	Customer Charge	3.00	44 kwh	
500 kwh at .05819	29.10	Facilities Charge	4.00	Sales Tax	20.60
3000 kwh at .05260	157.80	4500 kwh at .02156	97.02		
Energy Adjustment		Energy Adjustment			
3500 kwh @ .02540	88.90	4500 kwh @ .02540	114.30		
Total: (01)	283.80	Total: (02)	218.32	Total: (03)	33.32
				Current Billing:	535.44

More account information on back.



Fergus Falls, Minnesota

Second Revised Sheet No. 12 Cancelling First Revised Sheet No. 12

(Continued)

Change of mailing address:

06 - 03 - \$187.41

 PHONE # () _____

NOTICE ABOUT CREDIT CARD PAYMENTS:
 Credit card payments are now processed by Princeton eCom. A \$3.25 convenience fee collected by Princeton eCom applies for each transaction, with a payment limit of \$350 per transaction.
 To pay by credit card call 800-729-7427 or go online: www.otpc.com. Your OTP account number and access code are required. (Find on the front side of your bill.)
 Cards accepted: VISA MasterCard Discover
PLEASE DO NOT WRITE CREDIT CARD INFORMATION ON YOUR BILL STUB.

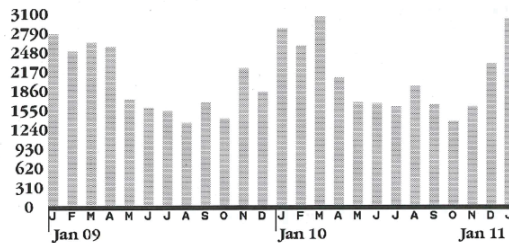
Even Monthly Payment helps balance your budget by making your electric service bill the same each month. Enroll today!

Pair EMP with ePay-our free electronic bill-payment service-to simplify managing your account.

To learn about our helpful online service turn on your computer and go to www.otpc.com. Visit us today!

Your KWH Usage at a Glance

TOTAL KWH USAGE FOR THE LAST 25 MONTHS



Average kwh per day:	189	The temperature this billing period averaged
Average daily cost:	9.28	5 degrees warmer than the same period last year
Current billing days:	30	and 10 degrees cooler than the last billing period.

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
 Filed on: June 30, 2011
 Approved by order dated: July 29, 2011
 Docket No. EL11-020

Thomas R. Brause
 Vice President, Administration

EFFECTIVE with bills rendered on and after July 30, 2011, in South Dakota



Fergus Falls, Minnesota

Second Revised Sheet No. 13 Cancelling First Revised Sheet No. 13

(Continued)

ADJUSTED ELECTRIC SERVICE STATEMENT

01 0 5 0000

Check for mailing address change (see reverse side) Energy Share Donation \$ _____



404 S 2ND ST
 PO BOX 392
 MILBANK SD 57252-0392

14047850 4 000045367 18



OTTER TAIL POWER COMPANY
 PO BOX 2002
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER
 1234 ELM ST E
 ANYTOWN, SD 57252-0486



Due Date: **Apr 18, 2011**
 Amount Due: **\$453.67**

Your payment is recorded upon receipt. Please allow sufficient mailing time. Please return this stub with your payment. If paying in person, bring the entire bill. 15 - 19 - 040 15-123456-4 \$453.67

Status of Your Account

ADJUSTED BILL



Account Number: **15-123456** Access Code: **2653**
 MARY CUSTOMER

1234 ELM ST E
 ANYTOWN, SD 57252

Billing Date: **Apr 29, 2011**

Previous Payment: 04/13/11 563.10
 Current Billing: 453.67
 Amount Due: **\$453.67**

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 605-432-4579, or toll-free at 1-800-257-4044. Visit or write our office at: 404 S 2ND ST PO BOX 392 MILBANK SD 57252-0392 www.otpc.com

Account Detail

<p>990001 3 15-123456-4</p> <p>01. Residential Use and Wtr Htg A 04/24/11 Reading 47754 03/24/11 Reading 45254 Kilowatt Hours Used 2500 Customer Charge 8.00 500 kwh at .05819 29.10 2000 kwh at .05260 105.20 Energy Adjustment 2500 kwh @ .02540 63.50</p>	<p>02. Residential Use and Wtr Htg A 04/24/11 Reading 90956 03/24/11 Reading 86456 Kilowatt Hours Used 4500 Customer Charge 3.00 Facilities Charge 4.00 4500 kwh at .02156 97.02 Energy Adjustment 4500 kwh @ .02540 114.30</p>	<p>03. Other Charges/Credits Energy Efficiency Adj 4.45 Energy Adjustment 44 kwh @ .02540 1.12 Outdoor Lighting 6.52 44 kwh Sales Tax 17.46</p>
Total: (01) 205.80	Total: (02) 218.32	Total: (03) 29.55
	*A Indicates Adjusted Bill	Current Billing: 453.67

More account information on back.



Fergus Falls, Minnesota

Second Revised Sheet No. 14 Cancelling First Revised Sheet No. 14

(Continued)

Change of mailing address:

06 - 03 - 039 - 026034 \$197.64

PHONE # () _____

NOTICE ABOUT CREDIT CARD PAYMENTS:
 Credit card payments are now processed by Princeton eCom. A \$3.25 convenience fee collected by Princeton eCom applies for each transaction, with a payment limit of \$350 per transaction.
 To pay by credit card call 800-729-7427 or go online: www.otpco.com. Your OTP account number and access code are required. (Find on the front side of your bill.)
 Cards accepted: VISA MasterCard Discover
PLEASE DO NOT WRITE CREDIT CARD INFORMATION ON YOUR BILL STUB.

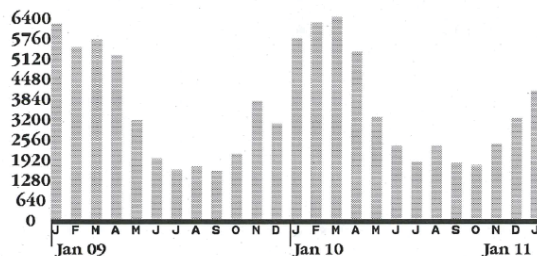
Even Monthly Payment helps balance your budget by making your electric service bill the same each month. Enroll today!

Pair EMP with ePay-our free electronic bill-payment service-to simplify managing your account.

To learn about our helpful online service turn on your computer and go to www.otpco.com. Visit us today!

Your KWH Usage at a Glance

TOTAL KWH USAGE FOR THE LAST 25 MONTHS



Average kwh per day: 135
 Average daily cost: 6.59
 Current billing days: 30



Fergus Falls, Minnesota

Second Revised Sheet No. 15 Cancelling First Revised Sheet No. 15

(Continued)

NOTICE OF PROPOSED DISCONNECTION

00524 100 4

NOTICE OF PROPOSED DISCONNECTION



000032429 18

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002



Total Amount Due: \$324.29
Disconnect Amount: \$193.21
Disconnect Date: Mar 07, 2011 \$324.29

Account Number: _____ Service Location

DISCONNECTION NOTICE



If you have already sent your payment, please accept our thanks and disregard this notice.

YOUR ELECTRIC SERVICE AT:

WILL BE SUBJECT TO DISCONNECTION AFTER 10 AM Mar 07, 2011
BECAUSE YOUR ACCOUNT IS PAST DUE IN THE AMOUNT OF \$193.21

Account Number: 14-

ACCESS CODE: 5459

IF FULL PAYMENT OF \$193.21 IS NOT RECEIVED AT PO BOX 2002,
FERGUS FALLS, MN BEFORE 10 AM MAR 07 YOUR ELECTRIC
SERVICE WILL BE SUBJECT TO DISCONNECTION.

If you have any questions about the disconnect amount or need to make
arrangements for payment, call Otter Tail at 605-432-4579, or our toll free
number 1-800-257-4044 in Milbank, South Dakota between 8 a.m. and 5 p.m.
Monday-Friday.

Anyone with an unresolved dispute may request appeal and mediation from the
South Dakota PUC, Capitol Bldg, Pierre, SD 57501 or call 605-773-3201 or
1-800-332-1782.

Total Amount Due: \$324.29

If your electric service has been disconnected, the disconnect amount plus a
reconnection charge will be required.

If your electric service has been disconnected, a deposit may become due.

Dates and amounts due from prior notices remain in effect.

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Filed on: June 30, 2011

Approved by order dated: July 29, 2011

Docket No. EL11-020

Thomas R. Brause
Vice President, Administration

EFFECTIVE with bills
rendered on and after
July 30, 2011,
in South Dakota

400792



(Continued)

NOTICE ABOUT CREDIT CARD PAYMENTS:

Credit card payments are now processed by Princeton eCom. A \$3.25 convenience fee collected by Princeton eCom applies for each transaction, with a payment limit of \$350 per transaction.

To pay by credit card call 800-729-7427 or go online: www.otpco.com. Your OTP account number and access code are required. (Find on the front side of this notice.)

Cards accepted: VISA MasterCard Discover

**PLEASE DO NOT WRITE CREDIT CARD
INFORMATION ON THIS NOTICE/PAYMENT STUB**



(Continued)

CUSTOMER DEPOSIT REFUND RECORD

```
-----  
CIS615*      C U S T O M E R   D E P O S I T   R E F U N D   R E C O R D  
NAME                    ACCT NO /16/2002 1  
TOWN                   ADDRESS  
CREDIT RATING          CREDIT HISTORY  
  
DEP NO   DATE       DEP AMT           DEP NO   DATE       DEP AMT  
  
MAILING ADDRESS                    TURN ON DATE  
                                     TURN OFF DATE  
                                     FINAL BILL  
                                     LESS DEPOSITS  
                                     LESS INTEREST  
                                     BALANCE  
-----
```



Fergus Falls, Minnesota

Second Revised Sheet No. 18 Cancelling First Revised Sheet No. 18

(Continued)

CUSTOMER DEPOSIT RECEIPT

PRESERVE THIS RECEIPT. ITS SURRENDER WILL AID YOU IN OBTAINING A REFUND
THIS RECEIPT IS NOT TRANSFERABLE

Town _____ Date _____ 19_____

Received of _____

Dollars (\$_____)

As a deposit to secure payment of amounts due the company, this deposit shall earn interest in accordance with applicable laws and regulations per annum until service is discontinued or disconnected for non-payment of bills due to the company, but not thereafter, and will be repaid with interest to the depositor when the service is discontinued or disconnected for non-payment of bills due the company provided all obligations of the depositor to the company have been discharged; or will be applied to the liquidation of the account.

This Receipt is not Transferable

Service Address _____ Otter Tail Power Company

Account No. _____ By _____

White - Original - Customer copy
Yellow - Office Copy
Pink - Remains in Book
PRESS FIRMLY WHEN WRITING—THREE COPIES



OTP Form 722 - 10/96

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION
Filed on: June 30, 2011
Approved by order dated: July 29, 2011
Docket No. EL11-020

Thomas R. Brause
Vice President, Administration

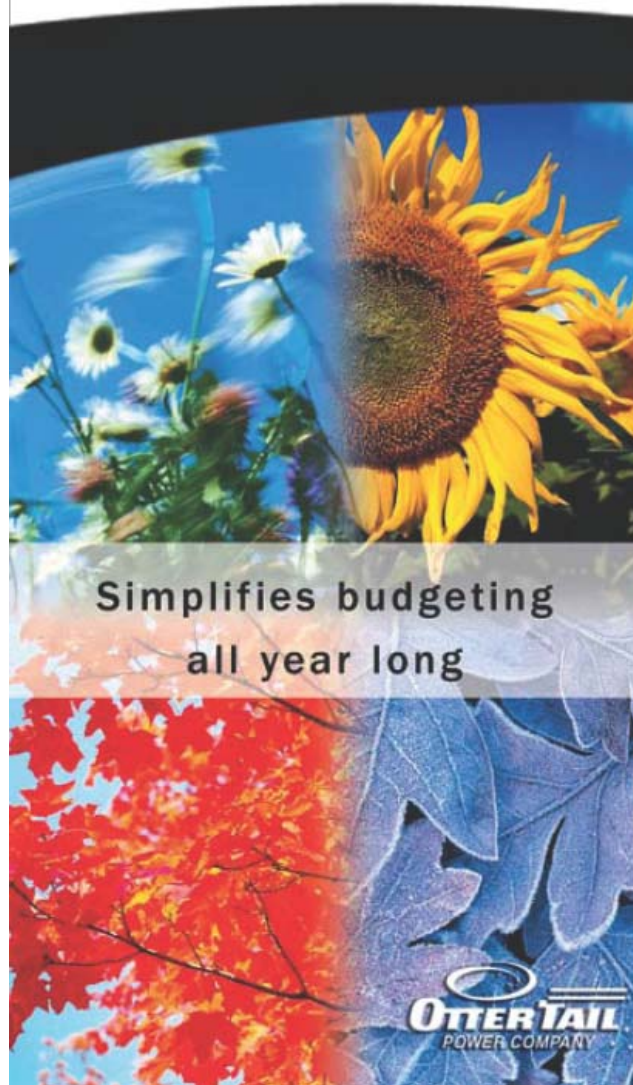
EFFECTIVE with bills
rendered on and after
July 30, 2011,
in South Dakota



(Continued)

EVEN MONTHLY PAYMENT BROCHURE

Even Monthly Payment





(Continued)



Even Monthly Payment

Even billing regardless of the season

Our Even Monthly Payment plan makes it easier for you to budget by averaging your electric bills for the past 12 months to project your monthly payments for the next year. So, whether it's the biting cold of January or the searing heat of August, you'll pay the same amount each month.

EMP doesn't change the amount of electricity you use or the rate you pay. It helps you manage your personal budget by setting in advance how much your electricity will cost each month.

If you accrue a credit balance, Otter Tail Power Company pays interest monthly on your average daily credit balance. We'll review your account quarterly and adjust your EMP amount if your electric use changes significantly during the year.

EMP is available to customers at no charge and if EMP doesn't work for you, you can return to conventional billing at any time.



Sign up for EMP

Complete and return this enrollment form to your local customer service center.

(Please print your name, address, and account number as it appears on your electric service statement.)

Name _____

Address _____

City _____

State _____ ZIP _____

Account number -

Home phone _____

Day phone _____

Email _____

Yes, I'd like to try Even Monthly Payment. I understand that I can return to conventional billing at any time if EMP doesn't work for me.

Signature _____

Please indicate if you would like to know more about other payment options.

Send me information about Ready Check.

Send me information about ePay.

Or call **800-257-4044**.



(Continued)

READY CHECK BROCHURE



Ready Check



Make budgeting easier with Even Monthly Payment

To make budgeting even easier, you can sign up for **Even Monthly Payment** at the same time you enroll in Ready Check by marking the box on the attached enrollment form. With EMP we average your electric service payments for the past 12 months to determine the amount you'll pay each month for the next year.

EMP doesn't change the amount of electricity you use or the rate you pay. It simply spreads your payments evenly over a 12-month period. We'll review your account every four months and adjust your monthly EMP amount if your electric use changes significantly during the year.

As with Ready Check, you can cancel your enrollment in EMP at anytime.

Feel at home on the Internet?

If you prefer to pay your bills online, enroll in ePay, our free electronic bill-management service. Review your monthly statements online, set up automatic payments, or pay through our web site or by phone. To enroll, visit us online at www.otpco.com.

For more information about Ready Check, EMP or ePay, visit us at www.otpco.com or call 800-257-4044.

On
for you

**Hassle-free
automatic payments**



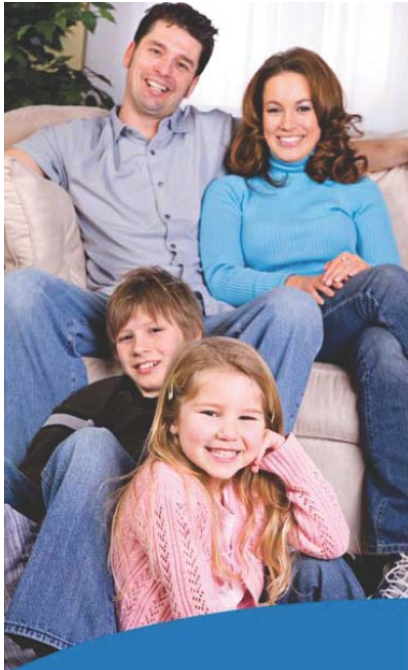
6/08





Fergus Falls, Minnesota

(Continued)



**Ready Check
gives you
one less thing
to take care of.**

Ready Check

Pay for your electric service through Ready Check, our convenient automatic payment program. You'll have one less thing to take care of when you authorize your bank to pay your monthly electric bill automatically.

With Ready Check you can:

- Avoid late or missed payments.
- Write fewer checks.
- Save postage.
- Eliminate office visits.
- Combine with Even Monthly Payment and know in advance your bill amount.

Pick your payment date

With Ready Check you can choose the payment date that best fits your budget as long as payment is within 25 days of your billing date. Your bank will deduct the amount of your bill from your checking account on the date you choose or on the following business day if your payment date falls on a weekend or a holiday.



You'll continue to receive a monthly electric service statement so you'll have a record of the amount your bank deducts from your account.

If Ready Check doesn't work for you, cancel the program at any time by providing written notice to Otter Tail Power Company.

Enrolling in Ready Check is easy

1. Complete this form (please print).
2. Attach a voided check to this form.
3. Return to Otter Tail Power Company
PO Box 6000
Wahpeton, ND 58074-6000.

I authorize my bank to draw against my bank account to pay my monthly electric service bills from Otter Tail Power Company.

I would like to make payments on the _____ day of each month (must be within 25 days of your billing date.)

Bank information

Name on account _____
 Checking account number _____
 Bank name _____
 Address _____
 City _____
 State _____ ZIP _____

Signature as shown on bank records

Please enroll me in the Even Monthly Payment plan at the same time.
(See reverse side for more information.)

Home phone _____

Daytime phone _____

Email _____

Your Otter Tail Power Company account number:

□ □ - □ □ □ □ □ □



(Continued)

RESERVED FOR FUTURE USE



(Continued)

RESERVED FOR FUTURE USE



(Continued)

DEFINITIONS OF SEASONS:

Summer: June 1 through September 30.

Winter: October 1 through May 31.

TERMS AND CONDITIONS: A Customer with a Billing Demand of less than 20 kW for 12 consecutive months will be required to take service under the Small General Service schedule (Section 10.01).

METERED DEMANDS: The maximum kW as measured by a Demand Meter for any period of 15 consecutive minutes during the month for which the bill is rendered.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: For billing purposes, the Metered Demand may be increased by 1 kW for each whole 10 kVar of measured Reactive Demand in excess of 50% of the Metered Demand in kW.

DETERMINATION OF BILLING DEMAND: The Billing Demand shall be the greater of 20 kW or the Metered Demand adjusted for Excess Reactive Demand.

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(Continued)

DEFINITIONS OF SEASONS:

Summer: June 1 through September 30.

Winter: October 1 through May 31.

METERED DEMAND: The maximum kW as measured by a Demand Meter for any period of 15 consecutive minutes during the month for which the bill is rendered.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: The Metered Demand may be increased by 1 kW for each whole 10 kVar of measured Reactive Demand in excess of 50% of the Metered Demand in kW. C

DETERMINATION OF BILLING DEMAND: The Billing Demand shall be the Metered Demand adjusted for Excess Reactive Demand.

DETERMINATION OF FACILITIES CHARGE: The Facilities Charge Demand will be based on the largest of the most recent 12 monthly Billing Demands.



Fergus Falls, Minnesota

(Continued)

ELECTRIC RATE SCHEDULE
Controlled Service – Deferred Load Rider
(Thermal Storage)

Second Revised Sheet No. 2 Cancelling First Revised Sheet No. 2

RATE:

CONTROLLED SERVICE - DEFERRED LOAD			
Customer Charge per Month:	\$3.00		
Monthly Minimum Bill:	Customer + Facilities Charges		
Facilities Charge per Month:	\$4.00		
	Summer		Winter
Energy Charge per kWh:	1.852 ¢/kWh		2.156 ¢/kWh
Penalty kWh	15.939 ¢/kWh		16.927 ¢/kWh
During the Penalty Period, kWh used will be measured and billed at the Energy Charge and Penalty listed above.			

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply and by any Voluntary Rate Riders selected by the Customer, unless otherwise noted in this rider. See Sections 12.00, 13.00 and 14.00 of the South Dakota electric rates for the matrices of riders.

DEFINITIONS OF SEASONS:

Summer: June 1 through September 30.

Winter: October 1 through May 31.

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer’s load and the Customer’s equipment does not shed load. Installation of a dual register Meter will be at the option of the Company. When a dual register Meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register Meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

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Fergus Falls, Minnesota

South Dakota P.U.C. Volume II
Section 14.07
ELECTRIC RATE SCHEDULE
Fixed Time of Service Rider
(Fixed TOS)

Second Revised Sheet No. 3 Cancelling First Revised Sheet No. 3

(Continued)

FIXED TIME OF SERVICE – Primary CT Metering			
Customer Charge per Month:	\$5.00		
Monthly Minimum Bill:	Customer + Facilities Charges		
Facilities Charge per Month:	\$8.00		
	Summer		Winter
Energy Charge per kWh:	0.100 ¢/kWh		0.552 ¢/kWh
Penalty:	4.641 ¢/kWh		3.813 ¢/kWh
During the Penalty Period, kWh used will be measured and billed at the Energy Charge and Penalty listed above.			

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply and by any Voluntary Rate Riders selected by the Customer, unless otherwise noted in this rider. See Sections 12.00, 13.00 and 14.00 of the South Dakota electric rates for the matrices of riders.

DEFINITIONS OF SEASONS:

Summer: June 1 through September 30.
Winter: October 1 through May 31.

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer’s load and the Customer’s equipment does not shed the load. Installation of a dual register Meter will be at the option of the Company. When a dual register Meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register Meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

T

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. During all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.