

RECEIVED

MAY 03 2011

Public Utilities Commission  
Capitol Building 1<sup>st</sup> Floor  
500 East Capitol Ave  
Pierre SD 57501-5070

5/1/2011 SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

RE: Against Black Hills Power and Light Environmental Improvement Adjustment

To whom it may concern,

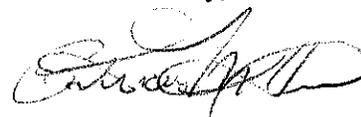
As a customer of Black Hills Power and Light for 30+ years we are voicing our concern over the continued raising of our rates.

During this time when the economy is in turmoil I feel it would not be in the best interest of all Black Hills Power and Light customers to again allow them to raise the rates. Many people are struggling to keep up with the economy, some have lost their jobs (as you well know unemployment is like slow starvation, my husband and I can attest to that), and some like ourselves receive no cost of living raises.

Very recently my husband and I have checked into switching our main appliances and heating over to electric. This now raises a Red Flag! Reconsidering staying with propane as we have doubts that electric would be any more efficient than gas. We are on a fixed income, employment unstable we might just as well as keep our monies versus putting an expense into something that we may not benefit from.

Recently my job put a freeze on raises (none for two yrs!) and stopped paid leave accumulation once on track they still took 8 hrs of paid vacation accumulation from us, because of this it financially benefited the organization. Maybe this is something that this organization may benefit from versus gouging their customers.

Sincerely,

A handwritten signature in cursive script, appearing to be "C. J. D.", written in black ink.