Customer Name: COCA-COLA BOTTLING COMPANY HIGH COUNTRY

Street Address: 2150 Coca-Cola Lane

City: Rapid City State Code: SD ZipCode: 57702

County Name : Pennington

Home Phone:

Customer Work Phone:

Email:

Utility Account Number:

Complaint Company Name : BHP Complaint Company Address :

Complaint Company City: Rapid City

Complaint Company State : SD Complaint Company Zip : 57702

Date: 11/2/09

Complaint Information - Please explain your complaint in detail: The rate increase that BHP is purposing seems extremely high based on the economical state of the country. This increase for our company alone will result in 10's of thousands of dollars when we are trying to keep our cost down for our consumers.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result?: Tried but no contact from account manager.

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint?: