Consumer Informal Complaint Form

Customer Name : Ashley Marske Street Address : City : Deadwood State Code : SD ZipCode: 57732 County Name : Lawrence Home Phone : Customer Work Phone : Email : Utility Account Number :

Complaint Company Name : Black Hills Power

Complaint Information - Please explain your complaint in detail : I think it is outrageous that BHP wants to increase our rates 26.6% to fund a coal powered plant instead of investing in new energy technology such as wind energy. South Dakota has huge untapped wind energy resources and the current presidential administration is very open to funding wind energy projects. I DO NOT want my money to fund an outdated power plant at a time when we have the resources to invest in a power source that will not just last for 50-60 years, but for a lifetime!!! I want you to send a message to BHP that we support renewable energy, and if any new power plant is to be built it must be for wind and/or solar energy. It makes no sense to spend money on an old and outdated power system that will only last a finite amount of time. At a time when our country is trying to move forward, BHP wants to invest millions of our dollars to move backwards. I DO NOT support their decision and I hope you represent me as such.

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? :