

Consumer Informal Complaint Form

Customer Name : Iron Horse Campground

Street Address : 20446 Stae hwy 79

City : sturgis

State Code : s.d.

ZipCode: 57785

County Name : meade

Home Phone :

Customer Work Phone : 605-450-0321

Email :

Utility Account Number :

Complaint Company Name : Black Hills Power

Complaint Company Address :

Complaint Company City : Sturgis

Complaint Company State :

Complaint Company Zip : 67785

Date : 5/03/2010

Complaint Information - Please explain your complaint in detail : Got rate increase in last bill 27% seems like a lot to me can see maybe alittle bit I have a campground and that adds alot of extra expense for me in one year with no way to pass on

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? : not be allowed to raise rates 27% that way to extreme in one year